

NISSAN

CERTIFIED COLLISION REPAIR NETWORK



Nissan Learning Center Quick Reference Guide

NISSAN

CERTIFIED COLLISION
REPAIR NETWORK

Learning Center

Username

Password

Log in

Username / email

Forgotten your username or password?

Password

Cookies must be enabled in your browser [?](#)

☐ Remember username

Log in

Is this your first time here?

Create new account

f

t

i

u

y

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- Open any browser and go to crntraining.com
 - Users will be able to use any browser (Explorer, Chrome, etc.) that they prefer
- Select first time here if you are not a previous user
- A profile for each individual user **must** be created to correctly access any courses in order to create an accurate training history linked to the individual, not shop.
- Any purchase not made from the individuals profile will not link properly or allow the proper access to content. Courses can not be purchased and transferred to another user without administrative assistance.

HOW TO FIND YOUR AP ACCOUNT ID

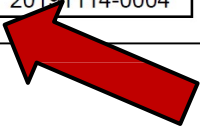
- **Check your last invoice from Assured Performance. Your AP Account ID is referred to as your “Account ID.”**



24422 Avenida De La Carlota, Suite 490
Laguna Hills CA 92653
Phone:949.221.0010
www.AssuredPerformance.net

Purchase Order

Date	Account ID	Invoice #
11/14/2019	54321	20191114-0004



- **Call your Assured Performance account manager: 949.221.0010.**

New account

Choose your username and password

Username 

Password 

More details

Email address 

Email (again) 

First name 

Last name 

City/town

Country

Select a country 

Nissan NA

Cell phone

Bodyshop APN ID 

Bodyshop 

Bodyshop address 

Address (cont).

City/town 

State 

Choose... 

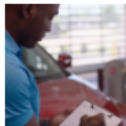
ZIP 

Create my new account

Cancel

All items with the red circle with white exclamation point are required fields and must be completed.

- Choose your username and password**
 - Your username will be your email address and password you selected. Please use your individual email, **not a general inbox address**
- More Details**
 - Verify all fields are correct and make any necessary changes
 - Verify Time Zone information
- Nissan NA**
 - Cell phone or shop phone number
 - Bodyshop APN ID –The shop APN ID is the shop unique identifier. The shop APN ID is also in the email you received for the course announcement.
 - Body Shop information should be completed in its entirety.
- When all required fields are completely filled then select “Create my account” to complete your profile registration.



Enhance Your Estimating! Nissan/INFINITI Collision Estimating Essentials!

With a longstanding commitment to training and with your safety in mind, Nissan Certified Collision Repair Network is excited to announce our **new virtual estimating class**. All Certified Collision Centers will learn a proven approach to writing a safe and proper repair plan for Nissan and INFINITI vehicles. Attendees will also learn how to analyze damage, complete 100% disassembly, and document the damage in a way that will assist you in negotiating with third parties.

Attendees will acquire the knowledge and understanding of key considerations when replacing specific damage components, such as non-reusable parts, adjacent panel damage, corrosion protection, and much more. In addition, they'll learn how safety, driver assistance technologies, and vehicle design impact them as an estimator, especially when it comes to repair-versus-replace decisions and structural repairs.

Finally, you'll learn about some not-included refinish operations, so you understand what they are, when they are required, and how to get paid for them.

Repair centers attending this course have seen an average increase in their estimate totals!

This course requires attendees to:

- Complete course pre-work assignments
- Attend 4 live virtual training sessions where participation will be monitored
- Complete homework between live sessions

Failure to complete all of the above will result in an incomplete for the course. Additional fees may apply if a session is missed.

Pre-Course Assignment

- Confirm your shop has access to the [TechInfo website](#). If you have trouble registering, please contact us at NNACollisionRepairNetwork@nissan-usa.com

Note: This course applies to Nissan and INFINITI vehicles. Certified Collision Centers that are certified for BOTH brands will only have to attend one (1) course.

Note: Course registration closes when venue capacity is reached.

