

# MHACO Quality Heat Map Performance

Trended Heat Map Data Over Time 2015-2026

January 2026

# Notes

- Value Oversight Committee supported a shift from a calendar year Heat Map cycle to align with the MaineHealth fiscal year. The FY22 Heat Map was released in December 2021.
- The Heat Map was introduced in 2015. Measures have been added or retired over time, as outlined below.

Measure	Month/Year Introduced
Annual Wellness Visits	March 2020; retired in FY24
DM Statin Therapy	March 2020
DM Kidney Health Evaluation	December 2021
Pt. Exp - Would Recommend	December 2021; retired in FY25
DM HbA1c Disparities Gap	November 2022; Changed to Food Insecurity Dec 2024 (for FY25); Changed to Good Control FY26 along with the measure Diabetes: HbA1c Good Control <8%
HPV Vaccination Series	November 2022; retired in FY26
MA Star Score	November 2022; retired in FY24
Depression Screen & Follow Up, ages 12+	Dec 2023 (for FY24)
Child & Adolescent Well Child Visits, ages 3-21	Dec 2024 (for FY25)
Statin Therapy for Patients with CVD	Dec 2025 (for FY26)

# FY24 – FY25 MHACO Heat Map Performance

MHACO Quality Heat Map										
October										
Report Data 10/01/2023 - 09/30/2024										
Measure	Depression Screening & Follow-Up	Colorectal Cancer Screening	DM Eye Exam	DM HbA1c > 9%	DM HbA1c Disparities Gap	DM Kidney Health Evaluation	DM Statin Therapy	HPV Vaccination Series	HTN BP Control	*Pt. Exp. - Would Recommend
Target	84.0%	76.2%	68.0%	17.0%	9.0%	55.0%	83.6%	52.0%	75.2%	88.1%
Franklin	84.3%	67.5%	66.9%	14.4%	16.5%	69.6%	70.7%	53.2%	83.9%	85.4%
Lincoln	87.5%	77.1%	69.7%	13.6%	13.6%	71.6%	75.3%	52.8%	75.9%	88.1%
Memorial	92.1%	77.5%	67.1%	11.2%	11.8%	56.6%	73.7%	51.5%	78.3%	88.2%
Mid Coast	79.7%	76.3%	67.0%	14.4%	18.0%	57.8%	75.2%	45.3%	73.0%	90.1%
MMC Biddeford/Sanford	83.9%	76.0%	54.9%	12.7%	14.9%	58.6%	77.9%	54.7%	77.3%	86.0%
MMC Portland	86.6%	73.3%	60.1%	14.5%	9.3%	66.2%	76.7%	54.4%	73.6%	88.2%
Pen Bay	86.0%	76.5%	68.8%	12.2%	9.5%	68.6%	74.2%	50.7%	77.2%	85.2%
St. Mary's	NA	77.3%	58.9%	15.6%	17.9%	65.8%	83.8%	39.3%	83.8%	81.6%
Waldo	93.5%	74.0%	70.9%	10.7%	6.0%	65.7%	78.3%	46.7%	78.9%	87.8%
Western	86.1%	77.7%	72.2%	13.5%	5.7%	71.0%	79.0%	59.8%	79.1%	85.8%
MHACO	85.6%	75.1%	62.9%	13.6%	12.4%	64.4%	76.9%	52.8%	77.2%	87.6%

MHACO Quality Heat Map										
October										
Report Data 10/01/2024 - 09/30/2025										
Measure	Depression Screening & Follow-Up	Colorectal Cancer Screening	DM Eye Exam	DM HbA1c > 9%	DM HbA1c > 9% Food Insecurity	DM Kidney Health Evaluation	DM Statin Therapy	HPV Vaccination Series	HTN BP Control	Child & Adolescent WCV, Ages 3 - 21
Target	88.8%	76.2%	68.4%	15.1%	15.1%	64.4%	78.9%	52.0%	79.5%	69.3%
Franklin	89.9%	72.5%	73.0%	12.0%	19.0%	69.3%	72.2%	54.4%	84.1%	60.5%
Lincoln	87.4%	75.7%	69.9%	12.0%	26.6%	73.6%	75.3%	51.5%	78.9%	67.9%
Memorial	88.9%	78.2%	76.5%	8.3%	15.6%	66.5%	76.8%	69.6%	81.7%	78.4%
Mid Coast	84.5%	79.4%	69.1%	13.3%	15.8%	72.1%	79.9%	56.3%	74.8%	73.9%
MMC Biddeford/Sanford	86.5%	77.6%	55.4%	11.3%	14.5%	69.6%	79.9%	54.1%	78.3%	73.1%
MMC Portland	90.0%	74.5%	60.0%	13.1%	23.5%	66.1%	78.7%	60.3%	74.7%	74.5%
Pen Bay	87.2%	78.3%	64.9%	12.5%	13.2%	70.9%	75.0%	54.3%	80.9%	69.8%
St. Mary's	88.9%	77.9%	52.8%	15.5%	26.3%	65.9%	83.6%	23.3%	83.6%	NA
Waldo	92.1%	76.9%	70.3%	10.2%	7.7%	71.3%	77.4%	57.7%	78.4%	70.1%
Stephens	88.1%	77.3%	69.5%	12.0%	20.7%	74.4%	82.2%	63.6%	78.1%	82.0%
MHACO	88.2%	76.7%	63.0%	12.4%	19.8%	69.3%	78.6%	55.7%	78.3%	72.9%

## FY24: October 2024 Heat Map

- 5/10 Heat Map Measure Targets Achieved
  - Depression Screen & Follow-Up (NEW)
  - A1c >9%
  - DM Kidney Health Evaluation (NEW)
  - HPV Vaccination
  - HTN BP Control

## FY25: October 2025 Heat Map

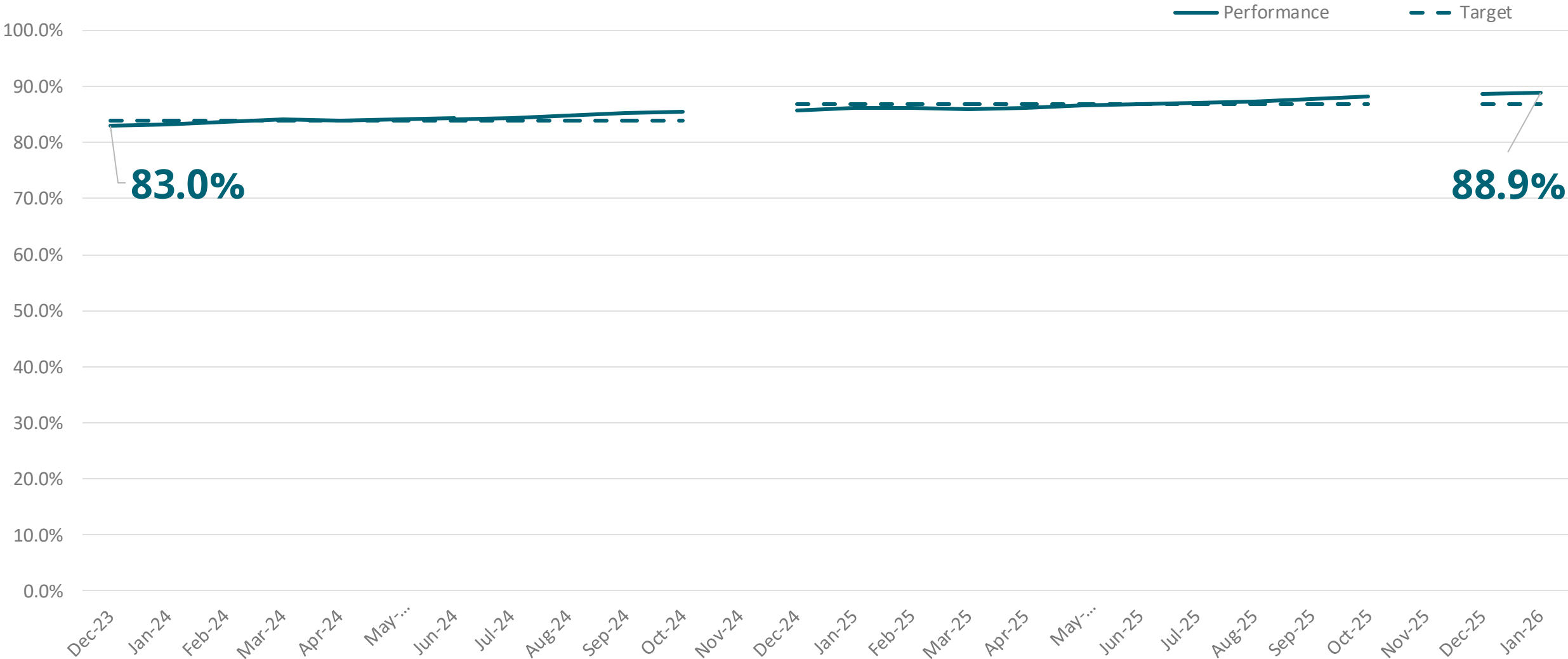
- 6/10 Heat Map Measure Targets Achieved
  - Depression Screen & Follow-Up
  - Colorectal Cancer Screening
  - A1c >9%
  - DM Kidney Health Evaluation
  - HPV Vaccination
  - Child & Adolescent WCV 3-21 (NEW)

# MHACO FY24 & FY25 Performance vs Industry Benchmarks

Data derived from internal Heat Map; benchmarked against HEDIS & CMS standards

Measure	HEDIS 2024 Benchmarks <i>(released Aug 2025)</i>		CMS 2024 Cut Points <i>(released Oct 2025)</i>		End of FY24 Performance (data through 9/30/24 )	End of *FY25 Performance (data through 9/30/25 )	Performance Change (FY24-25)	FY25 vs Benchmark
	75 <sup>th</sup>	90 <sup>th</sup>	4 Star	5 Star				
Colon CA Screening	65.16%	69.7%	70%	78%	75.1%	76.7%	+1.6%	Exceed HEDIS 90 <sup>th</sup> & CMS 4 Star
Depression Screen & Follow Up, ages 12+	79.76%	84.26%	NA		85.6%	88.2%	+2.6%	Exceed HEDIS 90 <sup>th</sup>
DM Eye Exam	57.07%	64.48%	80%	86%	62.9%	63.0%	+1.1%	Exceed HEDIS 75 <sup>th</sup>
DM A1c >9%	20.48%	17.27%	NA		13.6%	12.4%	***-1.2%	Exceed HEDIS 90 <sup>th</sup>
DM A1c Food Insecurity	NA				12.4%	19.8%	***+7.4%	NA
DM KED	56.81%	62.42%	62%	74%	**64.4%	69.3%	+4.9%	Exceed HEDIS 90 <sup>th</sup> & CMS 4 Star
DM Statin Use	68.1%	70.29%	89%	93%	76.9%	78.6%	+1.7%	Exceed HEDIS 90 <sup>th</sup>
HPV Vaccination	40.63%	49.88%	NA		52.8%	55.7%	+2.9%	Exceed HEDIS 90 <sup>th</sup>
HTN Control	72.69%	76.89%	80%	86%	77.2%	78.3%	+1.1%	Exceed HEDIS 90 <sup>th</sup>
Child & Adolescent WCV	67.07%	74.54%	NA			72.9%	NA	Exceed HEDIS 75 <sup>th</sup>

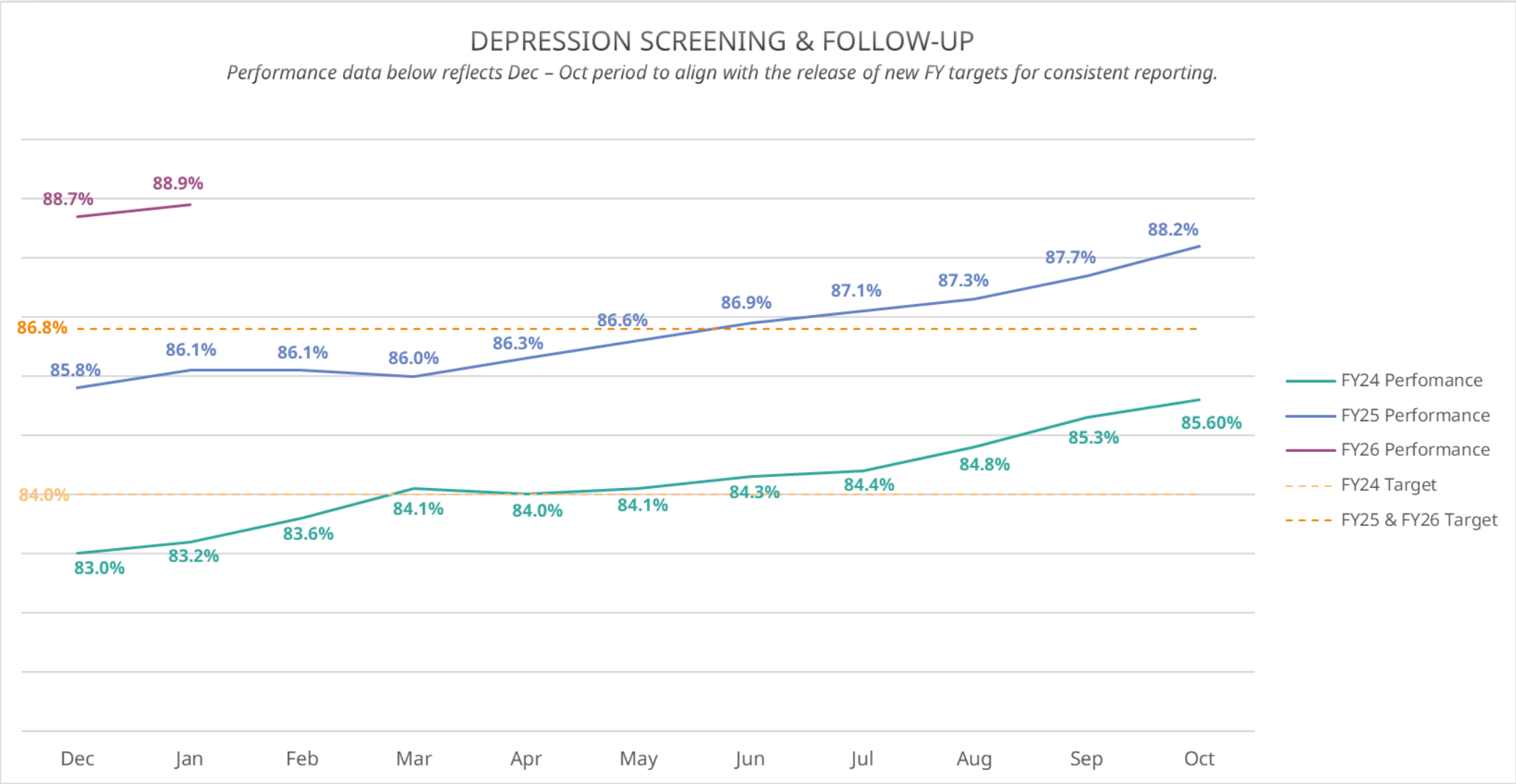
# MHACO Depression Screening & Follow-up Results 2024-2026



