MATTERS®
Medication for Addiction Treatment & Electronic Referrals
What We Do

Our program efficiently links individuals with opioid use disorder to treatment **24/7, 365 days a year** and supports patient success through various other resources including harm reduction.
How It Works

- Emergency Departments
- Correctional Facilities
- EMS Agencies
- Inpatient Referrals
- Law Enforcement
- Telemedicine
- MATTERS: Medications for Addiction Treatment & Eoncare Referrals
- Treatment Organizations
Goals during each encounter

Rapid Referrals 24/7, 365 with no phone calls!

Connect individuals to appropriate treatment in their community

If an individual requests an Rx, direct to telemedicine to assess eligibility for a bridge prescription
OUR MISSION

To provide every person living with substance use and mental health disorders multiple pathways to treatment and resources within their own community by creating an extensive network focused on improving access and eliminating financial, geographical and social barriers.
OUR VISION

To be utilized across the United States as a way to reduce morbidity and mortality rates for people living with substance use and mental health disorders by linking them to stigma-free treatment and resources so that no matter what stage of readiness they are in, help is always available.
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Download our app to make a referral

MATTERS Network
E-referrals in NY for OUD

4 RATINGS
5.0
★ ★ ★ ★ ★

AGE
17+

CATEGORY
Medical

Download on the
App Store
Available on the
Google Play
Frequently Asked Questions (FAQ)

Q: How many times can an individual be referred?
A: There is no limit to how many times an individual can be referred.

Q: How soon is an appointment available to individuals?
A: Individuals will be able to select an appointment as soon as the next business day.

Q: Why is the exact appointment time not selected?
A: We found it was best for both the patient and the clinic to determine a time together once a date is selected to allow for clinic flexibility.

Q: What if an individual needs medication prior to their clinic appointment?
A: Direct individuals to telemedicine where a provider will evaluate and prescribe a bridge prescription if appropriate.

Q: The individual has no insurance to cover the bridge prescription cost.
A: We offer a one-time, 14-day medication voucher that covers the cost of buprenorphine for individuals who have no insurance or are under-insured.
Medication Vouchers accepted at:

- Walgreens
- Wegmans
- CVS Pharmacy
- Walgreens

CT, MA, NJ, NY, PA, and VT
NY
NY, NJ, PA, CT
NY

*List of independent pharmacies available on the voucher print-out or our website

Transportation Voucher Program:

UBER Health
Xylazine test strips

Fentanyl test strips

Naloxone

Current Harm Reduction Strategies
Harm Reduction Vending Machines

To register for free supplies call 765-MATTERS
1,000,000+
Fentanyl Test Strips
Distributed to Agencies as of June 2023
15,000+
Fentanyl Test Strips
Distributed to Individuals as of June 2023
2019-2023: 2,445+ Referrals

Graph showing the number of referrals from 2019 to 2023, categorized by Telemedicine, In-Person, and Unknown.

- 2019: Telemedicine: 0, In-Person: 40, Unknown: 10
- 2020: Telemedicine: 0, In-Person: 100, Unknown: 10
- 2021: Telemedicine: 0, In-Person: 200, Unknown: 10
- 2022: Telemedicine: 600, In-Person: 400, Unknown: 40
- 2023: Telemedicine: 200, In-Person: 300, Unknown: 10

Total referrals from 2019 to 2023: 2,445+
2022 YEAR IN REVIEW

59% of referrals were through telemedicine

4x increase in medication vouchers redeemed

1,000+ referrals

85% of patients were issued a 14-day medication voucher

77% of patients received a bridge script
Any questions? Reach us at info@mattersnetwork.org or (765) MATTERS (628-8377)