Cancellation Policy: Attendees have up until 7 days before the course date to cancel their registration and receive a full refund. Cancellations within 7 days of the class will be ineligible for a refund. Shops can change the attendee's name at any time by notifying info@crntraining.com.

Please select the "Go to shop" option to purchase the course and have access to all related content

***No license key is needed nor will Enroll me into courses feature will provide the access to content**

Course add
Enroll me into course

Purchase credits

Go to shop

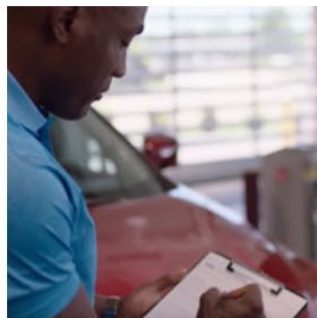
Home / Shop

Shop

Showing all 2 results

[Return to cmtraining.com](#)

Default sorting ▼



Collision Estimating Essentials Virtual Class

\$525.00

Add To Cart



Nissan Scanning and ADAS Calibrations

\$1,750.00

Add To Cart

Select “Add to Cart” to add the course to your cart

Select “View Cart” for next purchase screen to proceed to checkout

The Collision Estimating Course is the **only required** course at this time

[SHOP](#)[CART](#)[MY ACCOUNT](#)

Cart

Product	Price	Quantity	Subtotal
  Collision Estimating Essentials Virtual Course	\$575.00	1	\$575.00
Coupon code Apply Coupon			Update Cart

Enter coupon code here

Cart totals

Subtotal	\$575.00
Total	\$575.00



Once all details are confirmed select “Place to Checkout” to purchase the desired course(s).

BEFORE returning to the CRN Training site you must wait several minutes for the system to credit your profile with the course enrollment. Enrolled courses can be accessed from the Home screen. The Nissan/INFINITI Collision Estimating Essentials course will also be available under the “My Courses” tab

ANNOUNCEMENTS

undefined

📘 Nissan Diagnostic Courses

📖 Nissan Repair Planner Courses

🎓 nissanCEEvirtual

Collision Estimating Essentials Virtual Course



☰ Purchase credits

Go to shop

CUSTOMER
SERVICE



REPAIR
PLANNER



DIAGNOSTIC



BUSINESS
MANAGEMENT



BODY
TECHNICIAN 1



BODY
TECHNICIAN 2



BODY
TECHNICIAN 3



REFINISHING



Select the “My Courses” button to enter the module and begin your pre-course requirements. Or select the Repair Planner button as before.

After all pre-course requirements are completed you will be able to register for an in-person course date. See next page for details.

If you need any assistance please contact Chad Gough (chad.gough@Nissan-usa.com) with full shop name, first and last name as listed in student profile.

General

Welcome to the Virtual Nissan Collision Estimating Essentials course!

Please complete all the pre-course assignments. Once those are complete, you will be able to register for a course block. The course block comprises 4 live virtual sessions and homework assignments between live sessions. To complete this course, all activities must be completed and all virtual sessions attended.

Pre-Course Assignment

 Nissan & INFINITI Scanning Basics

This course will take you approximately 40 minutes to complete. By the end of this course you will be able to:

- Understand the benefits of pre-and post-repair scanning vehicles
- Point out key points from the Nissan/INFINITI position statement on scanning
- Explain the key differences between Nissan's CONSULT scan tool versus aftermarket scan tools
- List the steps to scanning and explain the difference between scan time and diagnostic time
- Understand how to document the scan reports to be in compliance with the Nissan/INFINITI certification requirements

This course is recommended for estimators and shop technicians involved in scanning.

 Write a rear fender (quarter panel) replacement estimate

As part of your pre-course assignment, download this document, which includes the details needed to write an estimate for a rear fender (quarter panel) replacement on a 2020 Nissan Maxima. This estimate must be locked and submitted prior to registering for the first virtual estimating session. This estimate will be used throughout the virtual estimating course.