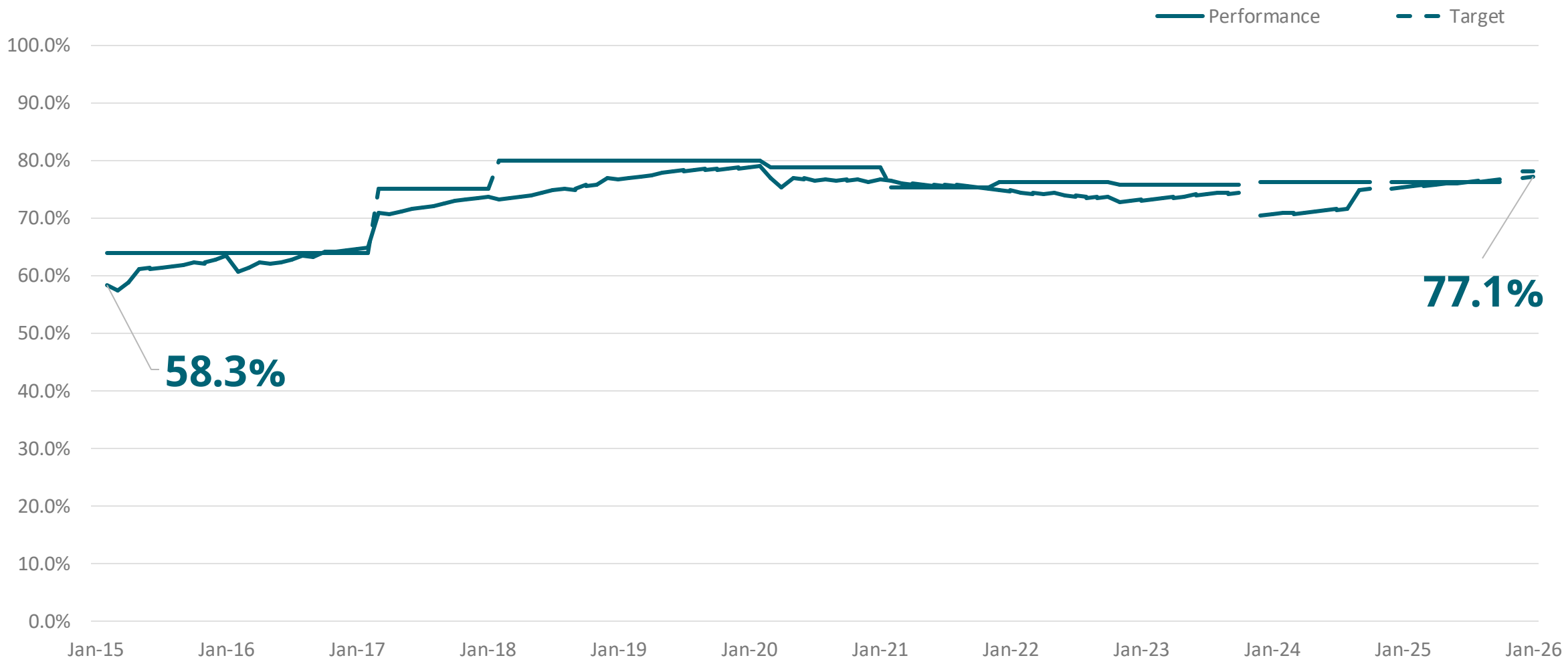
**FY25 Target: 86.8%**  
**FY26 Target: 86.8%**

**Source:** MHACO Quality Heat Map: Depression Screening & Follow-up – MHMG and St. Mary’s Health System. MH EPIC Data / SM Self-Report Data from EPIC, Dec 2023–Jan 2026. Updated on 1.14.26.

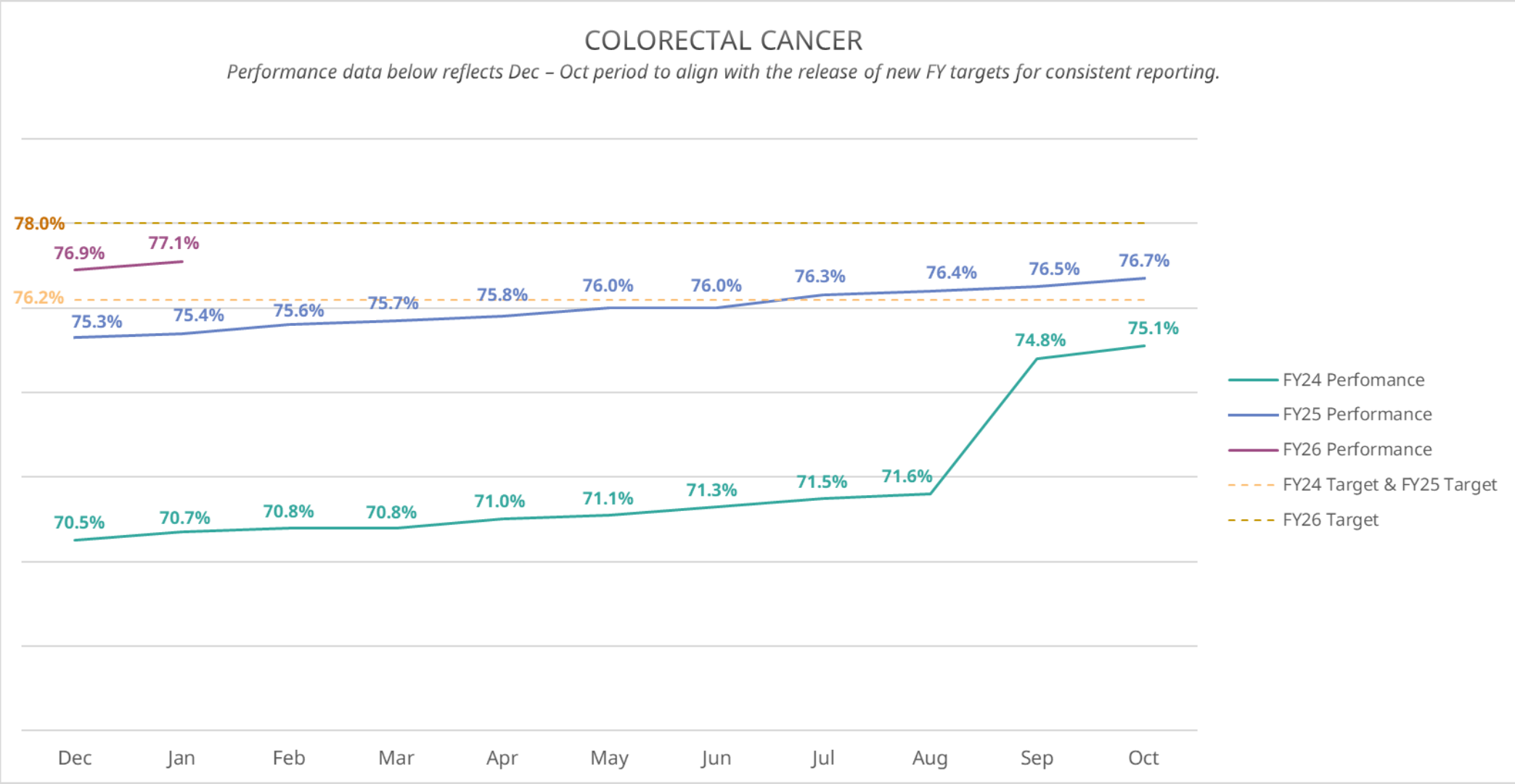
# MHACO Depression Screening & Follow-up Results 2024-2026



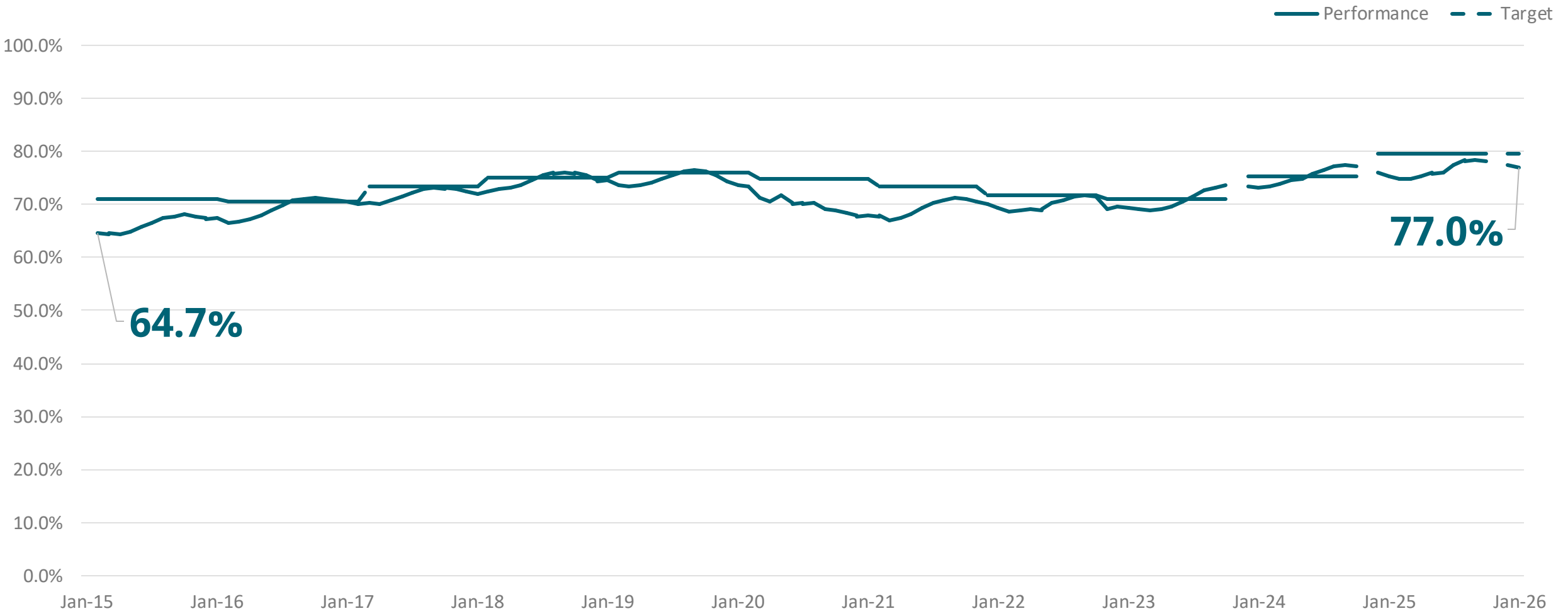
# MHACO Colorectal Cancer Screening Results 2015-2026



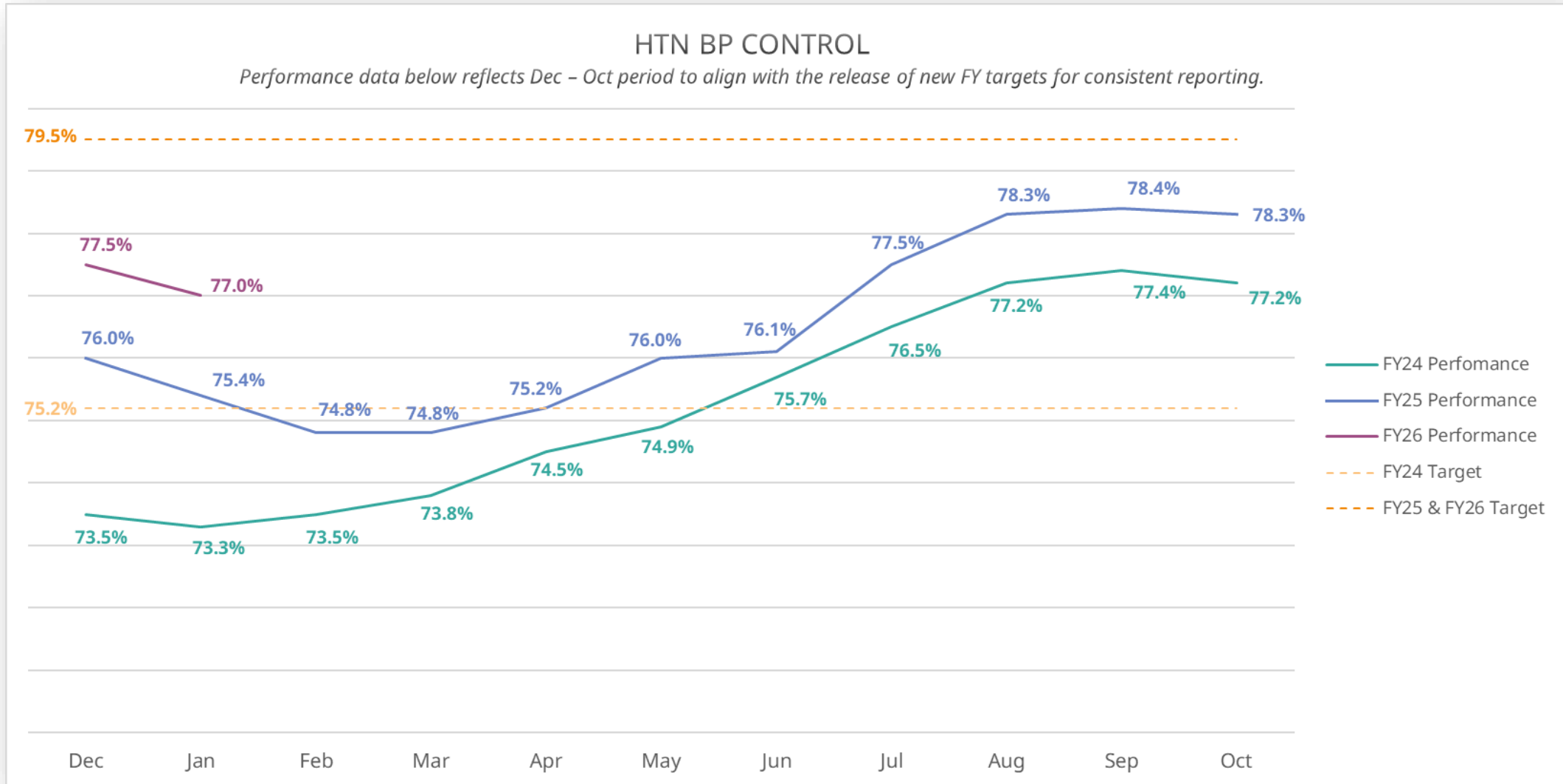
# MHACO Colorectal Cancer Screening Results 2024-2026



