

Job Posting: Rental Shop

Job Posting: Rental Shop Employee
Location: Caledonia Nordic Ski Club
Position Type: Part-Time/Seasonal

About Us:

At the Caledonia Nordic Ski Club, we pride ourselves on fostering a welcoming and vibrant environment for all our members and visitors. Our Rental Shop team plays a crucial role in ensuring a positive experience for everyone who comes through our doors. We're looking for enthusiastic and customer-focused individuals to join our team and help us deliver outstanding service.

Position Overview:

As a Rental Shop Employee, you'll be the face of our club, providing exceptional customer service and assisting with the day-to-day operations of the Rental Shop, lodge, and front office. You'll work closely with a team that values collaboration, positivity, and a shared passion for Nordic skiing.

Responsibilities:

- **Customer Service:** Greet and assist customers with a friendly and helpful attitude. Sell memberships, passes, and handle inquiries with enthusiasm.
- **Rental Shop Tasks:** Conduct rentals, process payments, and ensure all rental equipment is properly maintained and accounted for.
- **Office Operations:** Ensure all office procedures are met, including security of funds during your shift and after closing.
- **Building Maintenance:** Perform opening and closing duties, and maintain the cleanliness and organization of the Rental Shop, lodge, and front office.
- **Team Collaboration:** Work closely with fellow staff members and report to the Office Manager. Assist with other duties as assigned to ensure smooth daily operations.



Qualifications:

- Strong customer service skills and a positive attitude
- Ability to work in a team-oriented environment
- Previous experience in a retail or customer service role is an asset
- Knowledge of Nordic skiing is a plus, but not required
- Availability to work flexible hours, including weekends and holidays

Why Join Us?

- Be part of a supportive and passionate team
- Enjoy working in a beautiful outdoor environment
- Opportunity to develop your customer service skills
- Contribute to the success of a community-focused organization

How to Apply:

If you're excited to be a part of our team, please send your resume and a brief cover letter outlining your interest and relevant experience to gm@caledonianordic.com.

This posting emphasizes the positive, team-oriented environment you're looking to create while providing clear expectations for potential candidates.

