

MaineHealth Accountable Care Organization

Payer Information – Value Based Agreements

The MaineHealth Accountable Care Organization (ACO) has a “value based agreement” in place with the payers listed below. In general, in a value based agreement, the ACO negotiates terms with the payer on behalf of participating providers. A value based agreement is designed to support and encourage achievements toward the triple aim: reducing the cost of care, and ensuring proper utilization and high quality care while focusing on the patients’ experience. For more information, contact MHACOinfo@mmc.org.

Payer	Contracts	Resource Links
Aetna	<ul style="list-style-type: none"> Commercial State of Maine Employee Plan (for claims with a date of service through June 30, 2017) Medicare Advantage 	Website: www.aetna.com Quarterly newsletter
Anthem BCBS	<ul style="list-style-type: none"> Enhanced Personal Health Care State of Maine Employee Plan (effective July 1, 2017) MaineHealth Employee Plan 	Website: www.anthem.com Maine market-specific website: click here Provider Newsletters: Network Update Subscribe to email news: Network eUPDATE Provider Manuals: click here Join Anthem Networks: click here Resources for Providers and Professionals: Anthem phone numbers .
Beacon Health	<ul style="list-style-type: none"> Eastern ME Health Systems Employee Plan 	Website: www.beaconhealth.me Quarterly newsletter
Center for Medicare & Medicaid Services (CMS)	<ul style="list-style-type: none"> Medicare Shared Savings Program (MSSP) 	Explore the website and view MSSP FAQ’s from CMS here . For more information about MSSP, please contact us at MHACOinfo@mmc.org .
Cigna	<ul style="list-style-type: none"> Commercial Products 	Website: www.cigna.com Quarterly newsletter Secure Portal available at www.CignaforHCP.com Policies are available on www.CignaforHCP.com Provider inquiry phone number is 1-888-244-6264, or the number on the patient’s insurance card.
Community Health Options	<ul style="list-style-type: none"> All Products 	Website: www.healthoptions.org Subscribe to email updates . Provider portal available on the website here

Harvard Pilgrim Health Care	<ul style="list-style-type: none"> • HMO / POS Fully Insured Products • Stride (HMO, Medicare Advantage) 	<p>Website: www.harvardpilgrim.org Monthly newsletters Provider manual and payment policies can be found here Learn more about the HPHConnect web-based transaction service and register here Provider relations can be reached at 1-800-708-4414</p> <p>Resources specific to the Stride (HMO) Medicare Advantage Plans can be found here</p>
Humana	<ul style="list-style-type: none"> • Medicare Advantage <ul style="list-style-type: none"> ○ Humana Gold Plus (HMO) ○ HumanaChoice (PPO) 	<p>Website: www.humana.com Bi-monthly newsletter Secure Portal: www.availity.com Provider and Customer Service 1-800-457-4708 (if you feel a claims issue is unresolved after calling this number, you can submit a reconsideration request to humanaproviderservices@humana.com)</p>
Martin's Point Health Care	<ul style="list-style-type: none"> • US Family Health Plan (TRICARE Prime) • Generations Advantage (Medicare Advantage) 	<p>Website: www.martinspoint.org Quarterly newsletter Provider manual and other resources can be found here Updated and topic specific contact information is posted here</p>

Payer Information – Messenger Model Agreements

The ACO has a messenger model agreement in place with the payers listed below. In general, in a messenger model agreement, a payer approaches the ACO with a request to convey an offer to participating providers. The ACO does not negotiate reimbursement rates or value based payments under this model. A participating provider may choose to accept the terms of the agreement as presented, or reject the terms and negotiate directly and individually with the payer. For more information, contact

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Payer	Contracts / Products	Resources
Coventry / FirstHealth	<ul style="list-style-type: none">• Commercial PPO Products	Website: www.coventryhealthcare.com
EBPA	<ul style="list-style-type: none">• Commercial PPO Products	Website: www.ebpabenefits.com
Harvard Pilgrim Health Care	<ul style="list-style-type: none">• HMO / POS without PHO PCP• Indemnity and PPO Products	Website: www.harvardpilgrim.org Monthly newsletters
MultiPlan	<ul style="list-style-type: none">• Commercial PPO Products	Website: www.multiplan.com
Universal American	<ul style="list-style-type: none">• Medicare Advantage<ul style="list-style-type: none">○ Today's Options (PPO)○ SelectCare (HMO)○ Pyramid Life (PFFS)	Website: www.universalamerican.com