



Lord Corporation, a wholly owned subsidiary of
Parker Hannifin Corporation
Elastomer Process Materials Divisions
Engineered Materials Group
111 LORD Drive
Cary, NC 27511

Via Email

March 21, 2025

Re: Status Update on the Saegertown Force Majeure Event

Dear Valued Customer

The fire at our Saegertown facility on February 9, 2025, caused significant damage to one of the manufacturing buildings located at the site. Thankfully, all our team members are safe. Investigation of the root cause of the incident is ongoing and we appreciate your patience while our teams work tirelessly towards safely resuming full operations.

We are happy to report that significant progress has already been made and we have resumed production in Saegertown for several of our high-running products. Additional products will resume production on a continued basis over the coming days and weeks.

Also, to support ongoing demand needs, we are leveraging our extensive global manufacturing footprint to produce finished goods in other regions. We have already started importing several products from our global facilities and this activity will continue over the next few months. For certain products, we are exploring alternative solutions including tolling options to meet demand needs. Finally, several of our intermediate products have resumed production and our new CM-100 production line is targeting to be operational in April.

There may be delivery delays, product allocations and/or recommended product substitutions until our operations fully recover from the force majeure event. Your account manager can provide you with the latest information on material availability.

Sincerely,

A handwritten signature in black ink, appearing to read "Bei Zhong".

Bei Zhong

Bei Zhong
General Manager
Elastomer Process Materials

Lord Corporation
A wholly owned subsidiary of
Parker Hannifin Corporation
Elastomer Process Materials | Engineered Materials Group