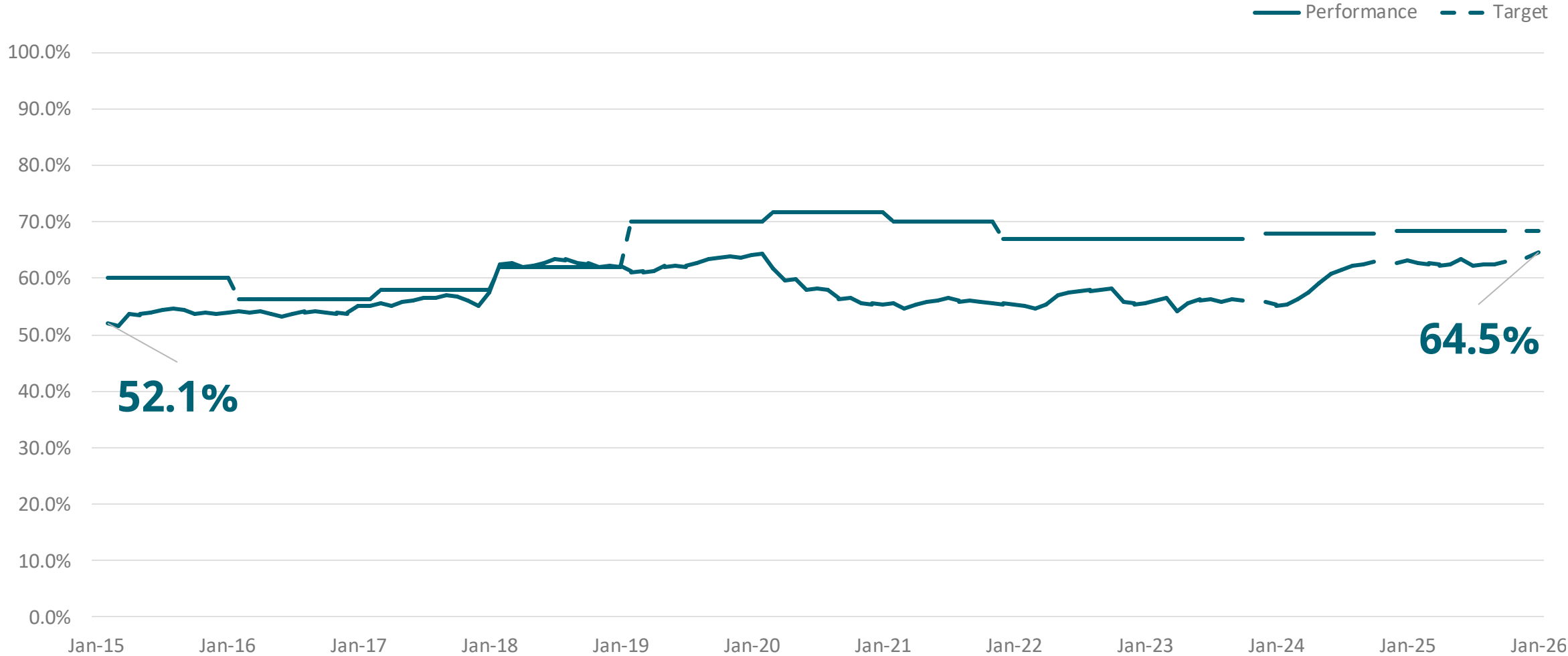
# MHACO HTN BP Control Results 2015-2026



# MHACO HTN BP Control Results 2024-2026



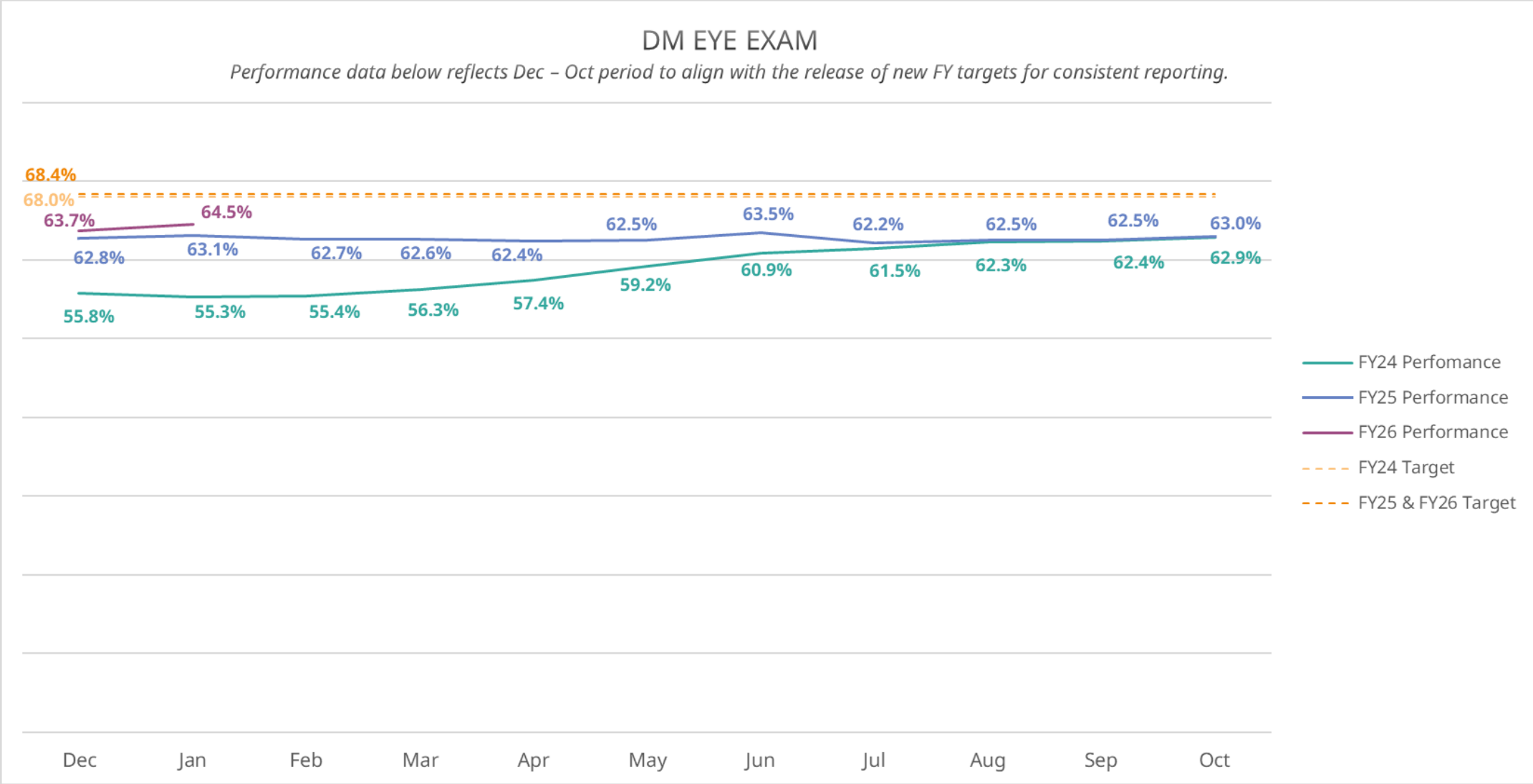
# MHACO DM Eye Exam Results 2015-2026



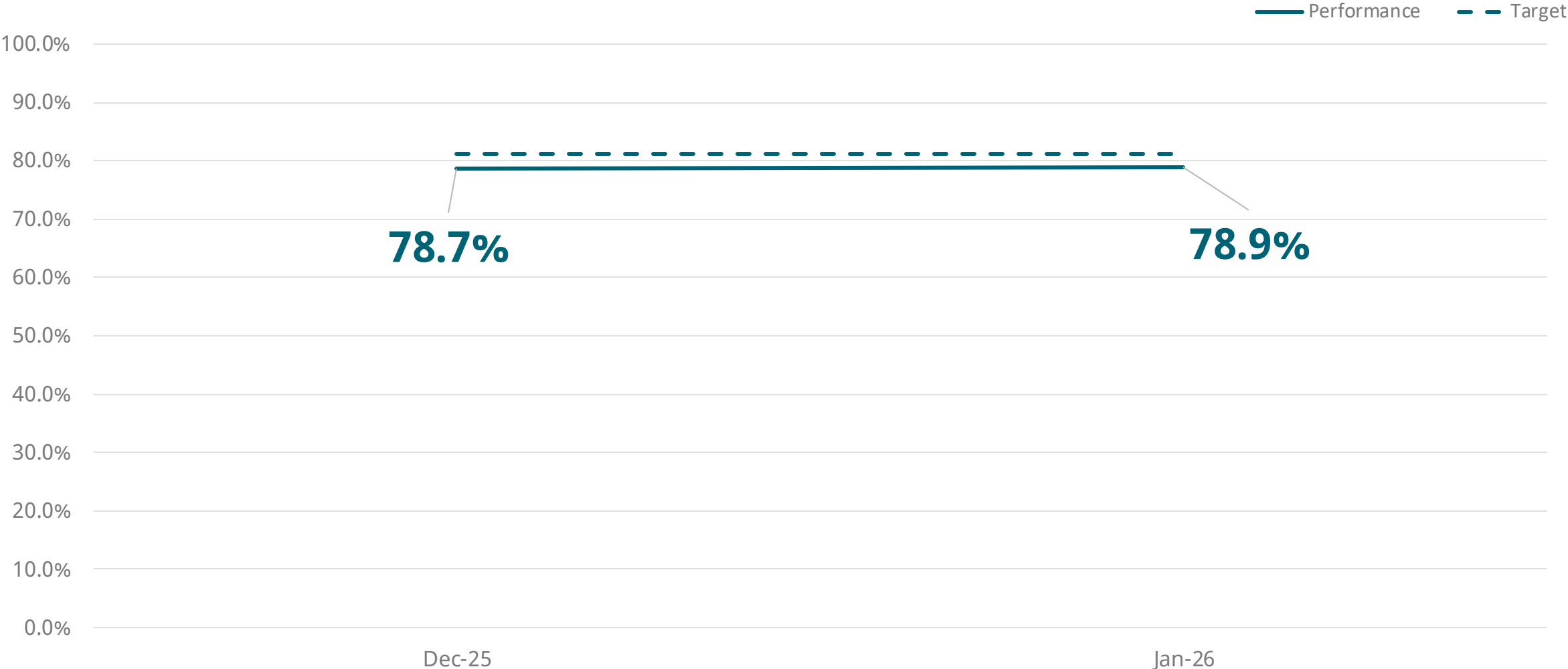
FY25 Target: 68.4%  
 FY26 Target: 68.4%

Source: MHACO Quality Heat Map: DM - Eye Exam - MHMG and St. Mary's Health System. MH EPIC Data / SM Self-Report Data from EPIC, Feb 2015-Jan 2026. Updated on 1.14.26.

