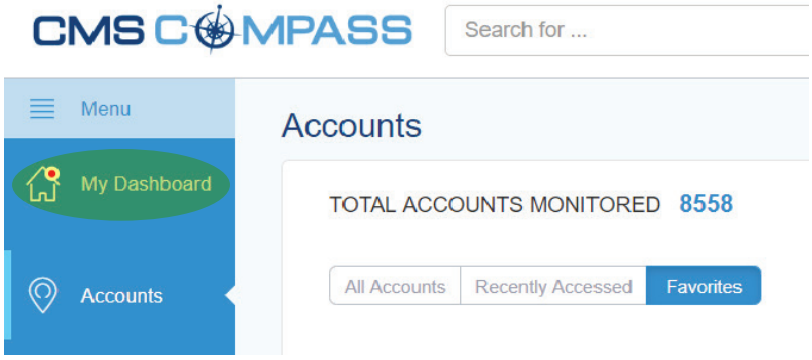
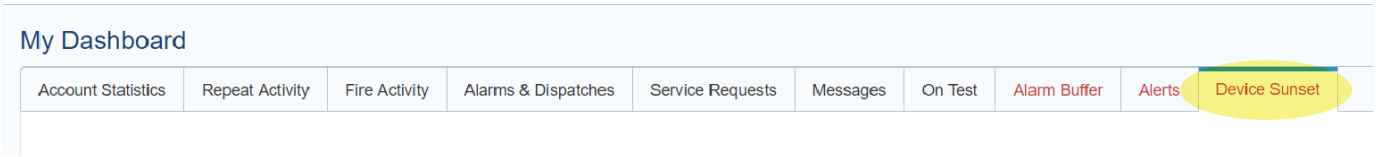
CMS COMPASS | Device Sunset Information

CMS dealers who have cellular device services that are rebilled by CMS now have access to sunset dates for those devices via CMS Compass. To learn more about how to access device sunset information please review the instructions below.

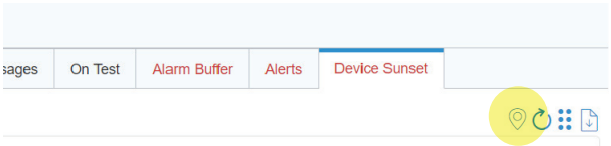
1) From a PC your entire list of cellular device units can be viewed by clicking on the "My Dashboard" link, under the Menu, in CMS Compass.

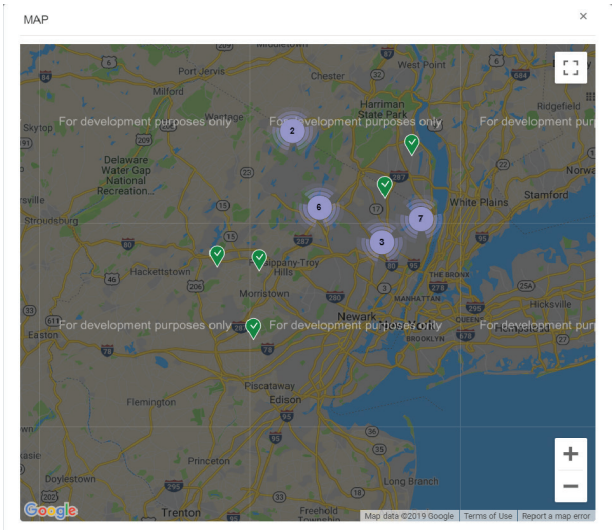


2) The "Device Sunset" tab is to the far right. Click on the tab to display results. The list includes the Device Type, Device ID, Device Name, and Device Technology, if this information is provided to CMS upon account setup.



3) To view the Device Sunset list in Google Map format click on the highlighted icon.





