

WHAT WE SHOULD STOP

DOING FOR . . .

THE SILOS

EXPECTING HELP FROM FED. GOVT

INDIVIDUAL REFERRAL SYSTEMS

WHAT WE'VE ALWAYS DONE...

MAKING OUR LIVES EASIER

ASKING THE SAME QUESTIONS . . .

MAKING FAMILIES TELL STORIES many times

MAKING ASSUMPTIONS

ASSUMING WE ARE THE EXPERTS

NORMALIZING BARRIERS