

**Nanaimo Family Life Association
Gender Journeys Outreach Worker**

Gender Journeys is an all-inclusive community-based support group and outreach program for individuals who identify at various points along the gender spectrum (e.g. transgender, gender-queer, gender nonconforming). We offer a safe and therapeutic space where members can process their thoughts and feelings about relevant issues associated with gender. The Gender Journeys Outreach Community Support Worker provides confidential one-on-one support, referral and resources when needed as well as facilitates a weekly support group.

Specific duties for this position include:

- Maintain up to date knowledge of the best ways to connect with potential program participants, including in person and via web and cell phone based applications;
- Deliver service information, and social supports;
- Liaise with service agencies which provide allied services;
- Facilitate psycho-educational support groups;
- Document basic statistics on all aspects of service delivery;

Skills and Knowledge: Essential

- Knowledge of how to connect with trans and gender queer individuals;
- Thorough knowledge of safer sex & substance use harm reduction models;
- Knowledge of local health & social service agencies;
- Excellent organizational & time-management skills;
- Approachable, non-judgmental, empathic, & calm in conflict or crisis;
- Strong interpersonal skills & collaborative, team oriented service approach;
- Commitment to ethical service delivery including, but not limited to:
 - confidentiality, conflict of interest & conflict resolution.

Preferred

- Knowledge of trans and gender queer services & advocacy models, including via personal experience;
- Knowledge of substance use treatment models;
- Understanding of trauma informed practice & disability informed care;
- Commitment to applying social justice principles to health & social care;

Job details and certification requirements:

- 10 hours per week until March 31, 2021 with opportunity for renewal and expansion
- Pay rate \$25/hour;
- Must have valid driver's license and reliable transportation
- Criminal Record check required.

The ideal candidate will have demonstrated harm reduction and social service delivery experience, preferably in the non-profit sector with populations affected by systemic marginalization due to poverty, gender, disability, health and stigma.

Please submit your resume and cover letter to reception@nflabc.org by December 18, 2020.