PRESS RELEASE
FOR IMMEDIATE RELEASE
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USA Today Names Trailways Top 3 Best Bus Service in the U.S.

Trailways has been recognized as one of the top three bus companies in the United States after receiving a USA Today 10Best Award

White Plains, NY – Trailways, the largest and oldest network of independent motor coach operators in North America, has been named one of the top three bus companies in America by USA Today's 10Best Readers' Choice Awards 2025.

Selected by an expert panel and voted on by readers nationwide, Trailways earned its spot among the top 10 bus companies that are redefining comfortable and reliable travel across the U.S. The award celebrates services that offer not only value and convenience but also modern amenities that make traveling a breeze.

"We're honored to be recognized by USA Today and their readers," said Robert Brisman, Chairman of Trailways. "This acknowledgment reflects our ongoing commitment to providing safe, affordable, and enjoyable travel experiences for passengers across the country and beyond."

USA Today's 10Best highlighted Trailways for its wide variety of offerings, including one-way and round-trip tickets, customizable trip packages, and charter services ideal for group outings, school trips, and special events. Trailways also provides cross-country and international routes, making it a preferred choice for travelers seeking both local and long-distance transportation. Passengers enjoy comfortable reclining seats, onboard restrooms, and free Wi-Fi that keeps them connected and entertained throughout their journeys—whether it's a short trip or a cross-state adventure.

Trailways continues to innovate while honoring its legacy of over 90 years in American bus travel. With a growing focus on accessibility, eco-conscious travel, and customer-first service, Trailways is proud to remain a leader in modern motorcoach transportation. This year, Trailways became New York's first major bus carrier to allow passengers to add a pet to their travel itinerary, with all passengers able to add a pet to their purchase when making a reservation.

For more information, please visit Trailways.com or Trailways.ca.

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About Trailways:

Trailways is the brand millions have trusted. Founded in 1936, it is the largest and oldest network of independent motor coach operators in North America. Trailways boasts safe, affordable, and eco-friendly transportation for groups and regularly scheduled city-to-city service. Are you traveling with a group? Let our international fleet of vehicles and drivers help you Explore New Roads Together. Looking to get away? Take one of our 250 daily trips to over 900 destinations in the United States and Canada. Traveling further? We've partnered with Amtrak, Flixbus, and Megabus to get you across North America. Trailways is in gateway cities near you such as Albany, Birmingham, Buffalo, Chicago, Denver, Detroit, Huntsville, Indianapolis, Jacksonville, Mobile, Montgomery, Montreal, Nashville, New Orleans, New York, Philadelphia, Pittsburgh, Orlando, St. Louis, Syracuse, Rochester, Tallahassee, and Toronto. For more information visit us online at Trailways.com or Trailways.ca. Find us on social media on Facebook or Instagram.

Photos: Stills
Video: Video

Public relations contact: media@trailways.com

Policy Highlights:

- Pets must be small enough to fit comfortably in a career at the passenger's feet. The combined weight of the pet and carrier cannot exceed 25 pounds.
- The carrier must fit within the dimensions of 18 inches long, 11 inches wide, and 9 inches high. Pets must remain in their carriers for the entire trip.
- Pets are not permitted on trips crossing international borders or trips requiring a transfer to another bus company.
- Pets must be odorless, quiet, non-aggressive, and require no attention during the trip.
- A $10 fee applies per pet per trip, which may be paid online or in person at a retail location when booking the trip.
- The fee does not apply to service animals, which have always travelled with their owner free of charge.
- Comfort and emotional support animals do not qualify as service animals under the American Disability Act and are, therefore, considered pets for the purpose of this policy.
- Trailways of New York reserves the right to refuse acceptance of any pet and remove any pet exhibiting bad behavior that violates their policy.

For more information and a look at the complete policy visit trailways.com/travelling-with-animals/