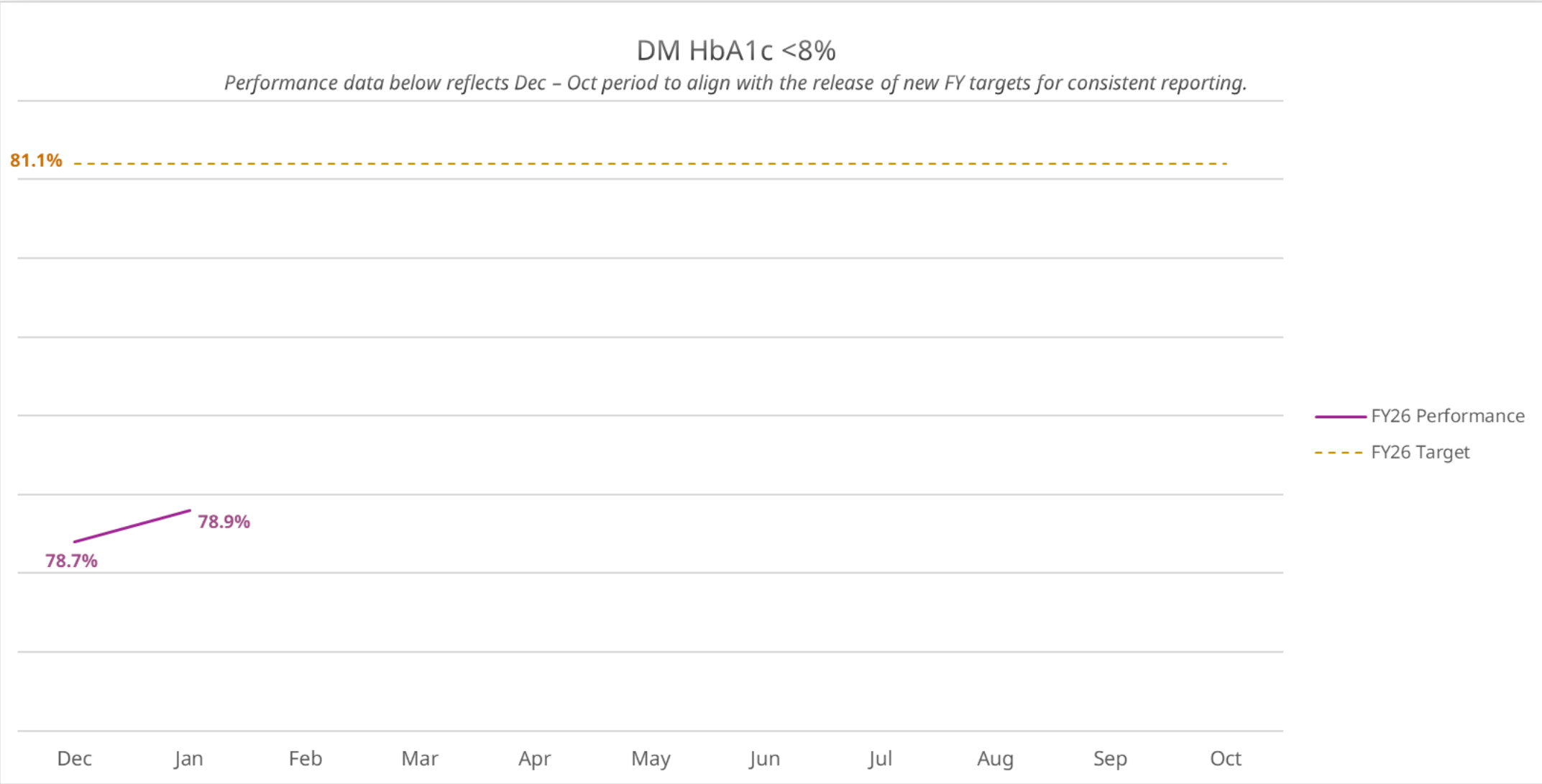
# MHACO DM Eye Exam Results 2024-2026



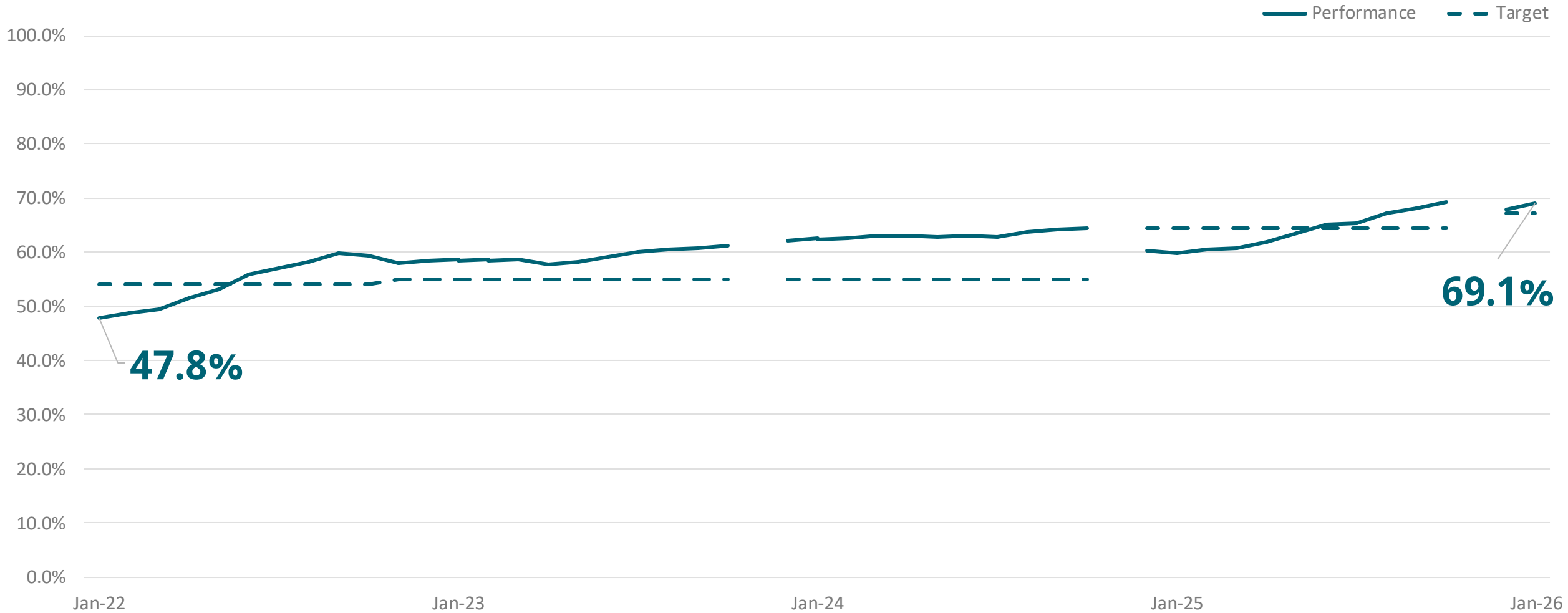
# MHACO DM HbA1c < 8 % Results 2026



# MHACO DM HbA1c < 8 % Results 2026

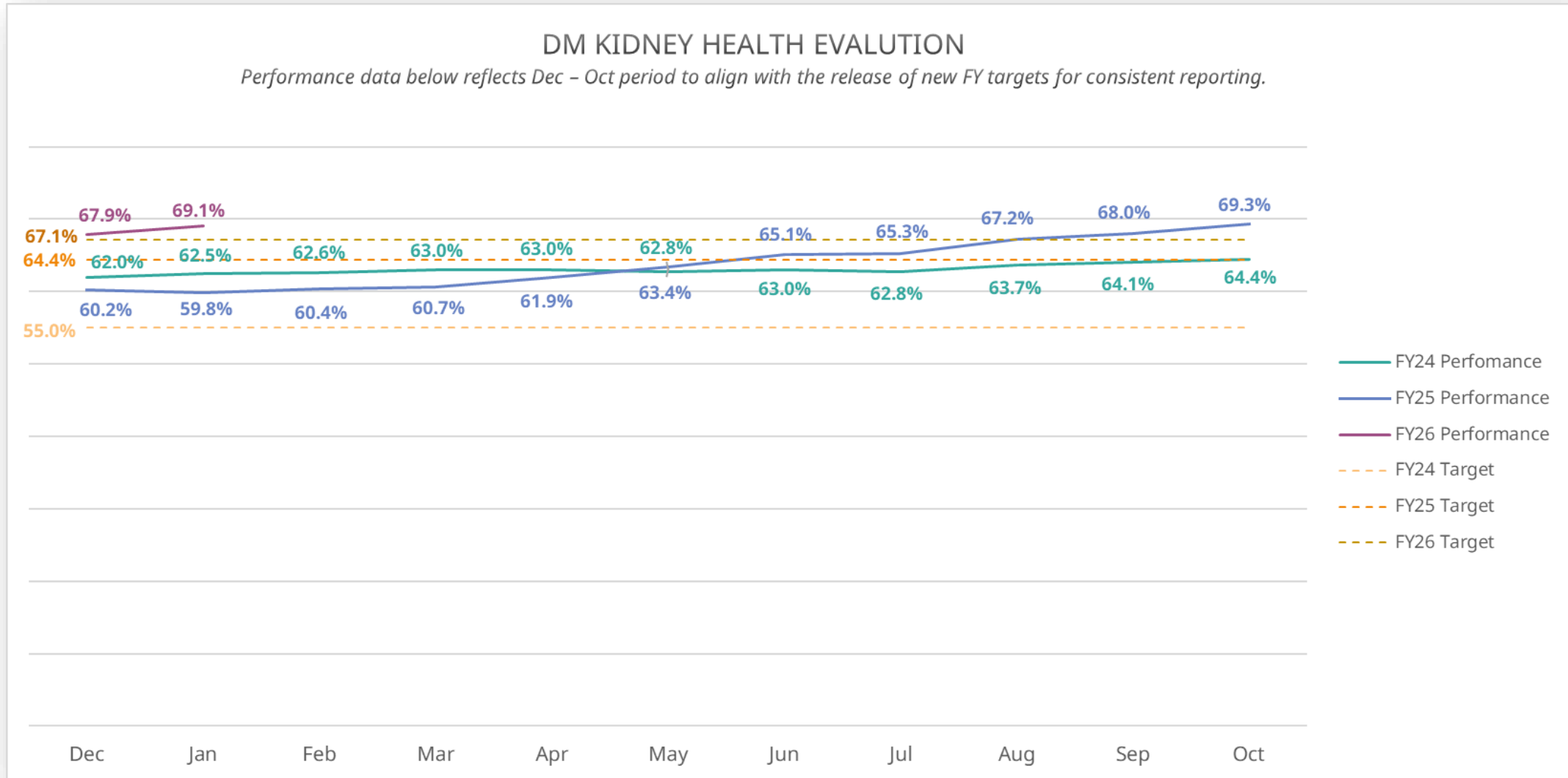


# MHACO DM Kidney Health Evaluation Results 2022-2026

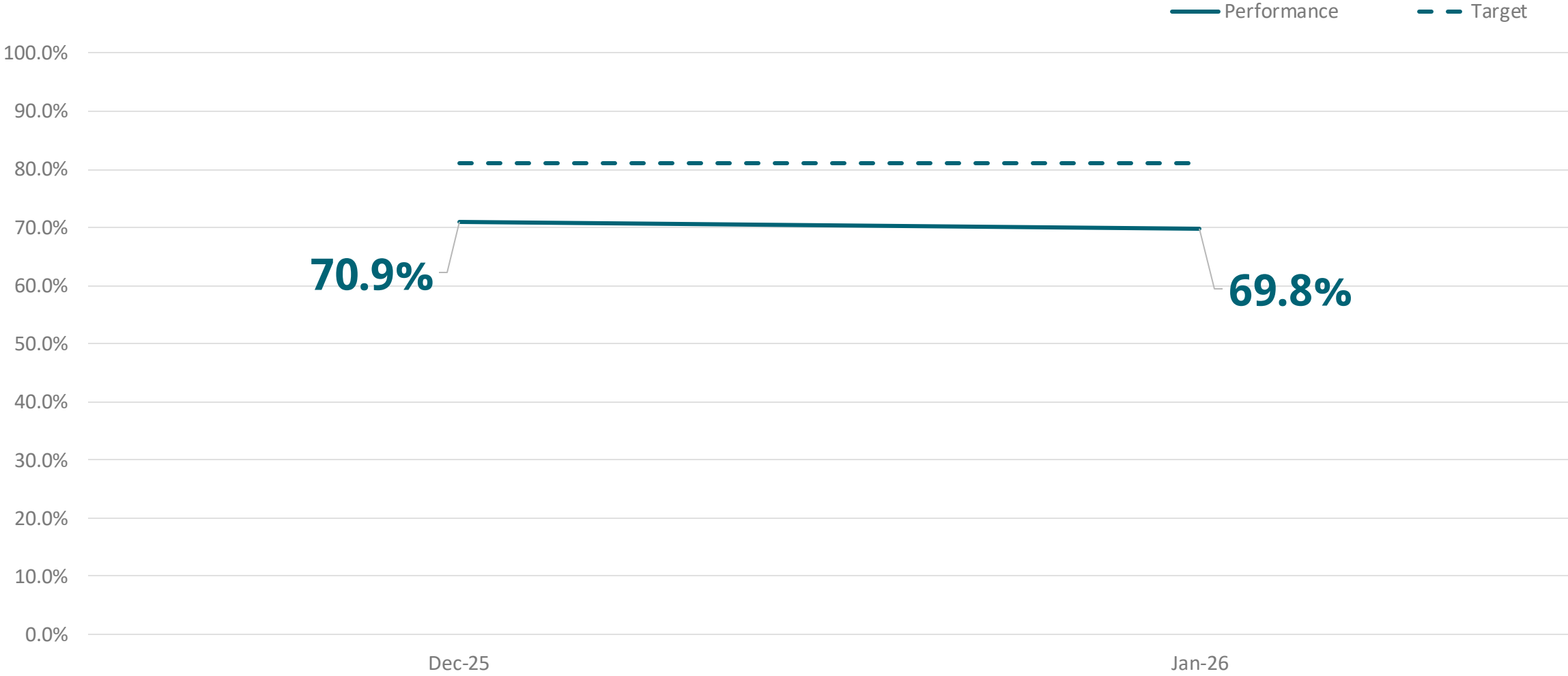


FY25 Target: 64.4%  
FY26 Target: 67.1%

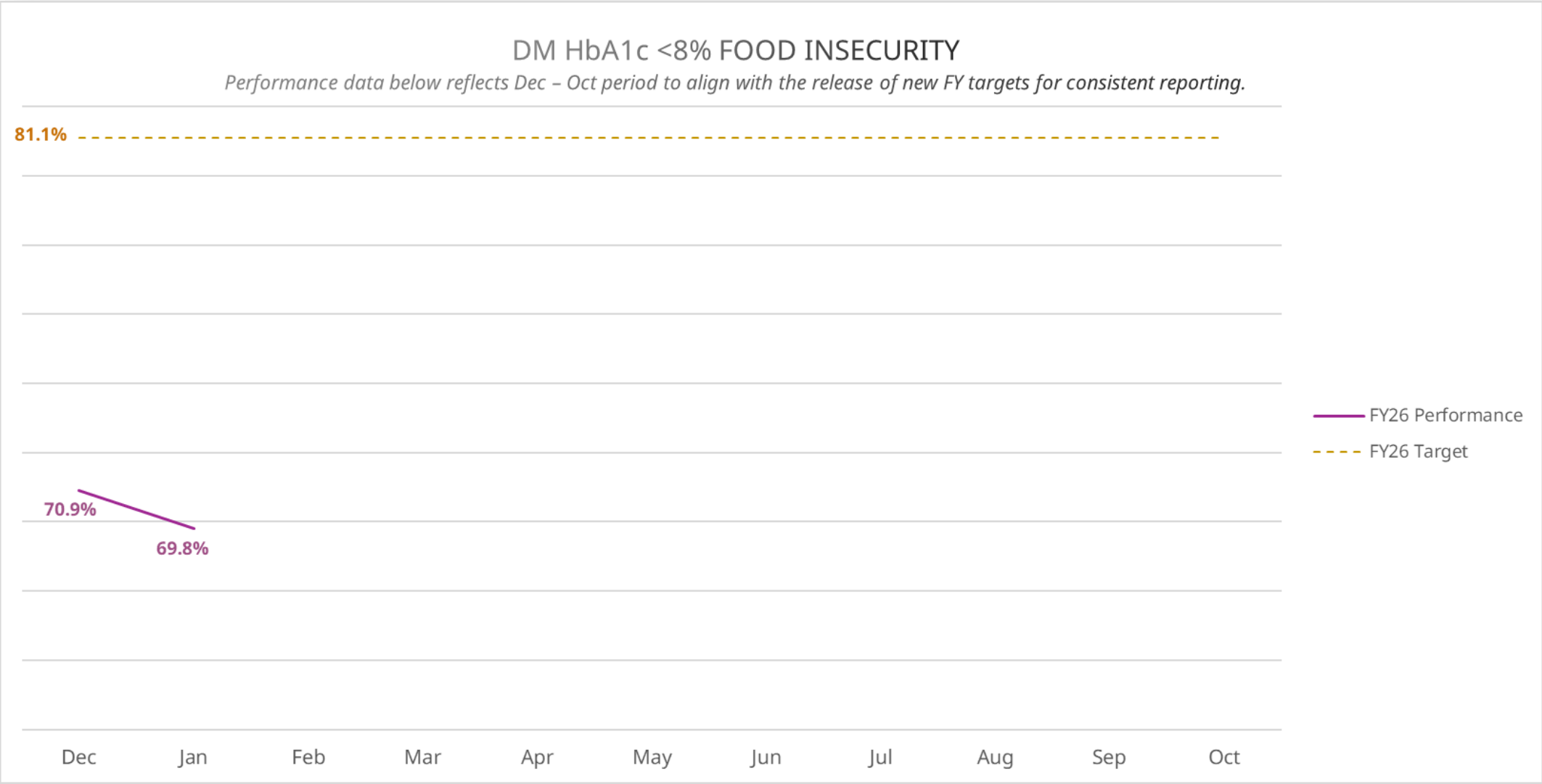
# MHACO DM Kidney Health Evaluation Results 2024-2026



