

Creating a Future of Opportunity 2019-20 Impact Report



Our community feels more resilient and safe

- Our VITA program brought \$975,055 in refunds back to our community - an average of \$1,708 per family served.
- 34 families received a natural disaster starter kit, including radio, flashlight, first-aid kit, and soothing activities for kids.
- 132 teens improved their confidence and emotional skills through our CLARO/CLARA programs.
- Disaster preparedness workshops in English and Spanish helped 102 families make a plan to handle emergencies.

UVFC services reduced stress and fostered wellbeing

- 17 Calistoga seniors were connected with an affordable in-home caregiver, helping to reduce preventable hospitalizations
- 14 clients renewed their DACA status, and 15 renewed their Green Cards, providing more security to them and their families.
- More than 300 households have received assistance since the start of COVID-19.
- 18 teenagers who had a first-time run-in with the law successfully cleared their record through our Youth Diversion Program.
- 14 young kids received developmental screenings, allowing 3 families to identify and address learning challenges early on.

UVFC built leadership in the community

- UVFC trained 30 volunteers to provide free tax-preparation services to clients, helping them save over \$57,100 in fees.
- 14 Promotoras expanded their outreach skills to engage and educate Spanish-speakers about the 2020 US Census.
- UVFC supported and mentored teens who took action to ban e-cigarettes in our community.
- 22 volunteer tutors worked with 22 teachers at St. Helena Primary and Elementary Schools to help 316 students feel more confident and do better in school.

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UVFC worked with partners to spur systemic change

- 11 participants graduated from our collaborative pilot Construction Trades program with a certificate in hand, opening doors to a stable career and a living wage.
- In collaboration with the Napa County Citizenship Legal Services Collaborative, UVFC has helped over 2,000 Napa County residents become citizens since 2014.
- UVFC and its partners advocated for stronger tenant protections during COVID-19.
- UVFC works with Congressman Thompson's office to make sure our community's concerns are represented at a Federal level.

Our clients built skills and confidence

- Financial coaching helped more than 40 families build a household budget, make a plan to reduce debt or build savings, and feel more financially secure.
- 153 families felt more supported and confident in their capacity to raise happy, healthy kids through our Triple P resources.
- 10 lunch & learn sessions helped over 250 seniors feel more informed about issues that touch on their lives.
- 105 students improved their English through our ESL classes, opening the door to new employment opportunities.

Community members feel engaged and connected

- UVFC programs have kept operating during COVID-19, shifting to virtual or drive-by formats, so that our community continues to have access to supports and feel connected.
- Over 150 community members gave back to their community by volunteering with UVFC.
- Over 55 social events at Calistoga mobile home parks helped senior residents feel more engaged and less isolated.