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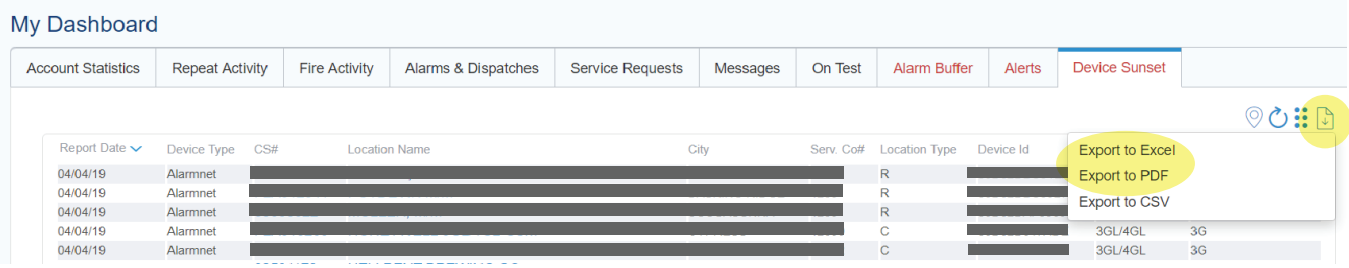
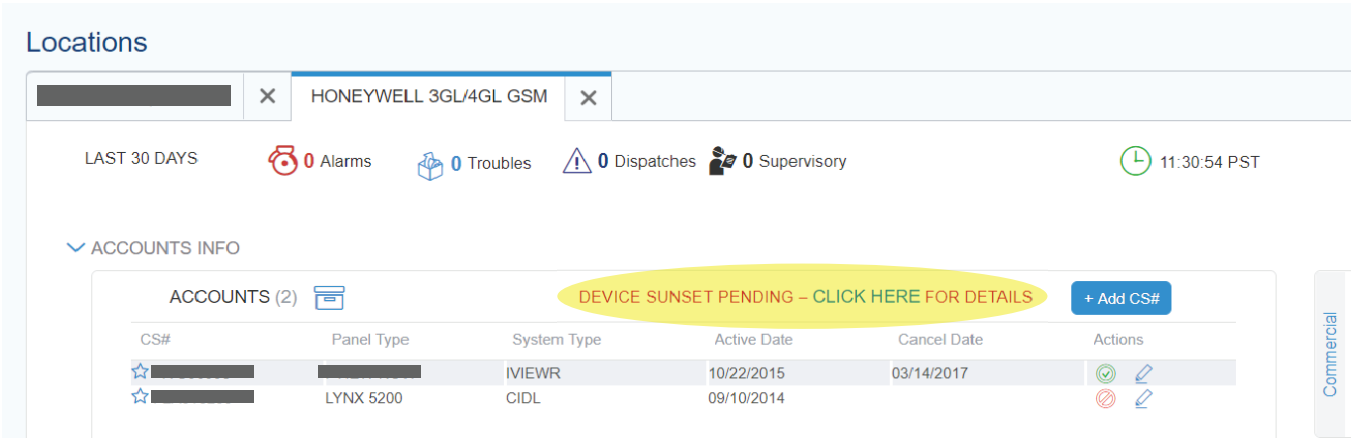
4) To export the list to PDF or Excel (preferred format), click the highlighted icon and select the format you desire.



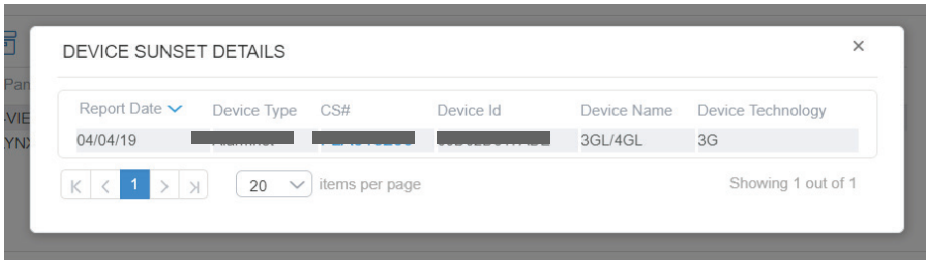
Please Note: There are 2 other ways you can view Device Sunset information for individual accounts in CMS Compass, one via the desktop version and the other via mobile device.

Desktop

1) If you select an account from the PC version of Compass and the account has a pending device sunset you will see the highlighted note on the Location page.



2) When you click on the "CLICK HERE" link the following information will be displayed.



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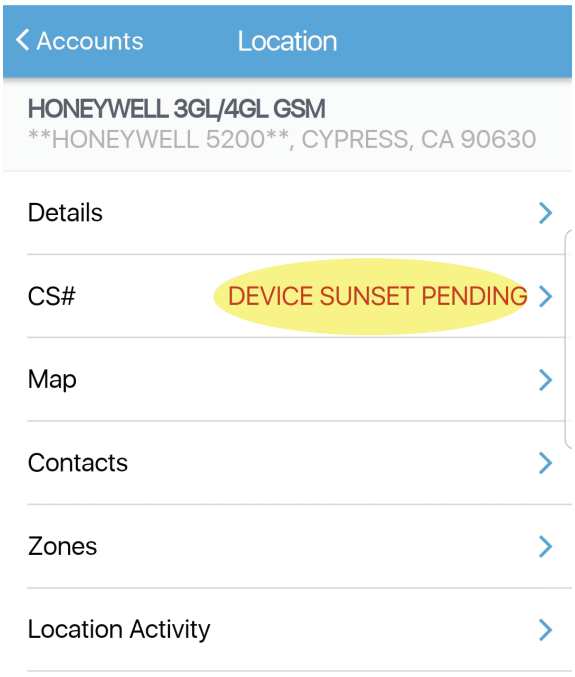
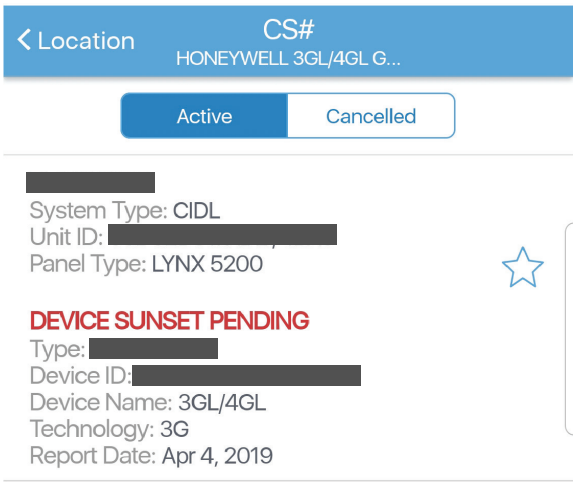
Mobile

1) If you select an account from the Mobile version of Compass and the account has a pending device sunset you will see the highlighted note on the Location page.



2) Clicking on the blue arrow next to the note will provide the details for this device.