 Nissan/INFINITI TechInfo Part 1 - Learn to Research, Research to Learn

 Nissan / INFINITI Tech Info Part 2 - Learn to Research, Research to Learn

 [Purchase credits](#)

[Go to shop](#)

Once you have selected the Nissan Collision Estimating Essentials course you will be able to view the pre-course requirements and begin any of the assignments.

- Once the assignment is completed a blue check will appear in the red box to the right of the pre-course section title. These assignments must all be completed prior to viewing and enrolling for a live course date.
- Course dates will be at the bottom of the screen and you **must** click the blue titles to enroll. Selecting the red course title **will not enroll** you into a course date

[Courses](#) > [Collision Estimating Essentials Virtual Course](#) > [2021 CEE Classes](#) > November 15, 16 and 17 Virtual CEE Series

November 15, 16 and 17 Virtual CEE Series

Room name/number	Online
Address	N/A
City/town	N/A
Postcode	N/A
Country	US
Start date/time	15 November 2021, 8:00am
End date/time	17 November 2021, 5:00pm
Capacity	14 used of 25

This course is made up of 5 sessions. Students must attend all sessions to pass. The session dates and times are listed below.

November 15 at 11 am EST - 30 minutes

November 16 at 11 am EST - 2 hours

November 16 at 3 pm EST - 2 hours

November 17 at 11 am EST - 2 hours

November 17 at 3 pm EST - 2 hours

You will receive an email with all of the virtual links a few days prior to the start of the course.

Mark as attending



- Course dates and information are available for each date available. You must select “Mark as attending” by clicking the button to enroll or you are not enrolled in to the course date.
- Meeting invites are sent the Friday prior to start and Monday morning of the first session from the instructor. Please add josh@collisionadvice.com and larry@collisionadvice.com to your safe senders list to make sure you do not miss this information.

Post Course

 TechInfo Knowledge Check

☐

This Knowledge Check is to test your knowledge of using TechInfo to look up Nissan/INFINITI repair procedures. You will need to open TechInfo in another browser window and use TechInfo to answer the questions.

 Submit Rear Fender Supplement

☐

 Not Submitted

 Post Course CSI Survey

☐

Please let us know how you enjoyed the course by completing the post course CSI survey. The survey will only take a two minutes to complete.

 Nissan CEE Additional Resources

This link contains all of the additional resources and references mentioned in the course. Feel free to download these tools and use them to assist you in your day-to-day work.

After completing the pre-course courses and attending the 4 live sessions additional post-course work is **required** for a certificate to be issued. The post course work can be seen by scrolling to the bottom of the page in the course information. A system email will confirm your completion that should be forwarded to Chad Gough. If you do not see that email contact him directly to confirm you have met all the requirements.

NISSAN

CERTIFIED COLLISION REPAIR NETWORK



Nissan TechInfo Quick Reference Guide

Nissan TechInfo FAQ's

Nissan TechInfo is available to every Nissan/INFINITI Certified Collision Repair Network Shop

- TechInfo access is linked to the primary email account on the shop's Assured Performance Network profile.
 - If this is changed at any point during the certification period, a new profile for the shop will need to be created to have the included access available upon certification renewal
- The Nissan Certified Collision Repair Team manages access to TechInfo and updates subscription dates according to the shop certification date. If the shop login has expired please contact NNACollisionRepairNetwork@Nissan-usa.com for assistance. Include shop name and the primary email address listed in the APN profile.
 - There is no preset username or password issued to the shop
 - No Dealer ID is required for shops to register their profile
- Repair procedures specific to each model and year can be found in the electronic service manuals.
- This [video](#) also covers the basic site navigation after registration

Nissan TechInfo Workflow

- To access the Nissan Tech Info Site go to www.nissan-techinfo.com
- Please use Internet Explorer or Edge to access the site
 - The site will not work properly in Chrome



- In order for a shop to access the Tech Info Site, it must first "Register" by clicking on the "Register First" link

NISSAN

HELP

PLEASE READ: To view manuals correctly you will need to use one of the latest versions of Adobe Reader 10.1.16, Adobe Reader 11.0.13 or Reader DC 15.09.20069 or higher. To get the latest version of Adobe Reader go to www.adobe.com. Must use Microsoft Internet Explorer to view manuals; do not use Google Chrome or Microsoft Edge, destination links do not work.