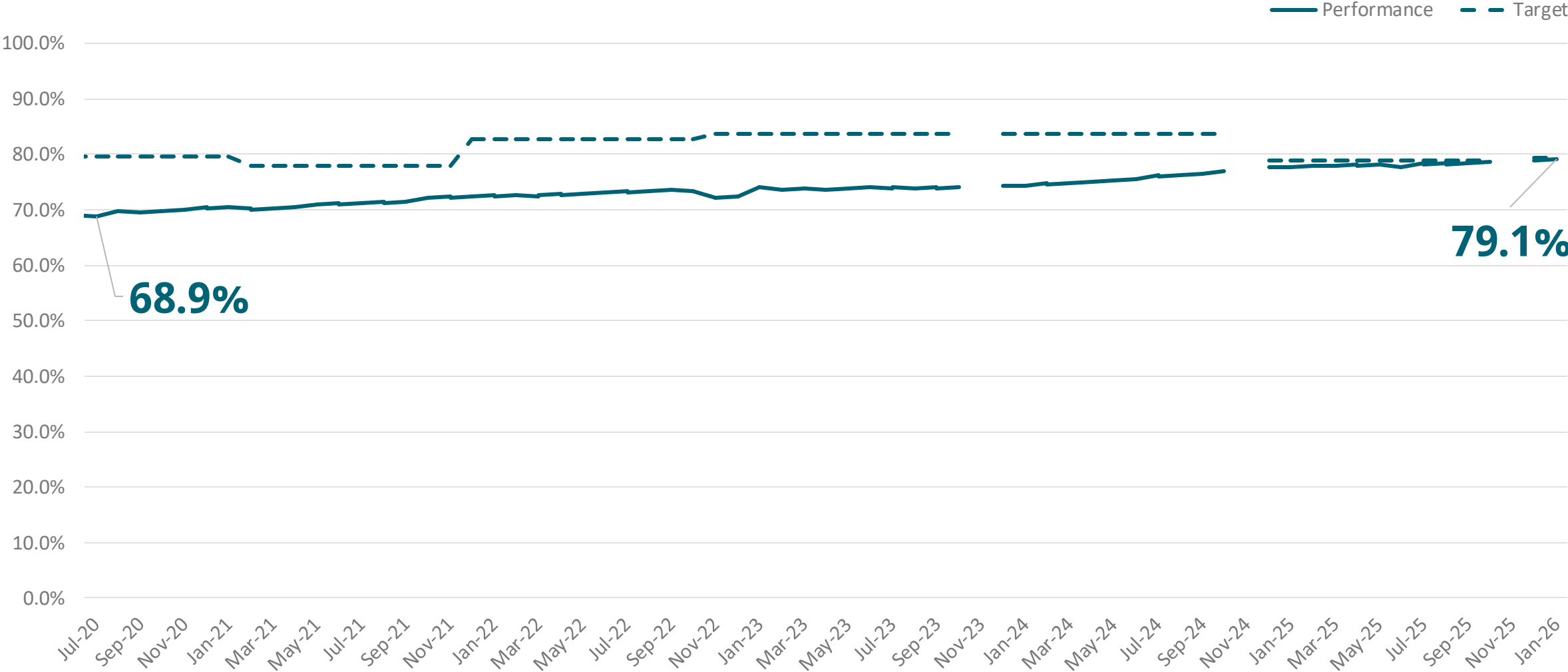
# MHACO DM HbA1c < 8 % Food Insecurity Results 2026



# MHACO DM HbA1c < 8% Food Insecurity Results 2026



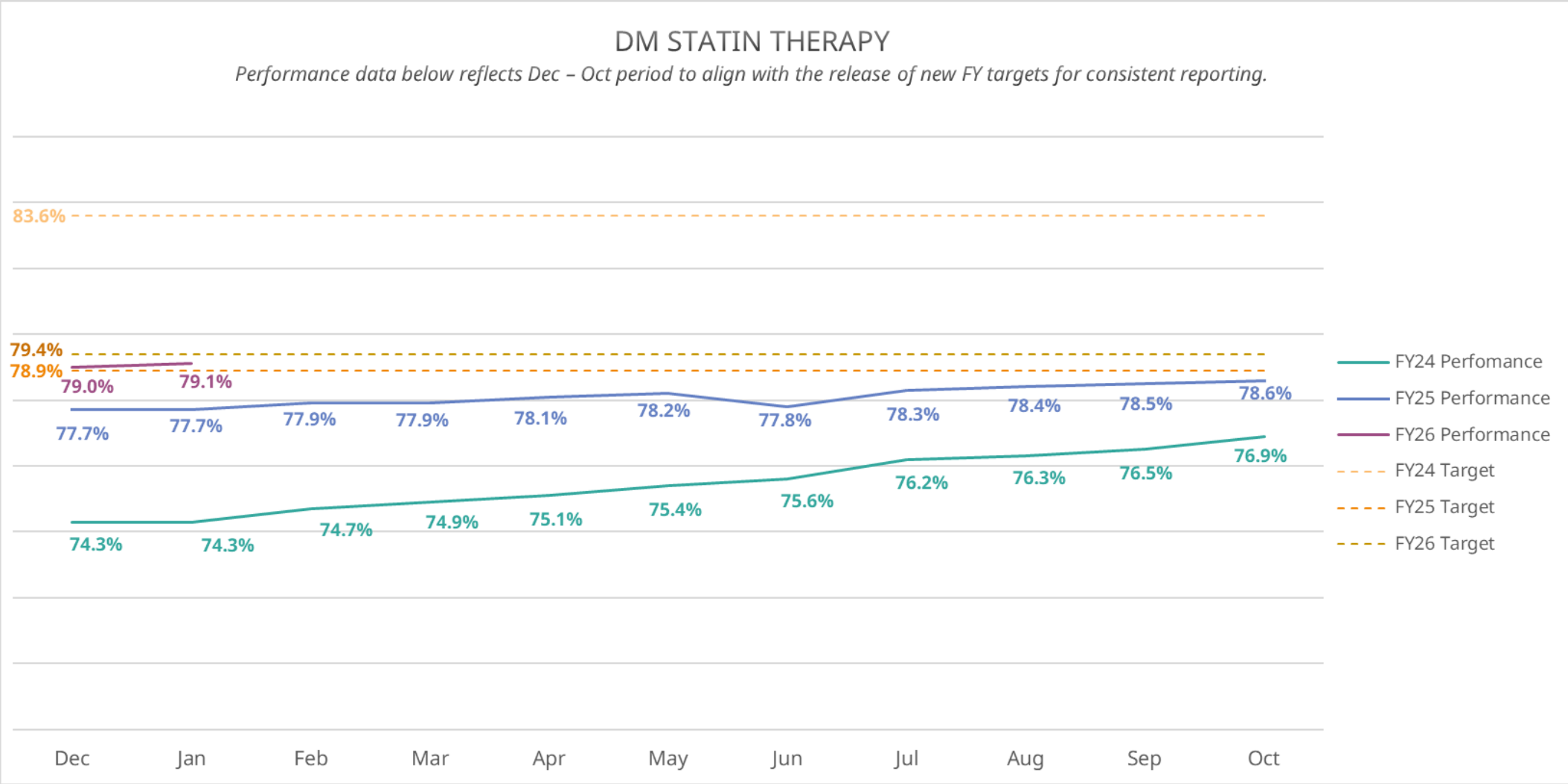
# MHACO DM Statin Therapy Results 2020-2026



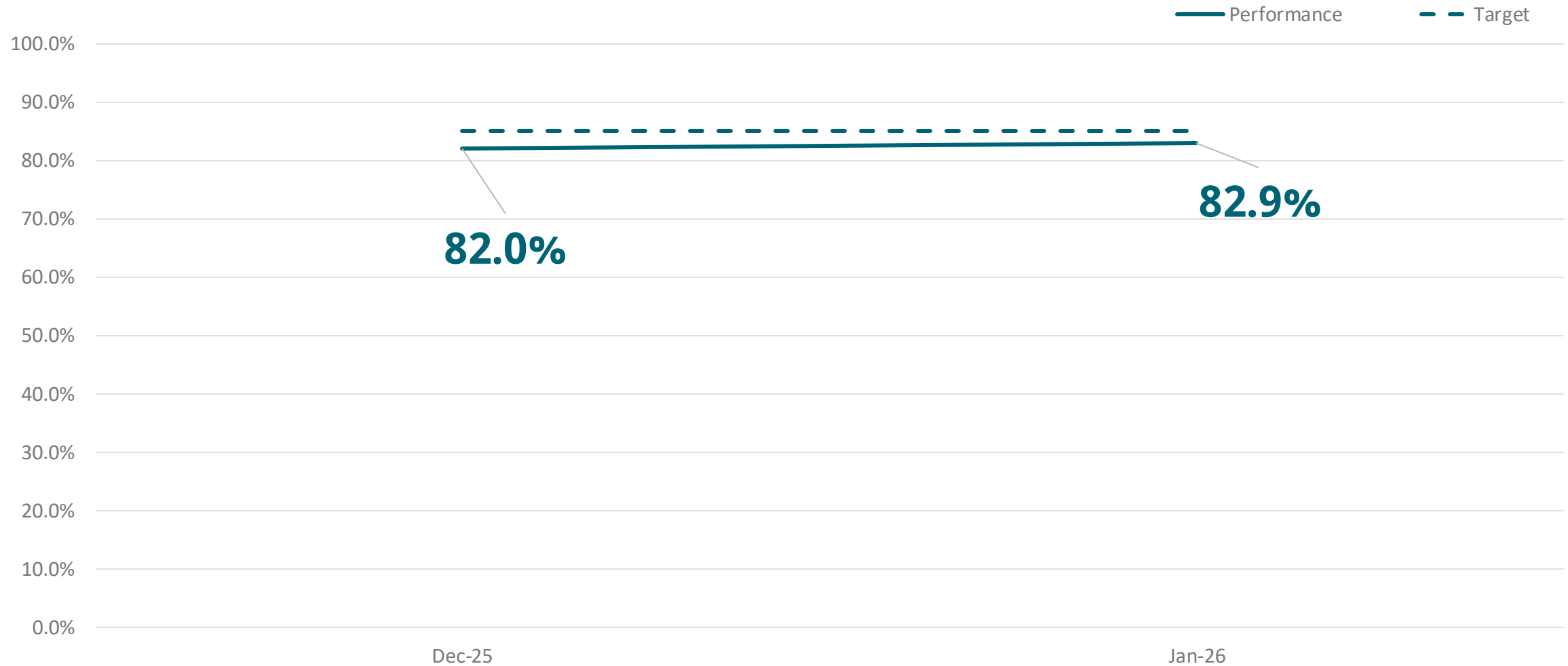
**FY25 Target: 78.9%**  
**FY26 Target: 79.4%**

**Source:** MHACO Quality Heat Map: DM - Statin Therapy – MHMG and St. Mary’s Health System. MH EPIC Data / SM Self-Report Data from EPIC, Apr 2020–Jan 2026. Updated on 1.14.26.

