August 2024

CITY OF CHULA VISTA

COMMUNITY CONNECTION

Keeping the community connected to information, programs, and services.

Increase in Chula Vista Sewer Bills Took Effect July 1

Chula Vista sewer customers will see a slight increase in their sewer bills effective July 1 due to previously adopted annual adjustments, approved by the Chula Vista City Council in April 2022. These increases include an additional cost to utilize San Diego's wastewater treatment facilities. An average residential customer with a current bill of $48 will see a total adjustment to approximately $53 per month. For more details on the sewer rate adjustment, visit the City's Sewer Rate and Bills webpage.

The City of Chula Vista currently provides sewer services to about 50,000 residential and commercial customers. Sewer rate revenues fund the operation and maintenance of City-owned sewer collection and conveyance facilities, capital projects, debt service, and administration. The revenues also cover costs related to prudent long-term operation and financial management of the utility system, such as maintaining adequate reserves and planning for contingencies. Sewer rate revenues are also used to pay for wastewater treatment provided by the City of San Diego Metropolitan Wastewater Authority.

The sewer service charge was established by the City Council in 1962 to pay for the operation and maintenance of the sewer collection system and sewage treatment. Residences and businesses on parcels connected to the City's sewer system pay the service charge.

The City offers payment plans for customers in need. Applications must be completed and submitted to the City's Finance Department to be considered. Check the City's Sewer webpage for more information regarding sewer rates, the Reduced Sewer Rate Program and payment plans.

Customers May Be Eligible for Additional Wastewater Payment Forgiveness

As part of the State of California's efforts to assist with COVID-19 related financial hardships, the State Water Resources Control Board is helping forgive additional customer debt when it comes to wastewater service bills.

The state originally deployed the Extended Water and Wastewater Arrearage Program in 2021 to forgive outstanding payments owed by customers who could not pay their wastewater service bills between March 4, 2020 and June 15, 2021. Now, due to a state allocation of an additional $600 million in federal funding, the customer relief period is being extended from June 15, 2021 through December 31, 2022. Funding is provided through the federal American Rescue Plan Act funds for customer assistance.

What this means for many City of Chula Vista sewer customers is additional relief in past due bills for sewer service charges and late fees. The City is sending direct notifications to customers who may be eligible take part in the program. For more information, visit the Extended Water and Wastewater Arrearage Payment Program or contact the City sewer division at (619) 691-5117 or cvsewer@chulavistaca.gov.