



NEWS RELEASE

March 23, 2020

For Immediate Release

For more information, media representatives should contact:

Communication & Engagement Director Kelli Johnson

970-616-2422

kelli.johnson@greeleygov.com

Subject: Greeley-Evans Transit Suspends Regular Service In Favor of Call-n-Ride in Response to COVID-19

Starting Wednesday, March 25, Greeley-Evans Transit (GET) will suspend all regular fixed-route operations, including Poudre Express, and temporarily transition to exclusively Call-n-Ride services for the general public and paratransit riders.

Greeley officials understand the essential nature of public transportation, however, the reality of the rapidly evolving COVID-19 situation necessitates action to protect the community and city staff. This change in service will remain in place until further notice. Transportation officials will continue to evaluate the situation and determine next steps.

In expanding Call-n-Ride services to the general public, staff will focus on requests for essential trips — medical, grocery and work. However, Call-n-Ride services operate on a first-come-first-serve basis. To schedule a ride, call 970-350-9290. When riders call, they should be prepared to communicate their pick-up and drop-off locations and be flexible with times.

Officials made the difficult decision to temporarily stop fixed-route services to ensure the safety of riders and bus operators through controlled social distancing. By only transporting one to two passengers at a time, GET can help limit the exposure possibilities for all while still providing an essential service for those with no other option. Staff will make exceptions for families with small children. All riders must practice social distancing on the bus.

The GET lobby, 101 11th Ave., will reduce its hours of operation to 1 to 3 p.m. Monday through Saturday for the purpose of selling Arrow Regional Bus tickets.

To help with trip availability, GET will expand Call-n-Ride hours and provide service from 6 a.m. to 9 p.m. seven days a week. Previously scheduled trips will not change; however, effective Wednesday, March 25, all trips may only be scheduled one day in advance. In an effort to reduce and eliminate contact, officials will suspend fare collection starting Wednesday, March 25.

While the city attends to the emerging COVID-19 situation, many services will be disrupted as a result of precautionary. For information about specific city services, please use the following contact information:

- Water & Sewer: 970-350-9818 — shannon.metcalf@greeleygov.com
- Public Works: 970-350-9881 — m'liss.fonger@greeleygov.com
- Greeley-Evans Transit: 970-350-9290 — get@greeleygov.com
- Community Development: 970-350-9853 — tim.swanson@greeleygov.com
- Culture, Parks, & Recreation: 970-350-9401 — megan.rink@greeleygov.com
- Finance: 970-350-9731 — finance@greeleygov.com
- Economic Health & Housing: 970-350-9380 — paula.turner@greeleygov.com
- City Clerk's Office: 970-350-9740 — cheryl.aragon@greeleygov.com
- Municipal Court: 970-350-9230 — mccourt@greeleygov.com

March 16, Mayor John Gates declared a local disaster emergency for the City of Greeley in response to the spread of COVID-19 and the declaration of a [Pandemic Health Emergency in Weld County](#).

For more information about that order and how City of Greeley officials are responding to the COVID-19 pandemic, go to www.greeleygov.com/covid-19.

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