

Welcome to NC3Certs

Instructor Dashboard

Click here to manage your users & groups, assign certifications, and run reports.

GO ►

My Certifications

Click here to access your NC3 certification courses.

GO ►

NC3 Badge Library

Click here to explore all NC3 Programs and Certifications.

GO ►

TWO-FACTOR AUTHENTICATION (2FA) RESOURCES

UPDATING EMAIL ADDRESSES

INSTRUCTORS & STAFF EMAILS

You must use your official organizational email address (e.g., your school or district email).

1. Log in to your NC3Certs account at: www.nc3certs.com
2. Go to your profile or account settings (under your name in the top-right corner).
3. Locate the Email field.
4. Replace the current address with your official organizational email.
5. Save your changes.

STUDENT EMAILS

Implemented by Website Support, Campus Admins, or Instructor Accounts

1. Go to the **Users** page in your Instructor Dashboard.
2. Search for the student by name or current email address.
3. Locate the **Email** field.
4. Replace the current address with the student's active school-issued or personal email.
5. Save your changes.



[SUBMIT A HELP REQUEST TICKET](#)

TWO-FACTOR AUTHENTICATION (2FA) RESOURCES

WHITELIST NC3CERTS DOMAINS

ALERT YOUR IT DEPARTMENT

To ensure NC3Certs emails, including 2FA verification messages, are delivered successfully, please ask your IT or email security team to whitelist the domains and addresses listed below.

EMAIL SENDING DOMAIN / ADDRESS TO ALLOW:

- noreply@nc3certs.com
 - primary sending address for NC3Certs notifications and 2FA codes

DOMAINS TO ALLOW / WHITELIST:

- nc3certs.com
- nc3certs.s3.amazonaws.com
- js-agent.newrelic.com
- nc3.my.site.com
- nc3.my.salesforce.com
- nc3.ccsend.com
- nc3.net

IT SUGGESTIONS:

- Add these to the organization's email allowlist / safe senders list.
- Ensure that messages from noreply@nc3certs.com are not filtered to spam or quarantined.
- If your organization uses strict domain filtering, explicitly permit emails and resources from the domains above so that 2FA codes and login notifications are delivered reliably.

NC3 IT SUPPORT

If your IT team needs additional details (IP ranges, specific headers, etc.), they can contact [Joseph Smith, Customer Success IT Coordinator, NC3](#).