Government of the Virgin Islands
of the United States
Department of Licensing and Consumer Affairs

Golden Rock Shopping Center
3000 Estate Golden Rock, Suite 9
St. Croix, VI 00820-4311
Telephone: 340.713.3522
Facsimile: 340.718.6982

Administrative Complex
"The Battery"
St. John, VI 00830
Telephone: 340.693.8036
Facsimile: 340.776.6989

Property & Procurement Building
8201 Sub Base, Suite 1
St. Thomas, VI 00802-5826
Telephone: 340.714-3522
Facsimile: 340.776.8303

FOR IMMEDIATE RELEASE

WEDNESDAY, OCTOBER 19, 2022
MEDIA CONTACT PERSON: OFFICE OF THE COMMISSIONER 340.725.5179

DLCA ENCOURAGES YOU TO DO BUSINESS WITH LICENSED ESTABLISHMENTS AND PERSONS

(*U.S. Virgin Islands*) -The Department of Licensing and Consumer Affairs (DLCA), Virgin Islands Board of Contractors, Trades and Crafts (VIBCTC) encourages persons to hire establishments or persons who are licensed with the department before engaging for services.

Unfortunately, VIBTC cannot assist if you hire an unlicensed establishment or person to perform work. If you report a complaint to DLCA about the services provided to you by an unlicensed business and/or person, we shall process an unlicensed business claim against the unlicensed business but refer you to a court of competent jurisdiction to file your complaint.

If you report a complaint about services rendered by a licensed establishment and/or person, DLCA shall investigate the matter to determine whether or not we have jurisdiction to address the claim. If DLCA has jurisdiction, it shall investigate the claim and then forward it to the VIBTC to determine if it has merit. If merit exists, we shall issue a complaint and schedule a hearing.

To inquire if an establishment or person is licensed to conduct business in the Territory, consumers may visit DLCA's website at www.dlca.vi.gov; under license search, insert the business name or business activity you are reviewing. You may also contact DLCA at (340) 713-3522 or (340) 714-3522.

"The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov."