



Speak to a Healthcare Provider While Travelling

Get Support When Travelling

Plan members with Extended Health coverage can consult with a healthcare provider on non-urgent medical matters, 24/7, anywhere in the Canada and the USA. Teladoc Health can resolve a broad array of episodic healthcare issues, including sinus problems, allergies, flu symptoms, and much more.

To schedule a visit, log in to your account on the Teladoc Health mobile app, or online at TeladocHealth.ca, and click the 'Request a Visit' button.

Travelling in Canada

Teladoc Health is available to members anywhere in Canada, wherever there is an internet connection or phone service. Simply use your app to connect to a Teladoc Health provider on your mobile device, visit TeladocHealth.ca, or call Teladoc Health, toll free, at 1-877-419-2378 to book a visit. Visits are available by either phone or video. Teladoc Health's healthcare providers are licensed to practice in one or more provinces.

Travelling in the United States

To schedule a visit when in the United States, log into your account on the Teladoc Health mobile app, go online at TeladocHealth.ca, or call the member services team, available 24/7 at 1-877-419-2378. You will be connected to a U.S. network board-certified internist, family doctor, or pediatrician licensed to practice medicine in the state where you are located. If a Teladoc Health provider prescribes a medication while you're visiting the U.S., please consult your travel coverage provider prior to filling the prescription.

Travelling outside Canada and the USA

Teladoc Health's services are not available outside Canada and the United States.

Start your healthcare journey today.

Visit TeladocHealth.ca | Call 1-877-419-2378 | Download the Teladoc Health app

