



April 2, 2020

Dear Students,

The University of Maryland, Baltimore (UMB) will be processing prorated student refunds for the spring 2020 semester as a result of the novel coronavirus (COVID-19) pandemic, so the Student Accounting Office would like to ensure that all students have set up their refund preference in the BankMobile system.

Your refund choices include:

**Deposit to an existing bank account:** Money is transferred to an existing bank account on the same business day as BankMobile receives funds from UMB. Typically, it takes one to two business days for the receiving bank to credit the money to your account.

**Deposit to a BankMobile Vibe checking account:** If you open a BankMobile Vibe checking account (upon identity verification), money is deposited on the same business day as BankMobile receives funds from UMB.

If you have NOT previously selected your refund preference in BankMobile, the steps below can assist you with generating your personal code. This code will allow you to log in to BankMobile's website and select a preference.

Visit the BankMobile disbursement webpage at <https://www.refundselection.com>.

1. Click the link that says, "Need A Code?"
2. You will be prompted to enter the school name - University of Maryland, Baltimore (once you type in "University of Maryland," it will auto-populate as the first choice).
3. Once the school name has been entered, a new box will appear and you will be asked to enter your Student ID number that is found on SURFS (i.e., @00123456).
4. Then you will enter your UMB email address and click "Continue."
5. BankMobile will verify that the information you submitted is correct and ask if you wish to continue and receive the personal code via email.
6. Once you receive the code via email, you can follow the steps provided by BankMobile to select your refund preference.
- 7.

If you have any questions or issues with the BankMobile system, please contact our team at [DL-BFRefundChoice@umaryland.edu](mailto:DL-BFRefundChoice@umaryland.edu). During this telework period, we have limited staff working remotely, so please be patient as we work to respond to all inquiries.

Sincerely,

**Jordan Nixon, MBA**

*Bursar, Student Accounting*