

Provided by

Connecticut Comprehensive Pain  
Center at UConn Health, University of  
Connecticut School of Medicine  
Office of Community and Continuing  
Medical Education and  
Department of Medicine

**January  
10, 2022**

**7:45 AM  
[Register  
Here](#)**

**January  
24, 2022**

**6:00 PM  
[Register  
Here](#)**

Accreditation: The University of Connecticut School of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The University of Connecticut School of Medicine designates this live activity for a maximum of 1 AMA PRA Category 1 Credit(s)<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This CME activity has no commercial support associated with it. Funding for this conference was made possible by the Connecticut Department of Public Health's federal grant # CE925011 entitled: Overdose Data to Action.

Evaluations: Participants are required to complete an electronic evaluation in order to obtain CME Credits. An email from MyEvaluations.com with instructions will be sent to participants. Please complete the evaluation within one week of receiving the email. If you do not receive an evaluation assignment from MyEvaluations.com within 10 business days of this activity, please contact the Department that hosted this activity (indicated above) to ensure that your MyEvaluations.com account is set up and your participation in this activity was forwarded to the CME office.

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Neither the activity director, planning committee members, nor the speakers, have a financial interest/arrangement or affiliation with any organizations that could be perceived as a real or apparent conflict of interest in the context of the subject of this presentation. Dr. Andrews, Dr. Ozimek, Dr. Rao and Dr. Chamberlin will not be discussing the use of off-label use of any products.

*"Ouch that Hurts" Part 2: Putting Knowledge into Practice. A Series of 6 Sessions on Pain Management in the Office, Substance Use Disorder in Primary Care, and the Communication Skills to be Effective*

# Difficult Conversations: How to Effectively Communicate to Optimize Pain Management



**Rebecca Andrews, MS, MD, FACP**  
Professor of Medicine,  
UConn Health



**Kevin Chamberlin, PharmD, FASCP**  
University Director of Pharmacy  
Residency Programs,  
UConn Health



**Jennifer Ozimek, MD**  
Assistant Professor of Medicine  
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**Surita Rao, MD**  
Associate Professor of Psychiatry  
UConn Health

## Target Audience:

Physicians, pharmacists, students, residents and other health care professionals with needs and interests in pain management

## Learning Objectives: Participants will (be able to):

1. Explores what makes patient encounters difficult in pain management
2. Describe mechanisms to implement for effective communication to navigate challenging conversations between prescribers and patients
3. Observe responding to challenging situations through case-based events

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