View Nissan Publications

Purchase Subscription for Viewing Publications

View Technical Service Bulletins

What's New

Technical Training

Accessory Instructions

Technical Magazines

Key Code/Immobilizer

Purchase Tools/Equipment

Recall Information

Service Support Items

CONSULT II, CONSULT III plus ECU "Blank" Programming and ECU Reprogramming

Diagnostic Software

NERS J2534 ECU "Blank" Programming, ECU Reprogramming, VIN writing and Device Maker Self Validation Program

Account Login

Dealer Number or User ID:

Password:

SUBMIT

WEB LINKS

- > We Support NASTF
- > Nissan USA
- > Nissan 4 Parts
- > Go To Infiniti TechInfo

Forgot your Password?

To access your account [click here.](#)

If you are a new visitor [register first.](#)

- Shops must fill out all fields on the registration form except the “Promo Code” field
- Under “User ID” shops can supply their own user ID, but it is suggested they use the contact email supplied to AP. No preset Dealer ID is required.
- Under “Email Address” shops must enter in the contact email supplied to AP in order to confirm their account has free access.
- Please Note: You must create your own User ID and Password. These are not supplied.

Click below to see
process of
registration.

[TechInfo](#)
[Navigation](#)


[HOME](#)
[HELP](#)
[LOGIN](#)

NISSAN SERVICE INFORMATION

To access your account [click here](#).
If you are a new visitor [register first](#).

Available Products:
Select One

For information on the Nissan Product Line please visit
www.NissanUSA.com.

For information on Genuine Nissan Parts & Accessories please visit
www.Nissan4Parts.com.



We Support



Nissan North America, Inc. Service Publications

CUSTOMER REGISTRATION

Please enter the following information

Check here if you are an Authorized Nissan Dealer ☐

Customer Name:

User ID* (Dealer #): 

Password:

Repeat Password:

Street:

City:

State:

Country:

ZIP Code:

Phone (xxx-xxx-xxxx):

Email Address†:

Promo Code (if supplied):

