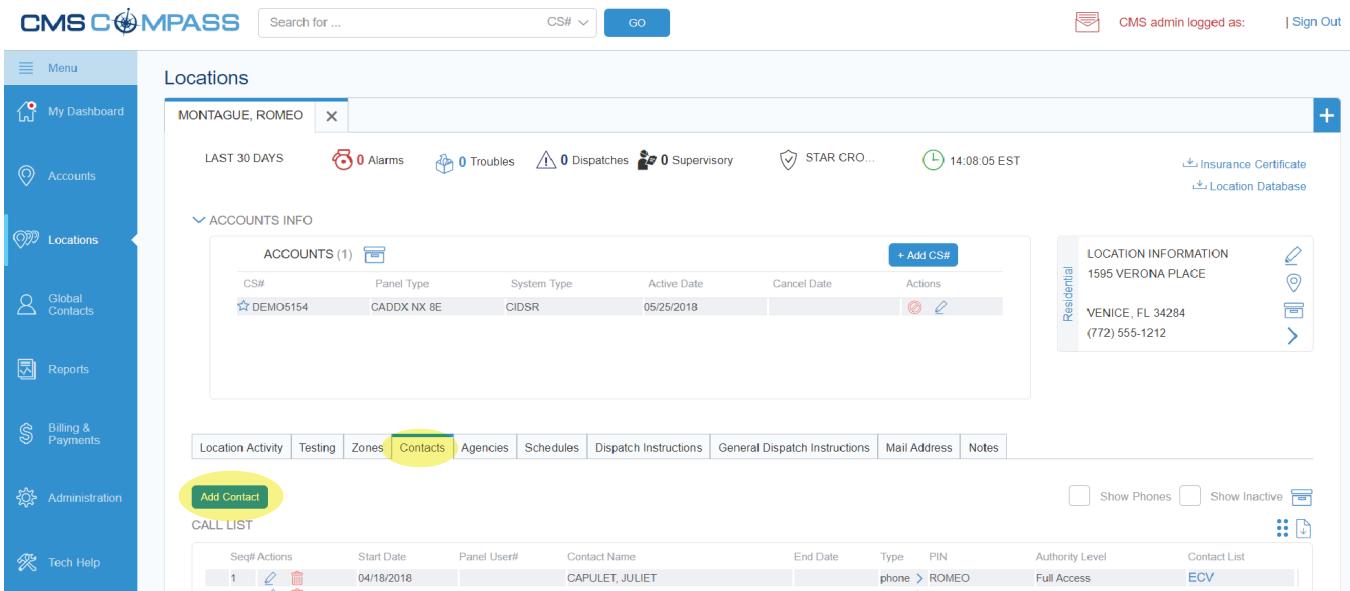


CMS COMPASS | SMS Text Notification

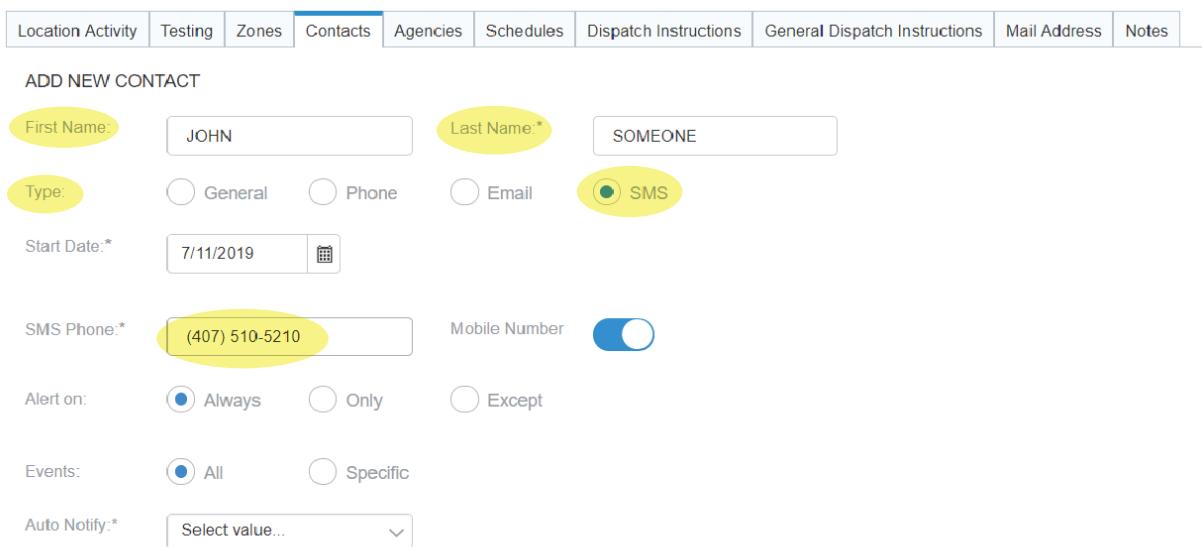
CMS is now able to offer text message alarm, dispatch and testing event notifications to dealers and subscribers, using true SMS messaging; which no longer requires CMS to input the subscriber's cell phone carrier information. To allow a contact to receive SMS text notifications please follow these simple steps in CMS Compass:

- 1) Search for and select the account you wish to update in CMS Compass.
Click on the "Contacts" tab, and click the blue "Add Contact" button.



