



Innovation
that excites



CERTIFIED
COLLISION REPAIR NETWORK

CERTIFIED COLLISION CENTER LIMITED WARRANTY OVERVIEW



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LIMITED WARRANTY OVERVIEW

This warranty is limited to the person to whom this Limited Warranty is granted and whose name appears on the original repair work order ("Original Customer") and is valid for as long as the Original Customer owns the vehicle on which repairs were made.

This Limited Warranty is provided by the independently owned and operated collision center (Warrantor) that is performing collision repair work on the Original Customer vehicle. Warrantor hereby warrants to Original Customer that it will correct any defects in materials (other than parts) and workmanship in its repairs for as long as Original Customer owns the vehicle. Warrantor further warrants for a period of 12 months or 12,000 miles, whichever occurs first, that it will correct, repair, or replace any defective part used in the repair, unless the parts manufacturer warranty is longer, in which case the parts manufacturer warranty period shall apply.

WHO IS COVERED?

The Original Customer to whom this Limited Warranty is granted and whose name appears on the original repair work order. This Limited Warranty is non-transferable.

WHAT DOES THIS WARRANTY COVER?

- Metalwork: All metal work and framework, to include welding and application of materials utilized in making collision repairs, against cracking, flaking, pitting, or deterioration, excluding rust.
 - Paint: All painting relating priming and paint work against solvent blistering, peeling, hazing, and excessive loss of pigmentation.
 - Mechanical repairs: All mechanical repairs needed pertaining directly to original collision damage.
 - Parts: Subject to the terms of the parts manufacturer warranty.
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WHAT DOES THIS WARRANTY NOT COVER?

This warranty does not cover damage or failures resulting from:

- Environmental damage: chemicals, solvents, cleaning/polishing materials, tree sap, road salt, sand, pebbles, hail, windstorms, sun, and other environmental factors; misuse, abuse, or negligent vehicle operation; lack of performance of required maintenance after the part is installed.

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- Pre-accident damage and/or pre-existing conditions; normal deterioration with vehicle age and mileage; rust repair, including rust through and/or damage caused by rusting of interior or exterior non-replaced panels; incidental costs, including towing fees, car rental charges, travel expenses; consequential damages, including loss of use, inconvenience or other economic loss, and damage to other assemblies and components resulting from a defective part or installation of such part installed and/or repaired during the repair.

Please consult with your Collision Center representative for complete warranty information.

WHAT IS THE PERIOD OF COVERAGE?

- Metalwork: Lifetime
- Paint: Lifetime
- Mechanical Repairs: 90 days on all mechanical repairs pertaining directly to the original collision damage.
- Parts: 12 months/12,000 miles from the date of installation (whichever occurs first), unless the parts manufacturer warranty is longer, in which case the manufacturer warranty period shall apply.

Limited warranty coverage granted to the Original Customer. Please consult with your Collision Center representative for complete coverage information.

WHAT WILL WARRANTOR DO TO CORRECT PROBLEMS?

Repair, replacement, or repainting by Warrantor as needed to correct defects in parts, materials, and workmanship, as described and subject to the limitations set forth in this Limited Warranty. Repairs must be made by Warrantor.

HOW DO YOU GET SERVICE?

Warrantable repairs are to be made only at premises of the Warrantor during normal business hours. In order to obtain the benefits of this warranty, you must provide: the Original Customer's copy of this Limited Warranty, a copy of the original repair order, and personal identification document establishing eligibility.

LIMITATION OF WARRANTIES

Any implied warranty of merchantability and fitness for a particular purpose shall be limited to the duration of this written limited warranty. This Limited Warranty contains the entire warranty and contains the only promises for which Warrantor will be responsible.