REGISTER

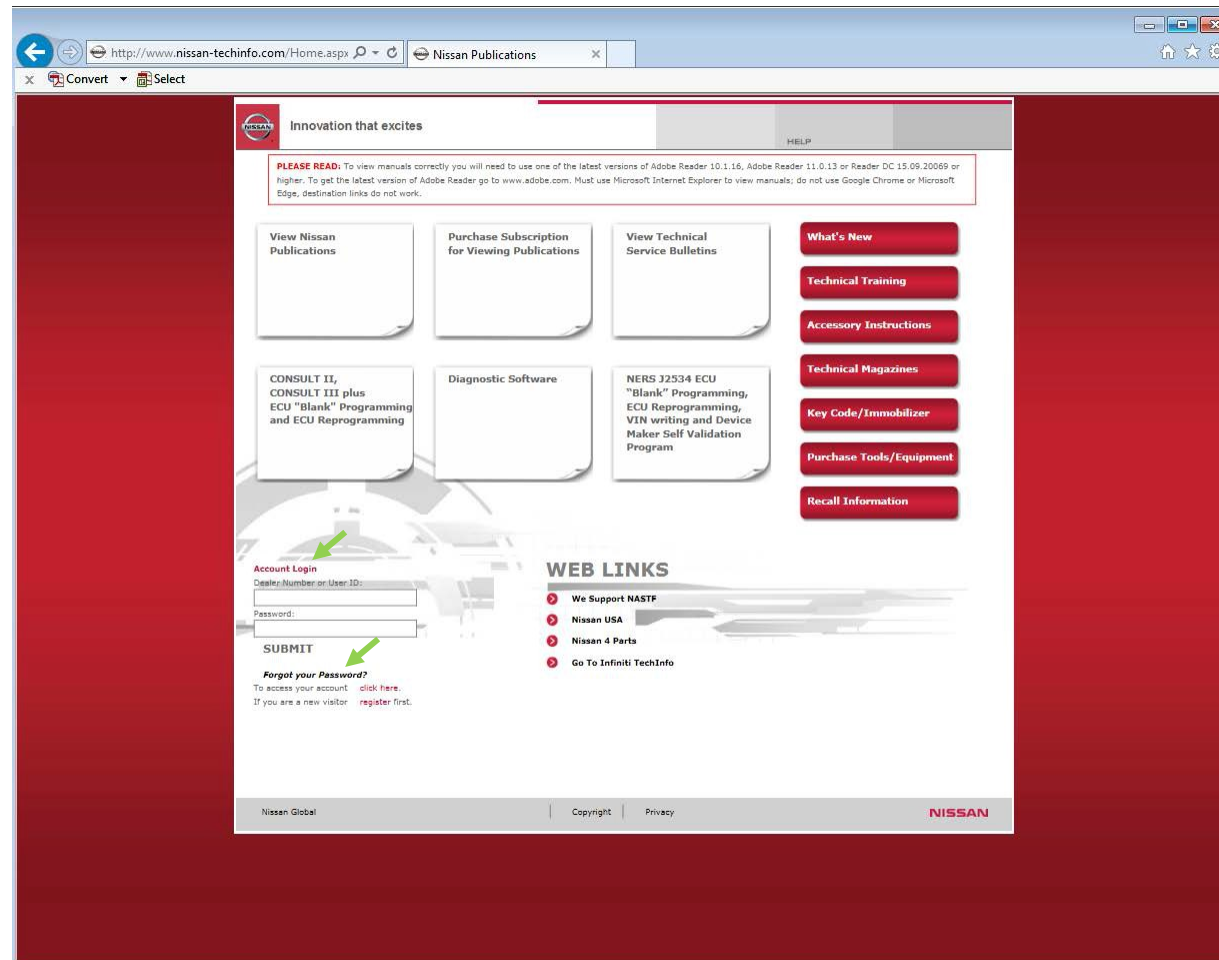
* Dealers, enter your dealer number.
All others, enter a User ID which will be used to log in to the restricted areas of this website.
Standard User Accounts Must Have a Minimum 7 Characters

† To enable automatic email replies for problems such as a lost password, please supply your valid email address.

Customer Registration

- To register, please fill in the form at right and click the Register button.
- All fields must be completed in order to process your registration.
- Please remember your User ID and Password - this login information is used to track and save your order, and allows you to access restricted areas of our website.
- Passwords must be between 8 and 30 characters in length and must include at least one uppercase, lowercase, numeric & special character.

- Once a shop has registered they can log-in with the new user ID and password created
- If you cannot remember your user ID please email NNACollisionRepairNetwork@Nissan-usa.com



- Once logged-in a shop can search and view Nissan service and repair manuals by clicking on the “View Nissan Publications” square

The screenshot displays the Nissan service portal interface. At the top left is the Nissan logo with the tagline "Innovation that excites". To the right are navigation links: "MY PROFILE", "HELP", and "LOGOUT". A red-bordered box contains a "PLEASE READ" notice about Adobe Reader and Microsoft Internet Explorer requirements. The main content area features a grid of white squares with red borders and drop shadows. The first square, "View Nissan Publications", is circled in green. Other squares include "Purchase Subscription for Viewing Publications", "View Technical Service Bulletins", "CONSULT II, CONSULT III plus ECU 'Blank' Programming and ECU Reprogramming", "Diagnostic Software", and "NERS J2534 ECU 'Blank' Programming, ECU Reprogramming, VIN writing and Device Maker Self Validation Program". To the right of the grid is a vertical stack of red buttons: "What's New", "Technical Training", "Accessory Instructions", "Technical Magazines", "Key Code/Immobilizer", "Purchase Tools/Equipment", and "Recall Information". The bottom left section, titled "WEB LINKS", includes a notice about Mark Zoba's subscription expiration and a list of links: "We Support NASTF" and "Nissan USA".

