



Government of  
The Virgin Islands of the United States  
OFFICE OF VETERANS AFFAIRS



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**FOR IMMEDIATE RELEASE**

**August 10, 2026**

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**VI OFFICE OF VETERANS AFFAIRS SHARES INFORMATION  
REGARDING TRANSITION AT ST. THOMAS VA CLINIC**

**ST. THOMAS, U.S. Virgin Islands** — The Virgin Islands Office of Veterans Affairs is sharing information with Veterans and their family members regarding the ongoing transition at the St. Thomas VA Community Based Outpatient Clinic (CBOC), more commonly known to us as the VA Clinic.

For clarification purposes, the VI Office of Veterans Affairs is a territorial government agency and does NOT operate the VA Clinic or speak on behalf of the U.S. Department of Veterans Affairs. However, as the territorial agency responsible for advocating for and assisting Virgin Islands Veterans, we believe it is important to share information available to our office that may help address concerns and provide some clarity during this period of transition.

The St. Thomas VA Clinic is currently transitioning from operations under Primary Care Solutions (PCS), a contracted healthcare provider, to direct operation by the U.S. Department of Veterans Affairs. The transition to direct VA operation is scheduled to take effect **Friday, August 14, 2026**. As a part of the transition, incoming VA personnel are completing the federal onboarding process required to begin working directly for the U.S. Department of Veterans Affairs, some of whom previously served Veterans at the clinic as PCS employees.

A representative of the Department of Veterans Affairs remains available at the clinic. Veterans requiring assistance during this transition may have access to virtual support through the VA Caribbean Healthcare System in Puerto Rico by calling (340) 774-6674.

“Our purpose in sharing this information is not to speak for the federal VA, but to help our Veterans understand what is taking place and hopefully alleviate some of the concerns we are hearing in the community,” said Director Farrell.

We ask that Virgin Islands Veterans and their family members stand by for official communication from the U.S. Department of Veterans Affairs regarding the transition and future operations of the St. Thomas VA Community Based Outpatient Clinic. Until that time, we will continue sharing information available to our office that may assist Veterans during the transition.