The screenshot shows the CMS COMPASS interface. On the left is a vertical navigation menu with options: My Dashboard, Accounts, Locations, Global Contacts, Reports, Billing & Payments, Administration, and Tech Help. The main content area is titled 'Locations' and shows a search bar with 'MONTAGUE, ROMEO'. Below the search bar are status indicators: LAST 30 DAYS, 0 Alarms, 0 Troubles, 0 Dispatches, 0 Supervisory, STAR CRO..., 14:08:05 EST, and links to Insurance Certificate and Location Database. A sub-section titled 'ACCOUNTS INFO' shows a table with one account: DEMO5154 (CADDX NX 8E, CIDSR). To the right is a 'LOCATION INFORMATION' panel for '1595 VERONA PLACE, VENICE, FL 34284, (772) 555-1212'. At the bottom of the main content area, tabs for Location Activity, Testing, Zones, Contacts (which is highlighted with a yellow oval), Agencies, Schedules, Dispatch Instructions, General Dispatch Instructions, Mail Address, and Notes are visible. A large green 'Add Contact' button is located at the bottom left of the main content area.

- 2) Enter the contact's first and last name, select the "SMS" Type, and enter the contact's mobile phone number, no cell carrier needed.



The screenshot shows the 'ADD NEW CONTACT' form. The 'Contacts' tab is selected in the top navigation bar. The form fields are: First Name: JOHN, Last Name: SOMEONE, Type: SMS (radio button selected), Start Date: 7/11/2019, SMS Phone: (407) 510-5210, Mobile Number: (switch is on), Alert on: Always, Events: All, and Auto Notify: Select value... (dropdown menu). The 'SMS Phone' field is highlighted with a yellow oval.

3) Select the events that the contact should be notified on by clicking the drop down arrow next to Auto Notify. Click on each Service Type/Event to select.

ADD NEW CONTACT

First Name:	JOHN	Last Name:*	SOMEONE
Type:	<input type="radio"/> General	<input type="radio"/> Phone	<input type="radio"/> Email
Start Date:*	<input type="text" value="7/11/2019"/>		
SMS Phone:*	<input type="text" value=""/> <div style="border: 1px solid #ccc; padding: 5px; display: inline-block;"> Medical Open/Close (Fail To) Open/Close (All) Restore/Cancel Supervisory Testing Timer Test Trouble Burglary/Tamper Dispatch Open/Close (All) Testing </div>		
Alert on:	<input type="radio"/> Except		
Events:	<input type="radio"/> Auto Notify:*		

4) Click the blue "Save" button to add the new SMS Contact. If you have another SMS Contact to add to this location you may click the "Save & Add New" Button. For help selecting specific events, such as only one Burglary Zone versus all Burglary Zones, or to specify SMS notification time frames, please contact Dealer Support.

ADD NEW CONTACT

First Name:	JOHN	Last Name:*	SOMEONE
Type:	<input type="radio"/> General	<input type="radio"/> Phone	<input type="radio"/> Email
Start Date:*	<input type="text" value="7/11/2019"/>		
SMS Phone:*	<input type="text" value="(407) 510-5210"/>		
Alert on:	<input checked="" type="radio"/> Always <input type="radio"/> Only <input type="radio"/> Except		
Events:	<input checked="" type="radio"/> All <input type="radio"/> Specific		
Auto Notify:*	<input type="radio"/> Burglary/Tamper <input type="radio"/> Dispatch <input type="radio"/> Open/Close (All) <input type="radio"/> Testing		
<input type="button" value="Cancel"/> <input type="button" value="Save"/> <input type="button" value="Save & Add New"/>			

CMS COMPASS | SMS Text Notification

5) Once the contact has been successfully added they will receive a "Welcome Message" via SMS Text. This "Welcome Message", as well as all future messages from CMS, will be delivered via CMS' short code: 60281. We highly recommend users to save this number as a contact on their mobile device.

In order to receive any future SMS notifications from CMS the contact is required to accept the alerts by clicking the URL embedded in the message. The contact will not receive messages until this link is clicked.

JUST-A-MERE ALARM SERVICE

MONTAGUE, ROMEO
1595 VERONA PLACE

Thank you for accepting notifications.

Mobile Terms & Conditions: Alarm System Text Alerts
By clicking on the accept link you agree to receive recurring text alerts on alarm system activity for the address listed above. You may cancel your subscription at any time by clicking on the stop link on any text notification you receive. T-mobile is not liable for delayed or undelivered messages. Please contact JUST-A-MERE ALARM SERVICE for support. Frequency of messages vary based on alarm system activity. Messages & Data rates may apply.

6) In CMS Compass, upon the creation of an SMS contact, the contact will be assigned a "Pending" status. Once the contact has clicked the URL in the "Welcome Message" this status will automatically change to "Active".

Before Acceptance:

CALL LIST

Seq#	Actions	Start Date	Panel User#	Contact Name
1		04/18/2018		CAPULET, JULIET
2		04/18/2018		MONTAGUE, BENVOLIO

OTHER CONTACTS

Contact Name	Type	SMS	PIN	Author
SOMEONE, JOHN	SMS >	All (Pending)		

After Acceptance:

OTHER CONTACTS

Contact Name	Type	SMS	PIN	Authority Level
SOMEONE, JOE	SMS >	All (Active)		