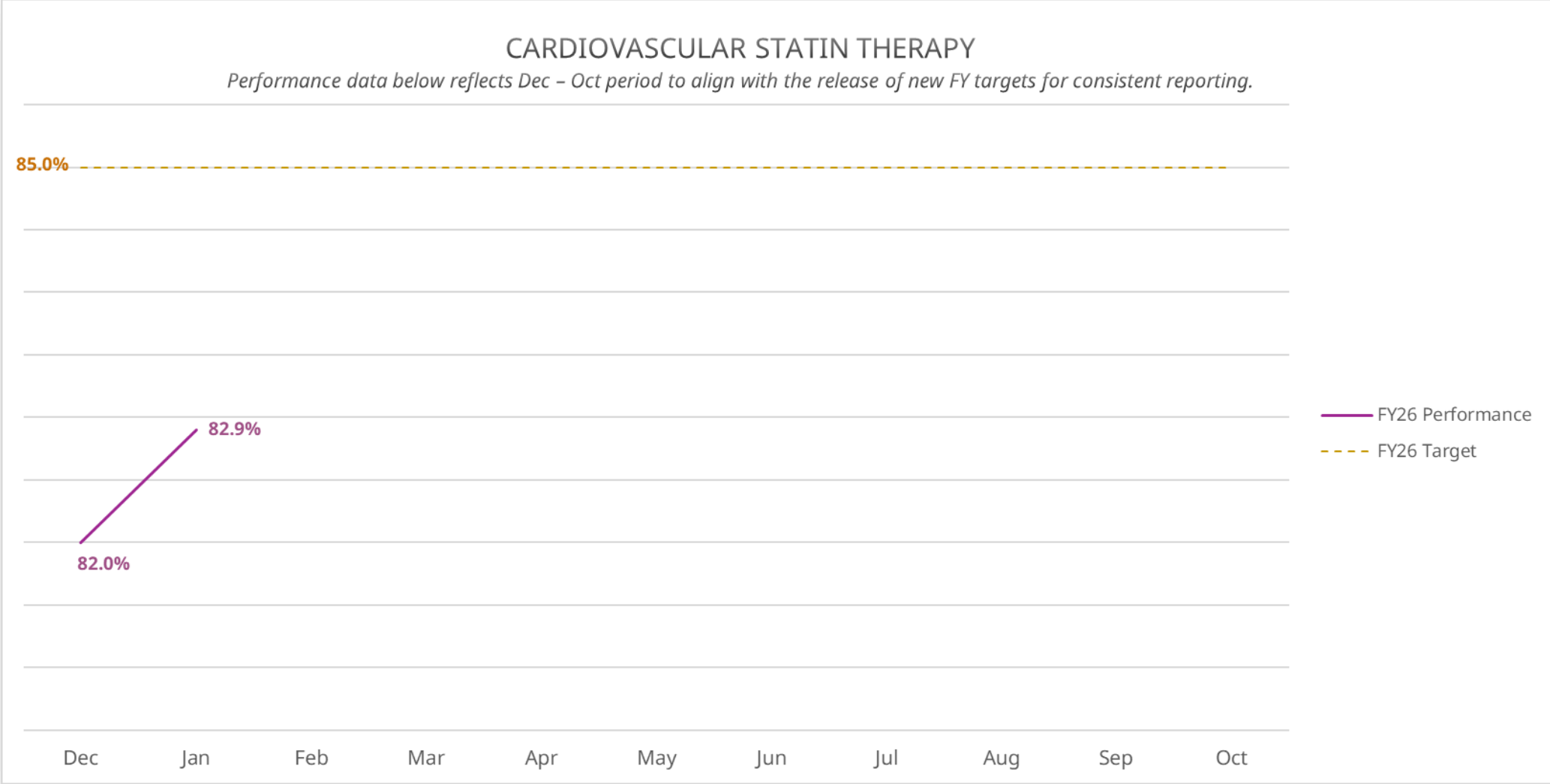
# MHACO DM Statin Therapy Results 2024-2026



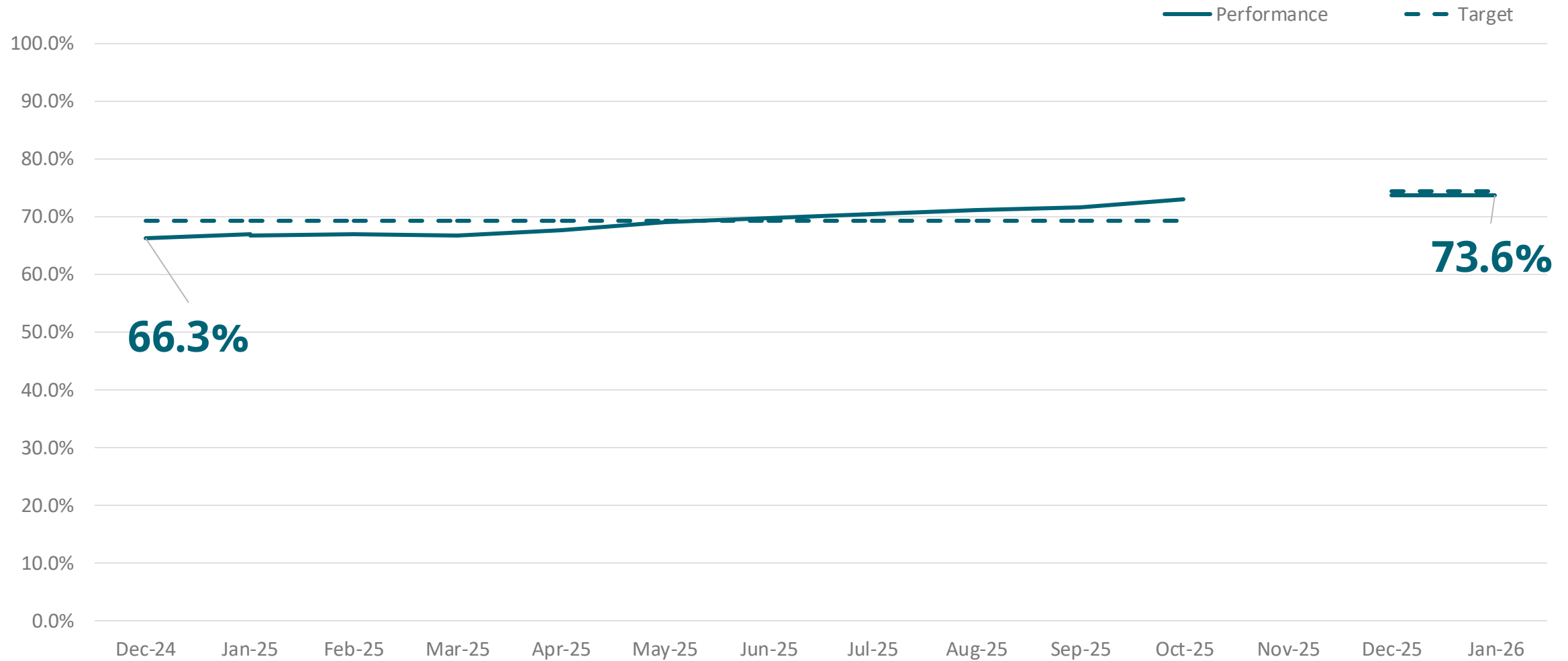
# MHACO Cardiovascular Statin Therapy Results 2026



# MHACO Cardiovascular Statin Therapy Results 2026



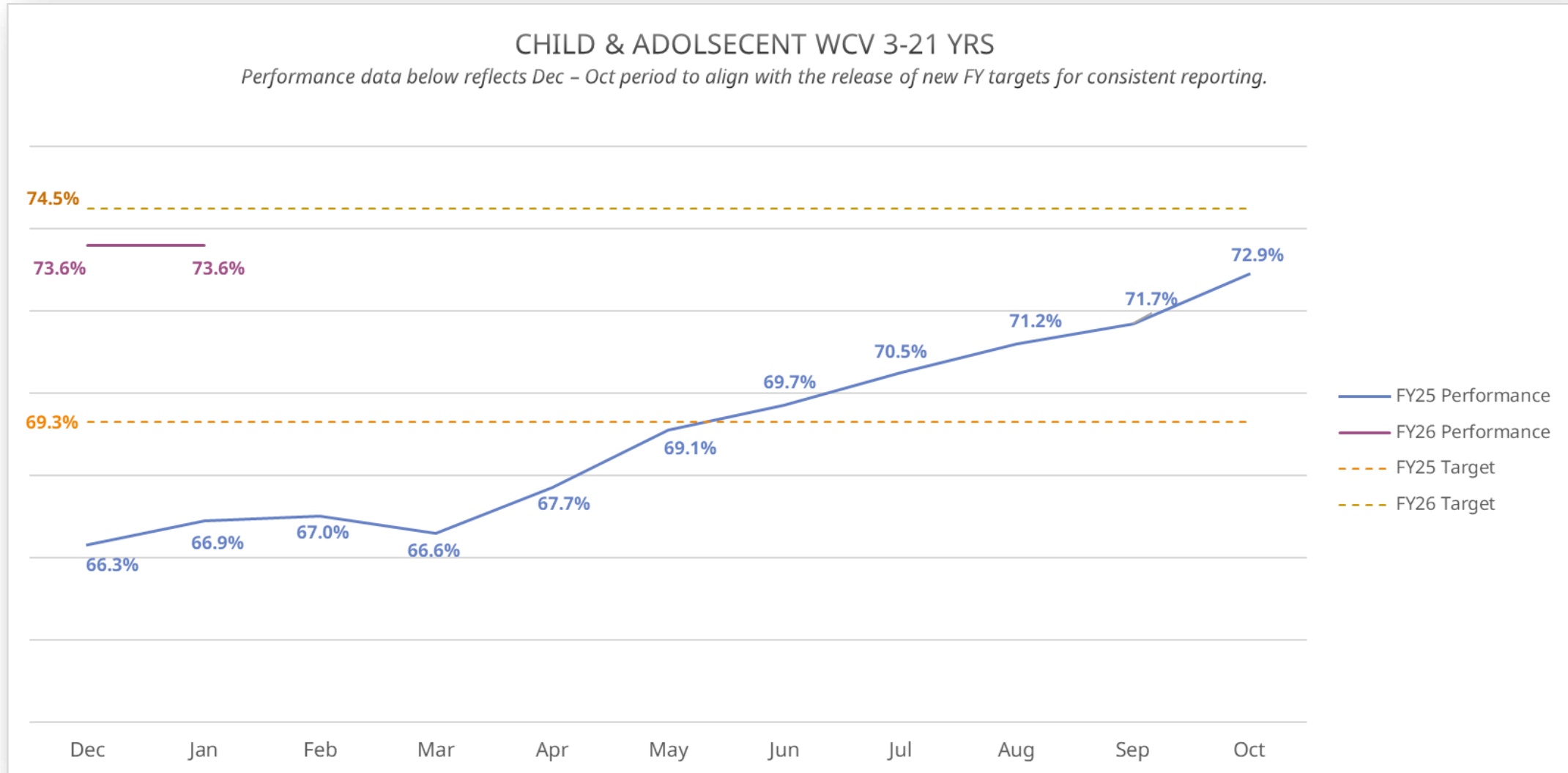
# MHACO Child & Adolescent WCV 3-21 yrs Results 2025-2026



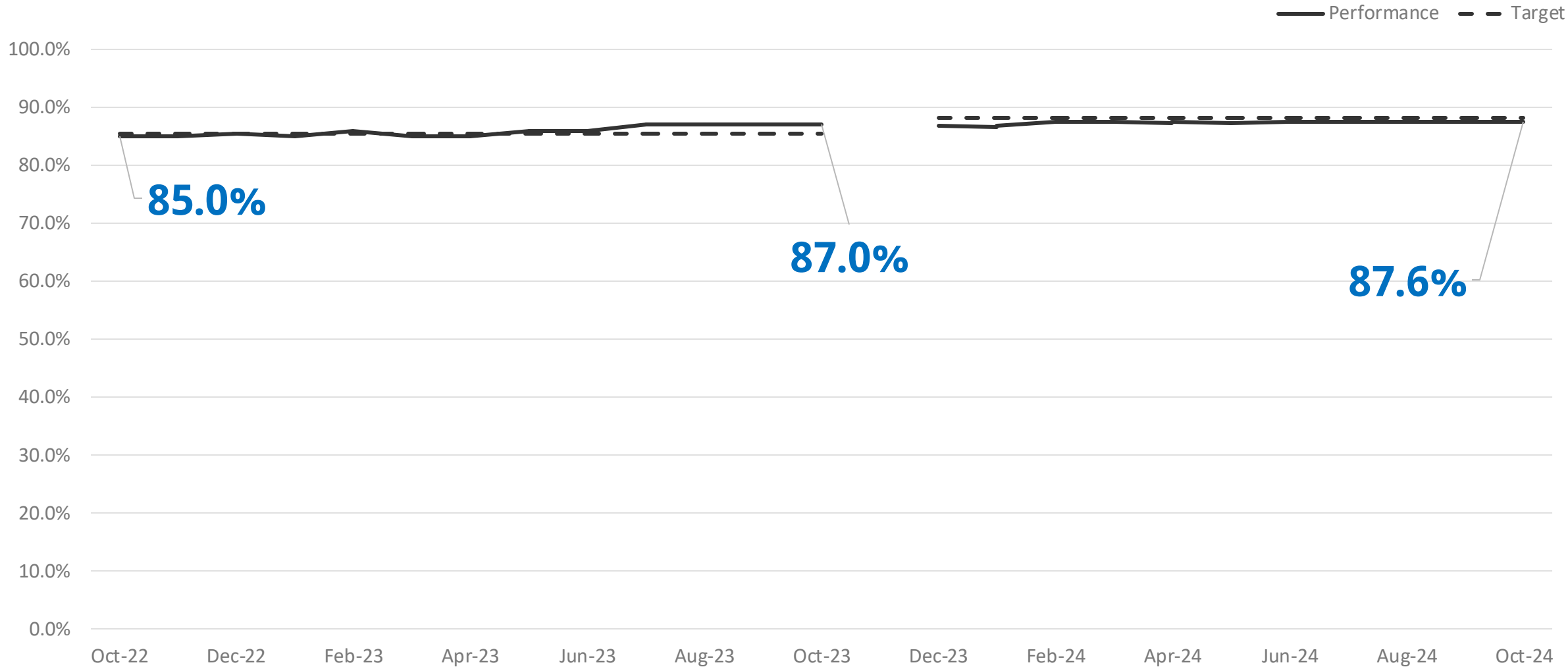
FY25 Target: 69.3%  
FY26 Target: 74.5%

**Source:** MHACO Quality Heat Map: Child & Adolescent Well-Care Visits 3-21- MHMG and St. Mary's Health System. MH EPIC Data / SM Self-Report Data from EPIC, Dec 2024-Jan 2026. Updated on 1.14.26.

