



GOVERNMENT OF THE U.S. VIRGIN ISLANDS

DEPARTMENT OF LABOR

OFFICE OF THE COMMISSIONER



FOR IMMEDIATE RELEASE

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Press Contact

Dr. Gary Molloy

Office: (340) 773-1994 ext. 2105

www.vidol.gov

gary.molloy@dol.vi.gov

Virgin Islands Department of Labor Launches Unemployment Insurance Employer Tax Portal

New Online Platform Modernizes Quarterly Employer Tax Filing and Payment Process

U.S. VIRGIN ISLANDS - The Virgin Islands Department of Labor (VIDOL) is pleased to announce the official launch of its **Unemployment Insurance (UI) Employer Tax Portal**, a secure, user-friendly online platform designed to modernize the administration of employer unemployment insurance tax reporting and payments throughout the U.S. Virgin Islands. The new portal will officially become available to employers on **August 3, 2026**.

The Employer Tax Portal represents a significant milestone in VIDOL's ongoing digital transformation initiative, providing employers with a convenient, secure, and efficient method to fulfill their unemployment insurance reporting and payment responsibilities from a single online location. The system eliminates the need for paper submissions while providing employers with 24-hour access to their unemployment insurance tax accounts.

"This launch represents another important step in the Virgin Islands Department of Labor's commitment to modernizing government services and improving the customer experience for our employers," said Commissioner Dr. Gary A. Molloy. "The Employer Tax Portal provides a secure, reliable, and fully digital platform that simplifies quarterly reporting, streamlines payment processing, and enhances compliance with Unemployment Insurance requirements. This investment reflects our continued commitment to delivering efficient, accessible, and technology-driven public services."

Director Francis Laurencin, Director of the Virgin Islands Department of Labor's Unemployment Insurance Division, emphasized the importance of the new system for both employers and the Department's ongoing modernization efforts.



STT: 340-776-3700
STX: 340-773-1994



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2353 Kronprindsens Gade
St. Thomas, VI 00802

4401 Sion Farm STE 1
Christiansted, VI 00820

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"The Employer Tax Portal represents a major advancement in the way we serve employers throughout the Virgin Islands," said Director Laurencin. "By providing secure online access for quarterly wage reporting, tax payments, and account management, we are making the process faster, more accurate, and more convenient. This technology will improve the timeliness of employer reporting, reduce administrative burdens, and allow our staff to focus on providing higher levels of customer service and technical assistance to the business community."

Registration is designed to be straightforward and secure. Employers can establish an account by creating a username and password, providing a valid email address, and selecting security questions. Once registered, employers will have secure, around the clock access to their unemployment insurance tax information and filing history.

Key Features of the Employer Tax Portal

Through the new portal, employers will be able to:

- File Quarterly Wage Reports electronically.
- View outstanding quarterly reports and filing requirements.
- Submit unemployment insurance tax payments as well as any accrued penalty and interest online and select the applicable reporting period.
- Enter employee wage information individually or upload wage records using a CSV file.
- Add newly hired employees and remove employees who received no wages during the reporting quarter.
- Review wage totals, tax rates, taxable wages, and taxes due before final submission.
- Update employer contact information and manage account passwords and security settings.

A built-in verification process allows employers to carefully review all reported information prior to submission, helping to reduce reporting errors, improve data accuracy, and minimize processing delays.

Support for Third-Party Administrators

The Employer Tax Portal also provides enhanced functionality for Third-Party Administrators (TPAs). A single email account may securely manage and access up to **20 employer accounts** through one centralized login.

Third-Party Administrators responsible for managing more than 20 employer accounts will continue utilizing the Department's existing filing procedures for any accounts exceeding the portal's current management limit.

VIDOL encourages all employers throughout the U.S. Virgin Islands to register as early as possible and begin utilizing the new online system. By simplifying quarterly reporting and payment processes, the Employer Tax Portal supports timely compliance with unemployment insurance requirements while improving operational efficiency for both employers and the Department.

For more information, contact VIDOL at St. Croix: (340) 773-1994, St. Thomas: (340) 776-3700, or St. John: (340) 693-4367. Visit unemployment.vidol.gov or follow VIDOL on Facebook at facebook.com/USVIDOL for updates.

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