

Nanaimo Isolation Response for COVID+/COVID Symptomatic Unsheltered Community Members

2020/2021

The **Public Health Testing team** and **COVID MHSU Community Response Team** will support health assessment, triage, and access to isolation resources for people identified in the community of Nanaimo who are unsheltered and presenting with COVID symptoms.

Public Health Testing

Mobile testing and symptom assessment for unsheltered community members. Public Health teams will engage in case-finding activities and screening services. If an individual is confirmed as symptomatic and has the ability to self-isolate, the PH team will provide mobile testing and symptom assessment.

Referral Process

Contact PH outreach team for mobile assessment and testing. Service provider calls the mobile **Public Health Outreach Team (250-883-7948)**. Available 8:30 – 4:30 Monday to Friday.

COVID + Isolation Hotel Units

Indicated for unsheltered Nanaimo community members who are unable to self-isolate and are having COVID symptoms and/or confirmed as COVID + via Public Health Testing.

Referral Process

Service provider connected to person requiring testing and self-isolation calls the **COVID MHSU Community Response Team (250-714-3224)**. Available 10:00 – 6:00pm 7 days a week.