

CMS COMPASS | SMS Text Notification

CMS is now able to offer text message alarm, dispatch and testing event notifications to dealers and subscribers, using true SMS messaging; which no longer requires CMS to input the subscriber's cell phone carrier information. To allow a contact to receive SMS text notifications please follow these simple steps in CMS Compass:

- 1) Search for and select the account you wish to update in CMS Compass. Click on the "Contacts" tab, and click the blue "Add Contact" button.

CMS COMPASS Search for ... CS# GO CMS admin logged as: | Sign Out

Locations MONTAGUE, ROMEO X

LAST 30 DAYS 0 Alarms 0 Troubles 0 Dispatches 0 Supervisory STAR CRO... 14:08:05 EST Insurance Certificate Location Database

ACCOUNTS INFO

ACCOUNTS (1) + Add CS#

CS#	Panel Type	System Type	Active Date	Cancel Date	Actions
DEMO05154	CADDX NX 8E	CIDS	05/25/2018		

LOCATION INFORMATION
1595 VERONA PLACE
VENICE, FL 34284
(772) 555-1212

Location Activity Testing Zones **Contacts** Agencies Schedules Dispatch Instructions General Dispatch Instructions Mail Address Notes

Add Contact Show Phones Show Inactive

CALL LIST

Seq#	Actions	Start Date	Panel User#	Contact Name	End Date	Type	PIN	Authority Level	Contact List
1		04/19/2018		CAPULET, JULIET		phone	ROMEO	Full Access	ECV

- 2) Enter the contact's first and last name, select the "SMS" Type, and enter the contact's mobile phone number, no cell carrier needed.

Location Activity Testing Zones **Contacts** Agencies Schedules Dispatch Instructions General Dispatch Instructions Mail Address Notes

ADD NEW CONTACT

First Name: JOHN Last Name: * SOMEONE

Type: ☐ General ☐ Phone ☐ Email ☒ SMS

Start Date: * 7/11/2019

SMS Phone: * (407) 510-5210 Mobile Number ☒

Alert on: ☒ Always ☐ Only ☐ Except

Events: ☒ All ☐ Specific

Auto Notify: * Select value...

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- 3) Select the events that the contact should be notified on by clicking the drop down arrow next to Auto Notify. Click on each Service Type/Event to select.

Location Activity | Testing | Zones | **Contacts** | Agencies | Schedules | Dispatch Instructions | General Dispatch Instructions | Mail Address | Notes

ADD NEW CONTACT

First Name: Last Name:

Type: ☐ General ☐ Phone ☐ Email ☒ SMS

Start Date:

SMS Phone:

Mobile Number: ☒

Alert on: ☐ Except

Events:

Auto Notify:

Medical
Open/Close (Fail To)
Open/Close (All)
Restore/Cancel
Supervisory
Testing
Timer Test
Trouble

Burglary/Tamper X
Dispatch X
Open/Close (All) X
Testing X

- 4) Click the blue "Save" button to add the new SMS Contact. If you have another SMS Contact to add to this location you may click the "Save & Add New" Button. For help selecting specific events, such as only one Burglary Zone versus all Burglary Zones, or to specify SMS notification time frames, please contact Dealer Support.

ADD NEW CONTACT

First Name: Last Name:

Type: ☐ General ☐ Phone ☐ Email ☒ SMS

Start Date:

SMS Phone:

Mobile Number: ☒

Alert on: ☒ Always ☐ Only ☐ Except

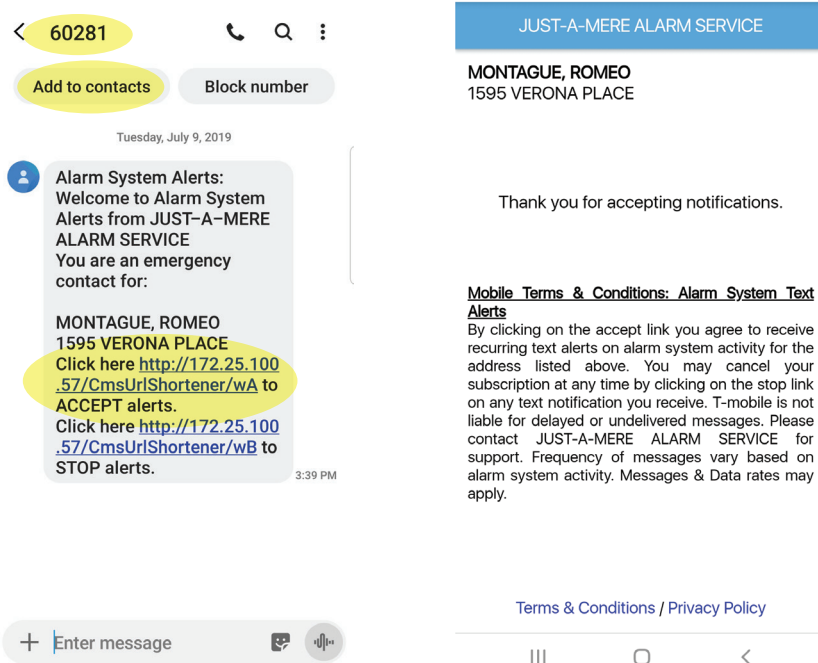
Events: ☒ All ☐ Specific

Auto Notify:

Burglary/Tamper X
Dispatch X
Open/Close (All) X
Testing X

Cancel Save Save & Add New


- 5) Once the contact has been successfully added they will receive a "Welcome Message" via SMS Text. This "Welcome Message", as well as all future messages from CMS, will be delivered via CMS' short code: 60281. We highly recommend users to save this number as a contact on their mobile device.
- In order to receive any future SMS notifications from CMS the contact is required to accept the alerts by clicking the URL embedded in the message. The contact will not receive messages until this link is clicked.



- 6) In CMS Compass, upon the creation of an SMS contact, the contact will be assigned a "Pending" status. Once the contact has clicked the URL in the "Welcome Message" this status will automatically change to "Active".

Before Acceptance:

CALL LIST

Seq#	Actions	Start Date	Panel User#	Contact Name
1	 	04/18/2018		CAPULET, JULIET
2	 	04/18/2018		MONTAGUE, BENVOLIO

OTHER CONTACTS

Contact Name	Type	SMS	PIN	Authori
SOMEONE, JOHN	SMS >	All (Pending)		

After Acceptance:

OTHER CONTACTS

Contact Name	Type	SMS	PIN	Authority Level
SOMEONE, JOE	SMS >	All (Active)		