

*Check out what's been happening in
WorkforceGPS this week!*

JANUARY 31, 2020

Service Delivery January 2020 Recap

Service Delivery resources supporting the multiple ways to assist customers of the public workforce system. A resource recap highlighting the wide variety of routes to access publicly-funded workforce services and the impact the Future of Work will have on service delivery.

FEBRUARY 01, 2021

Voices of Experience: Service Delivery Innovations

Voices of Experience videos showcase workforce system leaders sharing how they have managed the challenges encountered in 2020 by pivoting into innovative solutions.

JANUARY 04, 2021

Create A Custom Email Alert

This video will walk you through the steps of creating a custom email alert. Click "Your WorkforceGPS Email Preferences" to create or modify a custom email alert. If you experience any issues, please visit our help page or contact support at: support@workforcegps.org

FEBRUARY 01, 2021

How Technology is Changing the Nature of Service Delivery

Resources identified with The Adapting to Change theme address the workforce challenges with changes in policy, procedures, and processes.

FEBRUARY 01, 2021

Resource Sharing Practices Among American Job Centers

This brief analyzes 40 comprehensive American Job Centers (AJCs) selected to participate in the Institutional Analysis of AJCs shared resources. The paper analyzes resource sharing practices, participating partners, and the cost allocation methodologies. It also addresses potential challenges and promising practices for resource sharing to support AJC operations and service delivery under the Workforce Innovation and Opportunity (WIOA). This is one of four briefs in this series.

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U.S. Department of Labor
Employment & Training Administration