



CTI Fuel Assistance
Telephone #: 978-459-6161
Fax #: 978-458-8594
Email: fuelassistance@commteam.org
Website: www.commteam.org

Heating Assistance Annual Household Income Guidelines
(2021-2022)

HOUSEHOLD SIZE		MAXIMUM GROSS INCOME
1		40,951
2		53,551
3		66,151
4		78,751
5		91,351
6		103,951

(Contact our office for families with more than 6 members)

- Fuel Assistance office is currently closed to walk in traffic.
- Clients can call the Fuel Assistance office at 978-459-6161 to apply for Fuel Assistance.
- **New applications are being done over the telephone.**
- **Starting 10/1/2021** You can book your appointment online at www.commteam.org
You must have a valid email address to book an appointment online.
A Staff member will call you at the time of your appointment to do application over the telephone,
- Clients can call the Fuel Assistance office at 978-459-6161 to speak to a staff member if they have any questions about their application or would like to apply for Fuel Assistance. A staff member will be answering calls Monday - Thursday 8:30 AM to 5:00PM and Friday 9:30 – 5:00.
- FY 2022 Fuel Assistance applications have been mailed to all clients that were on the program last year. If a re-cert client did not receive their FY22 application they can call the office and request another one be mailed to them.
- Clients can mail, email or fax their FY 2022 Fuel Assistance application or missing documentation to the address or numbers listed above.
- There is a designated drop box outside the building at 45 Kirk St. for client to drop off their application and missing documentation.
- **CTI Fuel Assistance serves the following cities and towns:** Arlington, Bedford, Belmont, Billerica, Burlington, Carlisle, Chelmsford, Dracut, Dunstable, Groton, Lexington, Lowell, Pepperell, Tewksbury, Tyngsboro, Waltham, Watertown, Westford, and Wilmington