PLEASE READ: To view manuals correctly you will need to use one of the latest versions of Adobe Reader 10.1.16, Adobe Reader 11.0.13 or Reader DC 15.09.20069 or higher. To get the latest version of Adobe Reader go to www.adobe.com. Must use Microsoft Internet Explorer to view manuals; do not use Google Chrome or Microsoft Edge, destination links do not work.

View Nissan Publications

Purchase Subscription for Viewing Publications

View Technical Service Bulletins

What's New

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Accessory Instructions

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CONSULT II, CONSULT III plus ECU "Blank" Programming and ECU Reprogramming

Diagnostic Software

NERS J2534 ECU "Blank" Programming, ECU Reprogramming, VIN writing and Device Maker Self Validation Program

Mark Zoba,
Publications expires on Friday, February 23, 2018

As an Certified Body Shop Member, you're entitled to the following benefits: [Online Subscription Access](#)

WEB LINKS

- > We Support NASTF
- > Nissan USA

- Once on the “Search Publications” page a shop can filter by multiple drop down menus
- For “Publication Type” leave it as “Service Manual”.
- For newer model years the Body Repair Manual can be found inside the Service Manual
- Filter by Model and Model Year

PLEASE READ: To view manuals correctly you will need to use one of the latest versions of Adobe Reader 10.1.16, Adobe Reader 11.0.13 or Reader DC 15.09.20069 or higher. To get the latest version of Adobe Reader go to www.adobe.com. Must use Microsoft Internet Explorer to view manuals; do not use Google Chrome or Microsoft Edge, destination links do not work.

SEARCH PUBLICATIONS

Mark Zoba,
Publications expires on **Friday, February 23, 2018**

Available Products:
Select One

For information on the Nissan Product Line please visit www.NissanUSA.com.

For information on Genuine Nissan Parts & Accessories please visit www.Nissan4Parts.com.

TECH-MATE
TOOL & EQUIPMENT PROGRAM

We Support
NASTE
NATIONAL AUTOMOTIVE SERVICE TASK FORCE

How To Find a Publication

You can search either for a specific publication by title or for publications related to certain vehicles or model years. Alternatively, you can search by publication language, publication type, or by entering your own keywords.

To begin, select criteria and/or enter text to find, then click the **Search** button below.

Search Criteria:

For this **Market** : North America

For this **Publication Type** : Service Manual

For this **Model** : Any

For this **Model Year** : Any

In this **Language** : Any

With this **Document Title** :

Including **Keywords** :

SEARCH

Search Tips:

- The contents of all the boxes are used together to narrow the search. For example, if you select 2000 for **Model Year** and Service Manuals for **Publication Type**, the search will display only **Model Year 2000 Service Manuals**.
- If you leave a box empty, it does not affect the search.
- Capitalization does not matter; the search is not case-sensitive.
- The search matches all the characters you type. If you're not sure about a word, type only a part of it.

Additional Available Publications:

Additional Nissan publications can be found in the Owner's section at www.NissanUSA.com.

Factory Authorized Manuals

You can conveniently purchase factory authorized Nissan Service Manuals for 1989 model year and newer vehicles. These manuals provide detailed service and repair information for Nissan vehicles. The Service Manuals are available in one or more of the following options:

- Online viewing
- CD
- Printed Version

Completely up to date, and full of easy to follow diagrams and procedures, these manuals are the same ones used by the professionals at your Nissan dealership.

Your order will be processed and shipped within 24 hours!

If the service publication you are looking for is not listed, please submit the details of your request by clicking on the "Support" icon at the bottom of the page.

Current Users: 6876

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NISSAN