# MHACO Child & Adolescent WCV 3-21 yrs Results 2025-2026

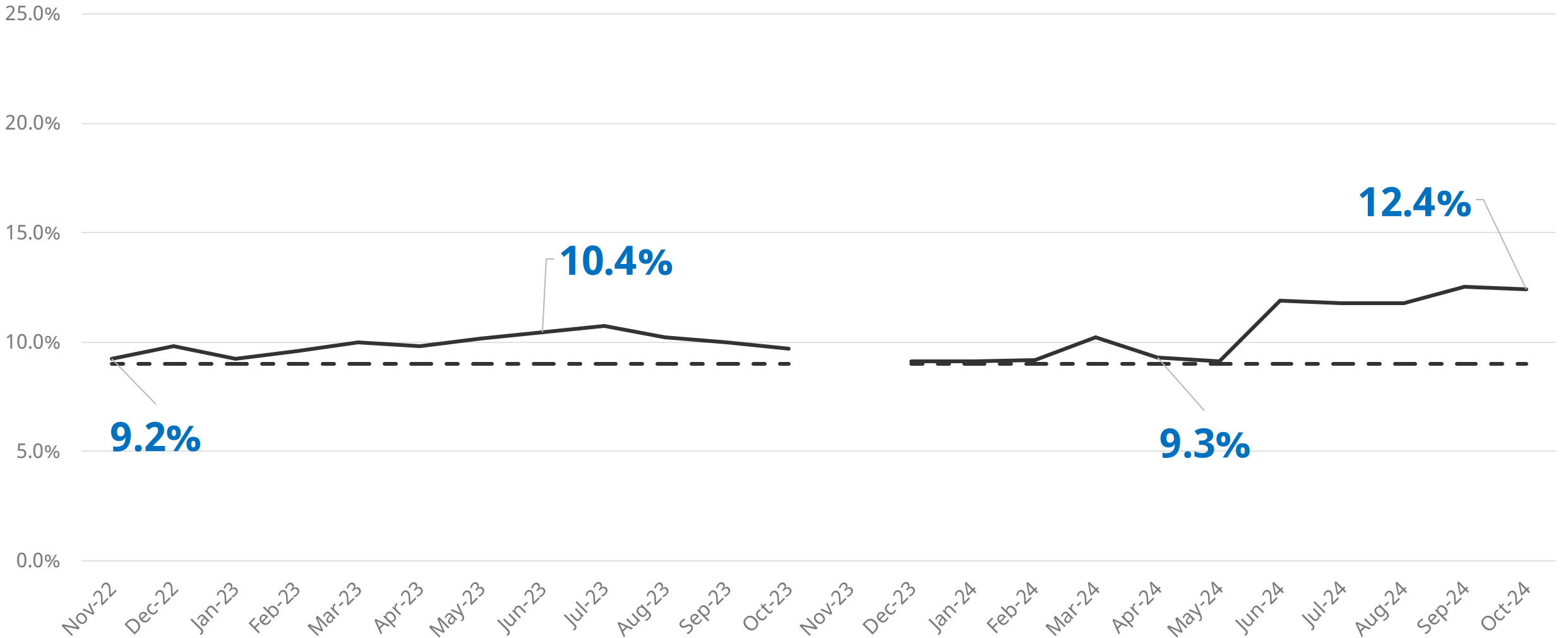


# MHACO Total Pt. Exp. - Would Recommend 2022-2024

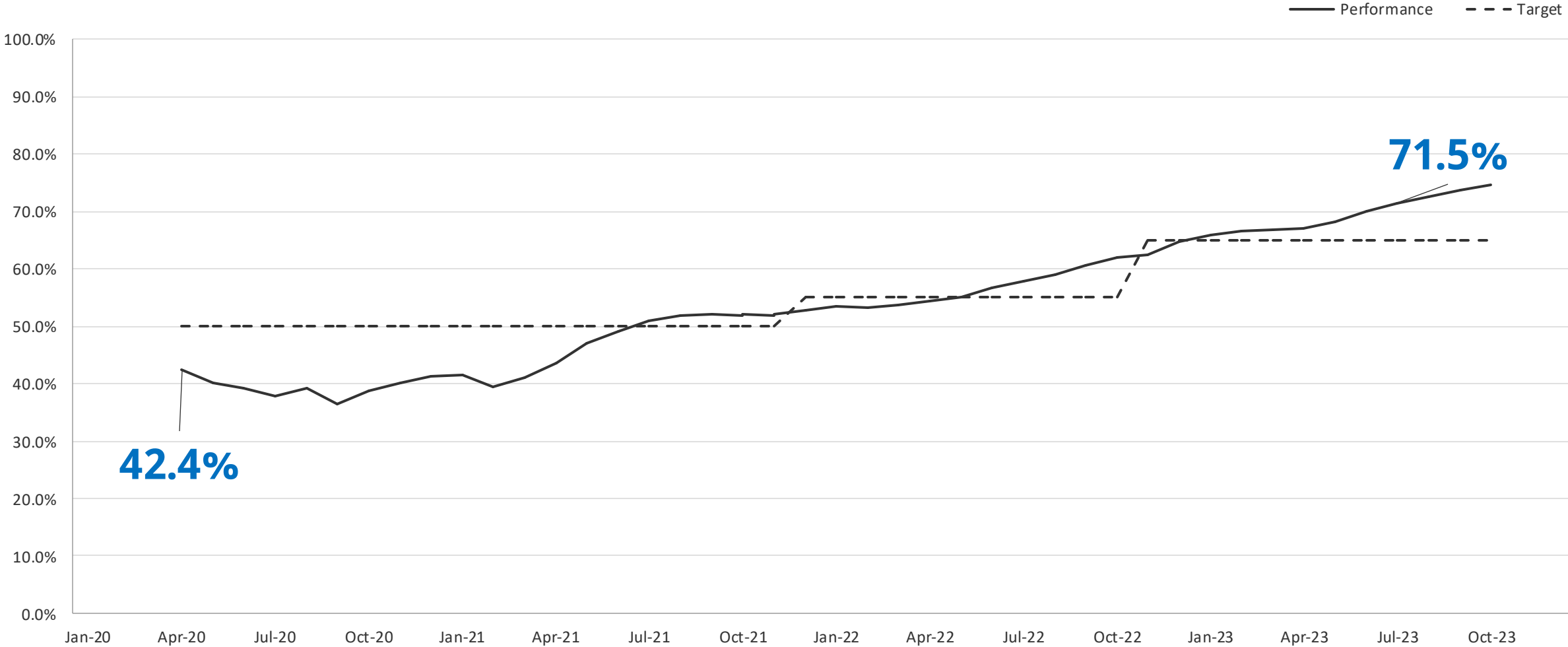


# MHACO Total DM HbA1c\* Disparities Gap 2024

— Performance - - Target



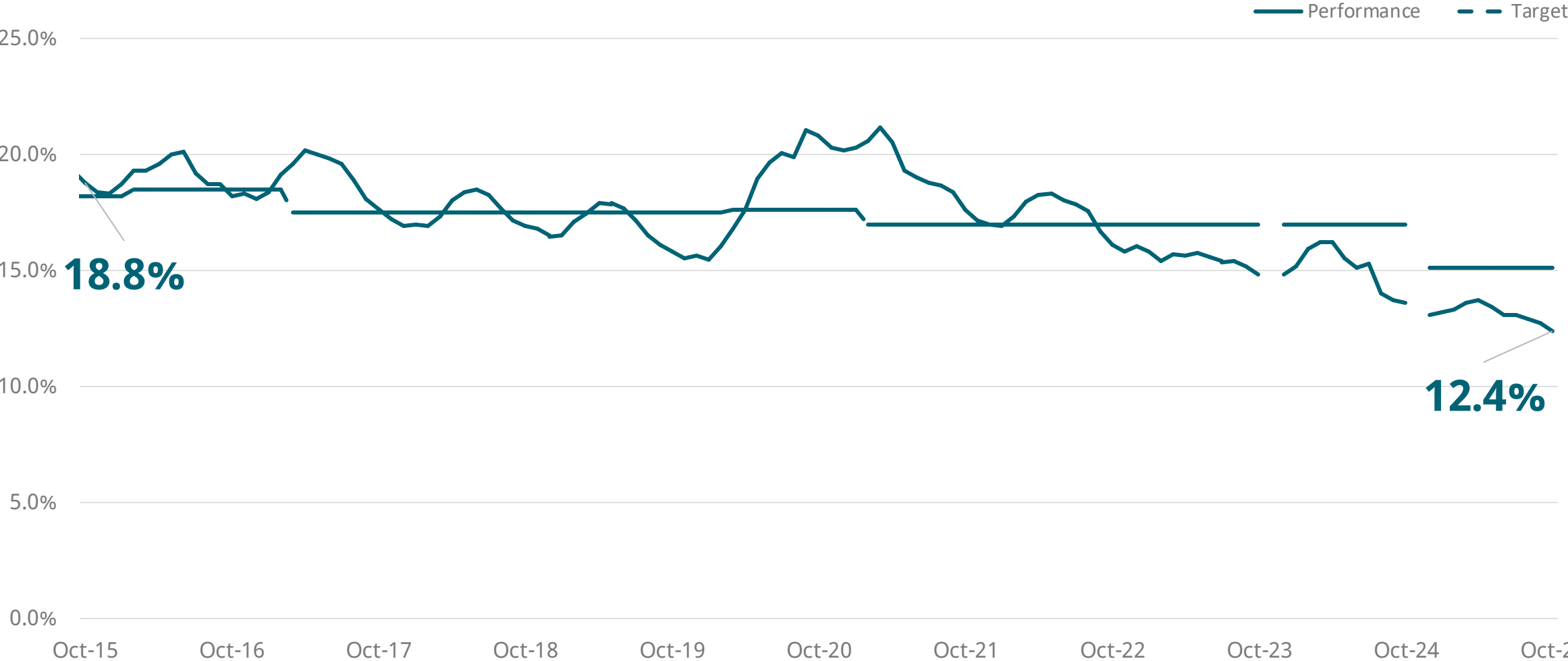
# MHACO Total Annual Wellness Visits 2020-2023



# MHACO Avg. MA Star Score 2023



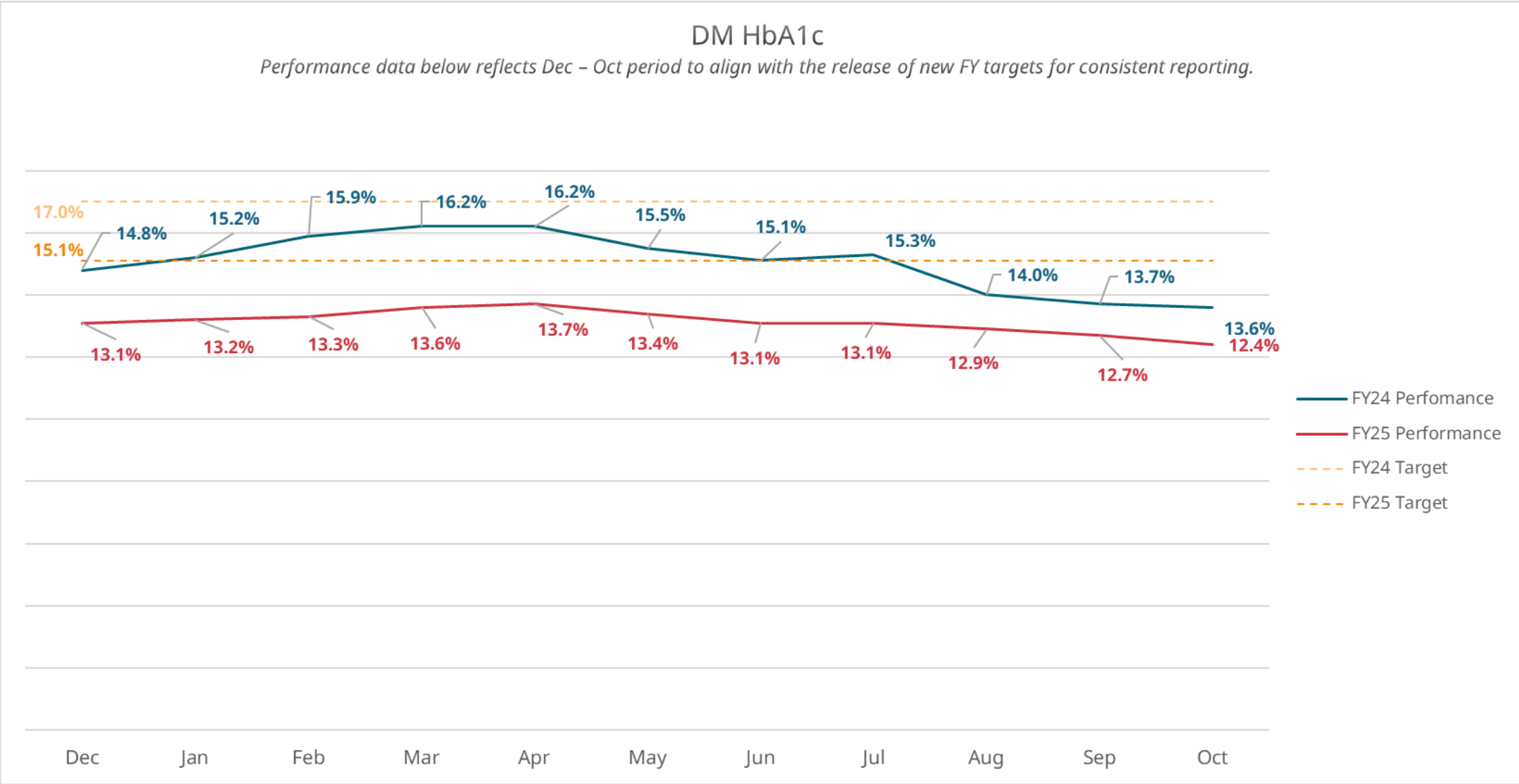
# MHACO Total DM HbA1c\* Results 2015-2025



