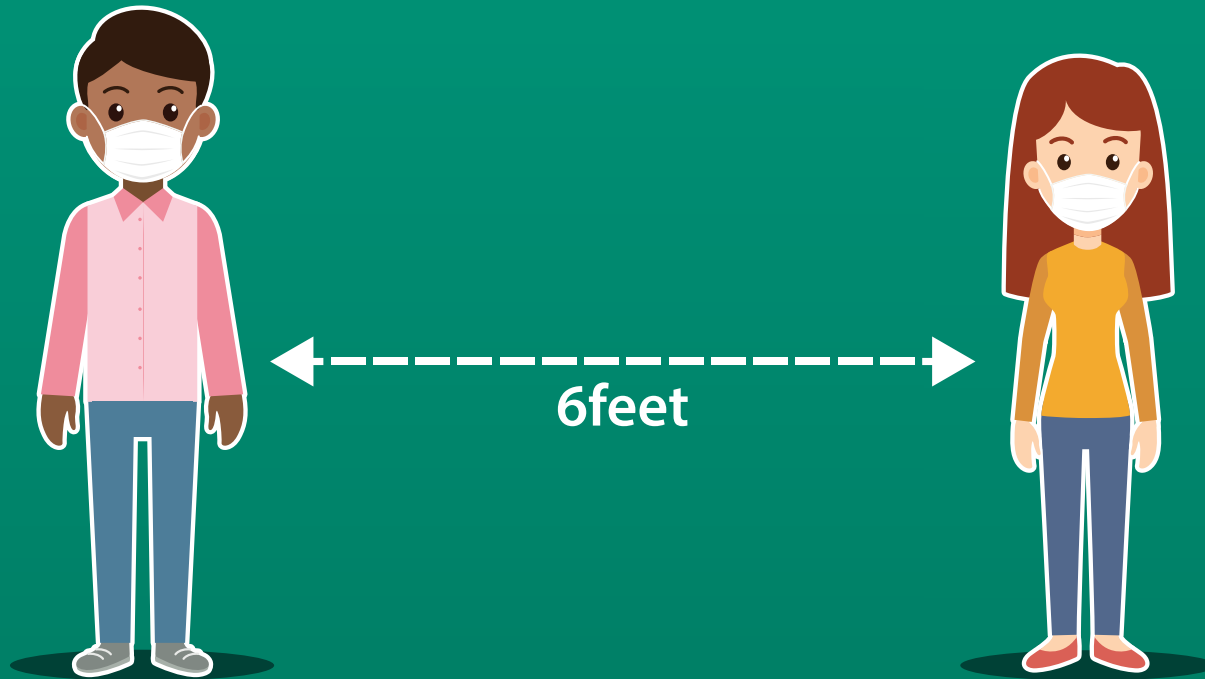




# Responds to Covid-19



Due to the escalating threat of COVID-19 (coronavirus) and the State of Emergency in Massachusetts, **Community Teamwork** will continue to fulfill our commitment to serving those most in need. We are also taking every precaution to protect the health and safety of participants and staff.

# General Communications

Although we have closed all of our buildings to walk-in traffic, our staff is available by phone, email, and in extreme conditions, to meet with clients on an appointment-only basis.

We are in frequent communication with the City of Lowell, Lowell Health Department, our Representatives & Congresswoman Lori Trahan's office, as well as the cities and towns we serve.



Call the  
COVID-19 Hotline

**978-654-5607**

or email

**[CovidResponseCTI@commteam.org](mailto:CovidResponseCTI@commteam.org)**

**[www.commteam.org](http://www.commteam.org)**

# General Overview

In one month of emergency operations, **Community Teamwork** incurred more than \$150K in COVID-19 related expenses & has distributed:



- Over 1,000 in food gift cards
- Breakfast & lunch to 800 families
- 100 cases of diapers/pull ups & 24 cases of baby wipes to 225 Early Ed Children
- 400 grocery bags to at-risk youth & low-income families
- Support to more than 47 Family Childcare providers who have lost income
- Formula to 8 families in need, weekly, & Toiletries to 27 families

# Division of Energy & Community Resources

- WIC is open for those with children under 5 years. We connect remotely with all mothers for nutritional & baby check-in appointments.
- RAFT funds are available with a 30-day look-back period for income qualification. RAFT funding supports families having difficulty making rent and mortgage payments. We received an allocation of approx. **\$1,000,000** for the Merrimack Valley Region. Within one month, we have distributed half of this funding to nearly 500 individuals, which represents five times our usual rate of distribution.
- Fuel Applications processing for 119 clients
- The Entrepreneurship Center is connecting with small businesses to provide guidance with the SBA loans available. We offer daily Zoom calls at 1 pm to answer any questions. SCORE counseling is available online. We are building virtual trainings to prepare businesses in operating in a post-COVID economy.
- Our Financial Education Center continues to help prepare tax returns remotely & we are in touch with our Secure Jobs participants.



# Division of Energy & Community Resources

*- Continued -*

- The Entrepreneurship Center @ CTI & Financial Education Center are assisting small businesses & individuals with the Unemployment Insurance application & online system in partnership with the Mass Hire Greater Lowell Career Center.
- Consultation & SBA guidance to more than 25 businesses through The Entrepreneurship Center at Community Teamwork
- Connection & support to more than 400 Seniors
- More than 750 hours of remote nutritional & baby check-in appointments through our WIC program
- Tax preparation & Financial guidance to 313 individuals
- Mill City Mentors is offering online educational activities & connecting with mentors & mentees virtually.



# Division of Child & Family Services



- All families can access virtual learning (including a dedicated remote learning site & homework hotline) & enrichment activities, including virtual field trips to explore museums.
- We have created Activity Bags, which we deliver along with tablets to more than 200 Early Learning children as well as to the children in our emergency shelter.
- In partnership with Mill City Mentors, our staff offers cooking classes for creative, healthy, & affordable meals via Facebook Live.
- We are supporting our 47 family childcare providers who have lost revenue, as well as the 225 children who use their services by providing food & diapers/wipes.
- We are delivering breakfast & lunch to 800 families five days per week.

# Division of Housing & Homeless Services

- Our state-funded emergency shelters continue to serve families experiencing homelessness. In collaboration with our Early Learning program, we have provided tablets to shelter families so that they may access virtual home schooling materials & enrichment activities.
- Shelter families receive catered dinner from a local restaurant daily. Families in Scattered Sites are provided Market Basket gift cards, & we are working with Aramark, the Lowell Public Schools' food service provider, to offer food bags.

The cost of providing food to 102 shelter families (consisting of over 350 children & parents) is over **\$15,000 - \$20,000 per week.**

- We provide virtual education, online certification, & remote case management to our YouthBuild students so they can earn their stipends. With partnership with the Merrimack Valley Food Bank, we provide food delivery to 29 families.



# Division of Housing & Homeless Services

- Continued -

- Dinners to more than 300 children and parents living in our shelters
- More than \$500K to 250 families in need of Rental Assistance
- Rental payments to our 2000 landlords via our voucher program to protect our families & landlord livelihoods.
- Services to 200 at-risk youth through our Mill You and YouthBuild programs

- The Mill You is open to youth experiencing homelessness & housing insecurity from 9-12 am on Monday, Wednesday, & Friday by appointment. Youth can access showers, laundry services, food, & case management.







# Building Communities ~ Changing Lives

We would like to express our gratitude to all of our staff, especially those on the front-lines in our 24-hour programs, for all their incredible work and dedication. We also thank the Board for their service and continued support as well as our many donors and funders who allow us to carry on with our mission.

[www.commteam.org](http://www.commteam.org)