

## *Check out what's been happening in* **WorkforceGPS this week!**

**JANUARY 31, 2020**

### **An Inventory of Program Toolkits to Help you Design Service Delivery**

The Employment and Training Administration (ETA) and its grantees have designed a number of toolkits to help workforce professionals in various programs carry out their day-to-day duties. This inventory of toolkits offers you a selected number of how-to-guides that provide examples, recommended approaches, best practices and effective strategies to achieve positive outcomes with clients.

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**FEBRUARY 12, 2021**

### **Achieving Workforce Agility Without Sacrificing Customer Experience**

Resources identified with The Adapting to Change theme address the workforce challenges with changes in policy, procedures, and processes.

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**FEBRUARY 12, 2021**

### **A Necessary Pivot: Virtual Case Management and Coaching Amid COVID-19**

As a part of continued support to Temporary Assistance for Needy Families (TANF) programs and their endeavors to serve individuals and families virtually during the current COVID-19 pandemic, the Office of Family Assistance recorded a PeerTA webinar on June 24, 2020.

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**FEBRUARY 01, 2021**

### **Voices of Experience: Service Delivery Innovations**

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Voices of Experience videos showcase workforce system leaders sharing how they have managed the challenges encountered in 2020 by pivoting into innovative solutions.

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**JANUARY 04, 2021**

### **Create A Custom Email Alert**

This video will walk you through the steps of creating a custom email alert. Click "Your WorkforceGPS Email Preferences" to create or modify a custom email alert. If you experience any issues, please visit our help page or contact support at: [support@workforcegps.org](mailto:support@workforcegps.org)

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**FEBRUARY 12, 2021**

### **National Entrepreneurship Week**

National Entrepreneurship Week (NatEshipWeek) is a non-partisan, congressionally-chartered initiative founded in 2006 that takes place the third week of February annually. Every year, NatEshipWeek hosts a series of planned events and helps cross promote partner events taking place across the country.

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**FEBRUARY 05, 2021**

### **CTE Month**

Career and technical education, or CTE, is education that directly prepares students for high-wage, high-demand careers. CTE encompasses many different types of education, from classroom learning to certification programs to work-based learning opportunities outside the classroom.

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**U.S. Department of Labor**  
Employment & Training Administration