\*Inverse measure – lower rate = better

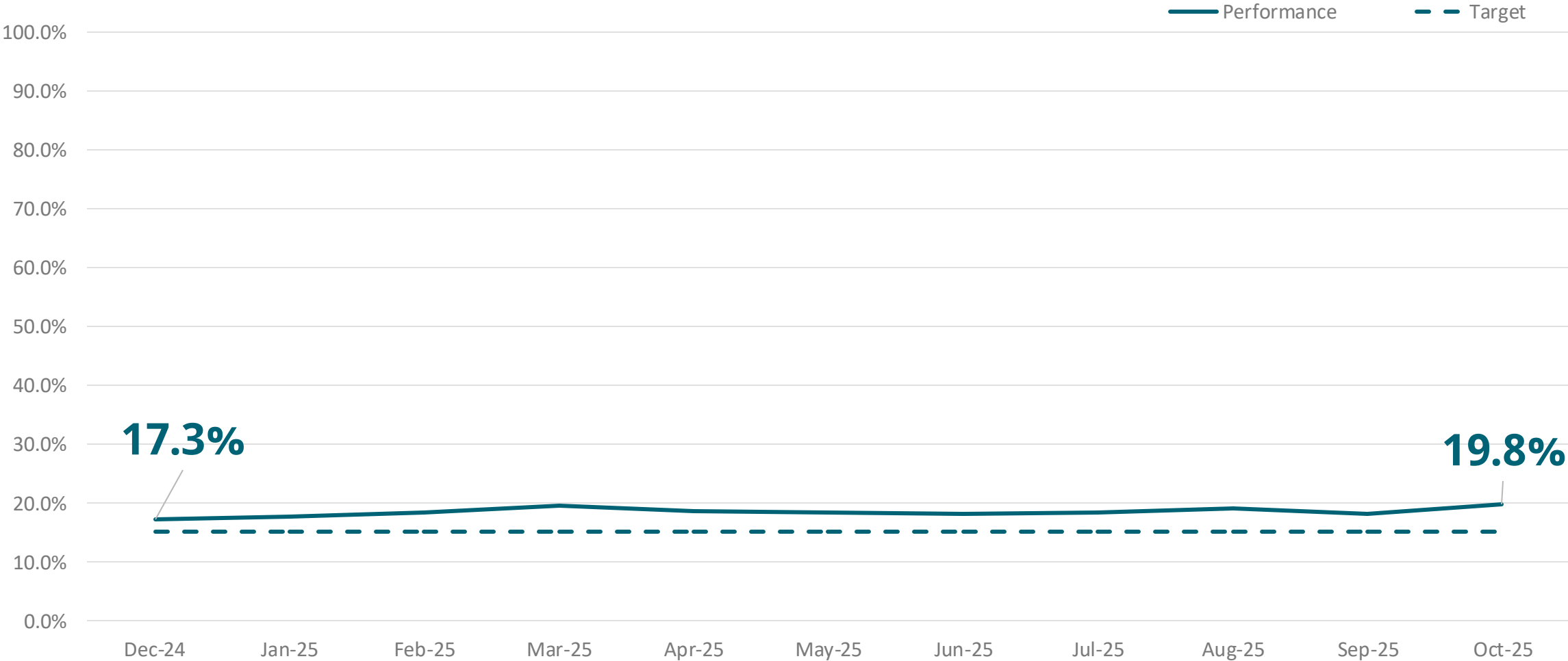
FY24 Target: 17%  
 FY25 Target: 15.1%

# MHACO Total DM HbA1c\* Results 2024-2025



\*Inverse measure – lower rate = better

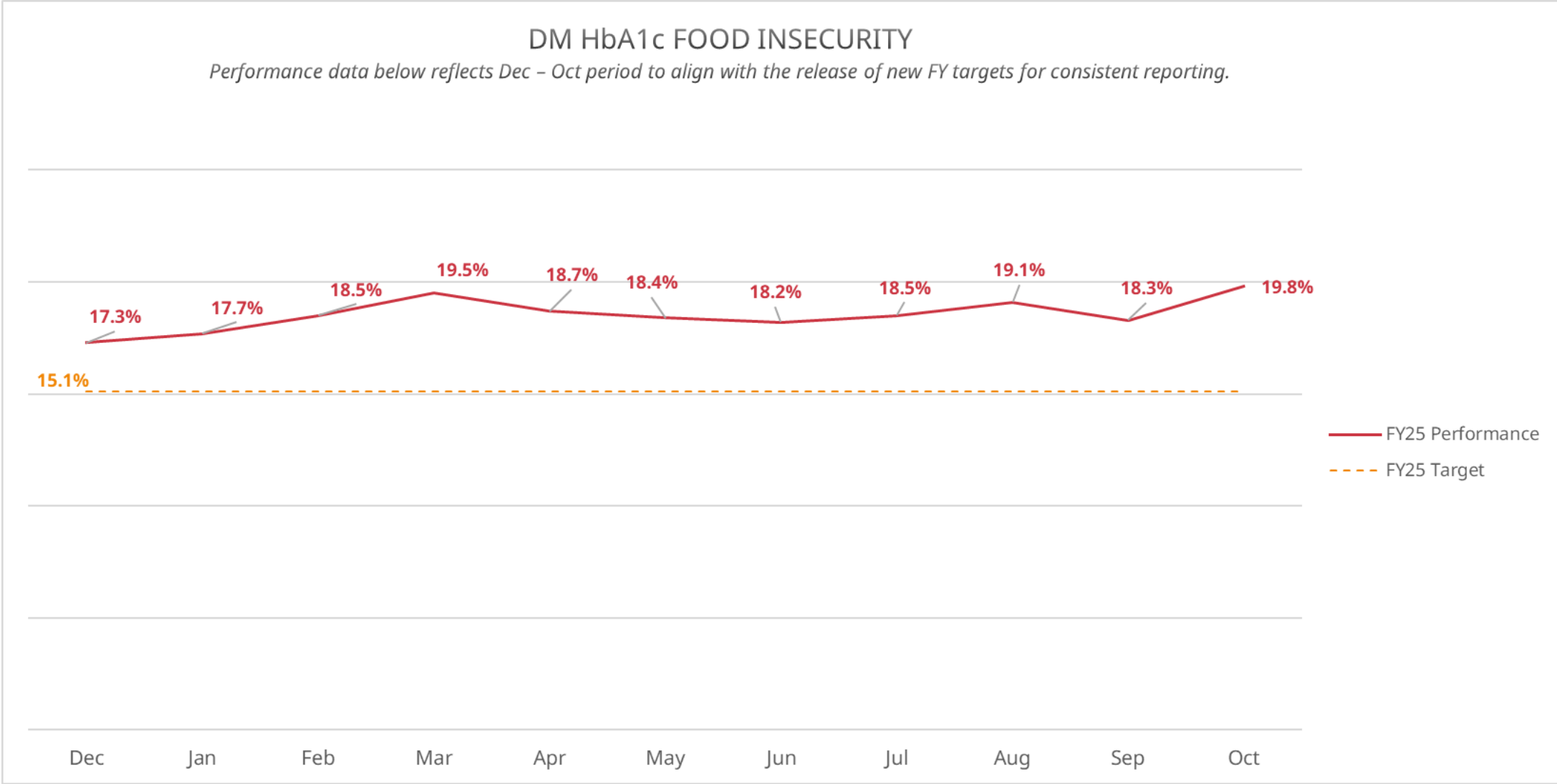
# MHACO Total DM HbA1c\* Food Insecurity Results 2025



\*Inverse measure – lower rate = better

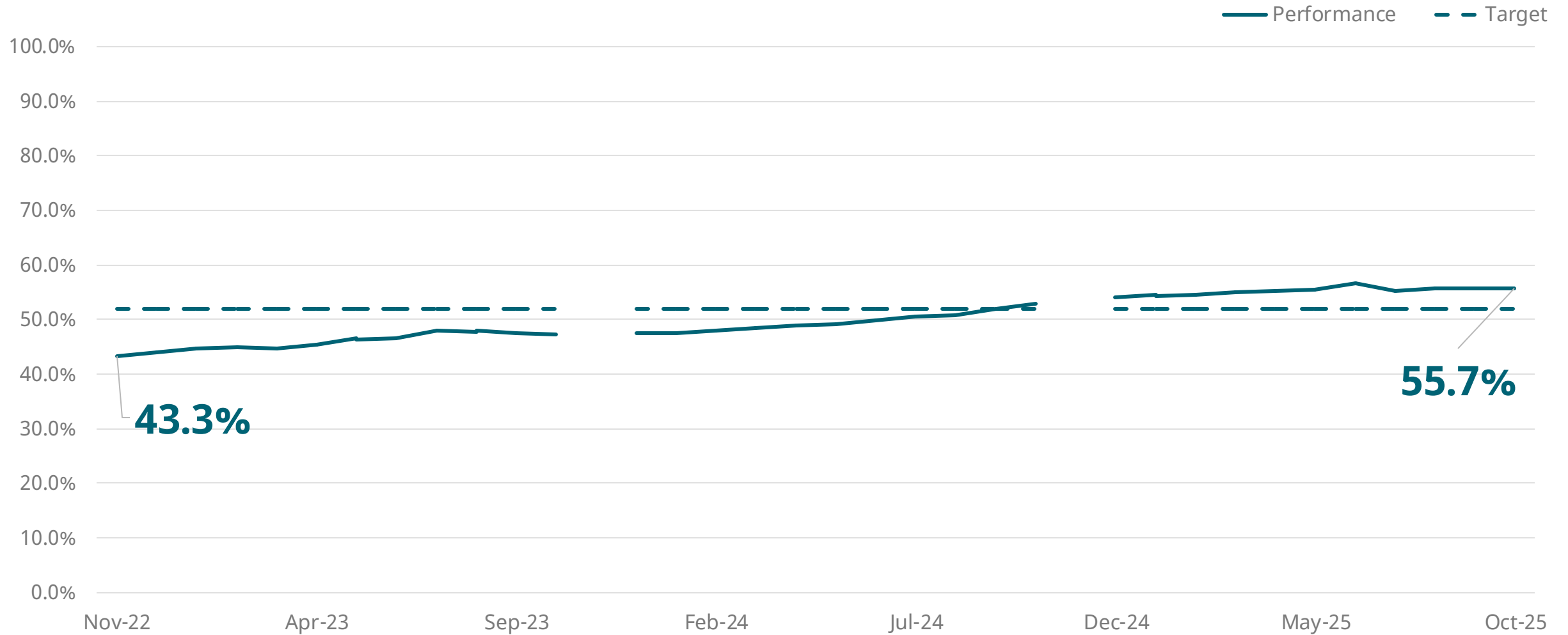
FY25 Target: 15.1%

# MHACO Total DM HbA1c\* Food Insecurity Results 2025



\*Inverse measure – lower rate = better

# MHACO Total HPV Vaccination Series Results 2022-2025

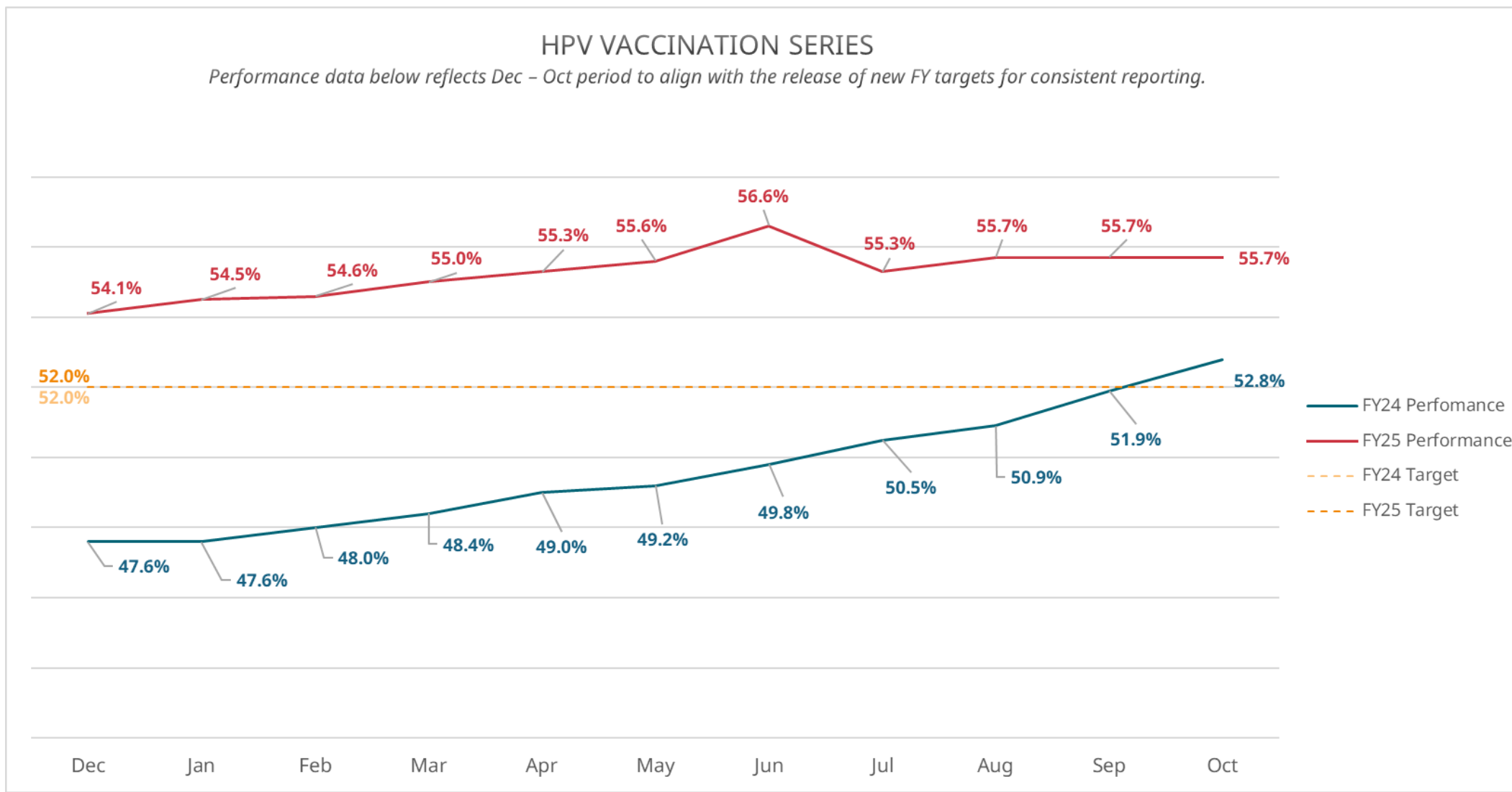


FY24 Target: 52.0%  
FY25 Target: 52.0%

# MHACO Total HPV Vaccination Series Results 2024-2025

## HPV VACCINATION SERIES

Performance data below reflects Dec - Oct period to align with the release of new FY targets for consistent reporting.



# FY24 MHACO Heat Map End of Year Performance\*

## How do we compare to industry standards?

Measure	HEDIS 2022 Benchmarks		CMS 2024 Cut Points		End of FY22 Performance (data through 9/30/22)	End of FY24 Performance (data through 9/30/24)
	75 <sup>th</sup>	90 <sup>th</sup>	4 Star	5 Star		
Colon CA Screening**	69%	72%	71%	80%	73.7%	75.1%
Depression Screen & Follow Up, ages 12+	NA		NA		NA	85.6%
DM Eye Exam	55%	63%	73%	81%	58.2%	62.9%
DM A1c >9%	26%	22%	20%	13%	16.1%	13.6%
DM KED	48%	55%	NA		59.4%	64.4%
DM Statin Use	79%	81%	86%	90%	73.4%	76.9%
A1c Disparities	NA		NA		9.3%	12.4%
HPV Vaccination	38%	45%	NA		46.8%	52.8%
HTN Control	63%	68%	74%	82%	71.4%	77.2%
Pt Experience: Would Recommend	NA		NA		85.0%	87.6%