



# DID YOU KNOW?

There are many options to apply for benefits and manage your case.

## Online



Visit [www.benefits.ohio.gov](http://www.benefits.ohio.gov)

- Apply for food, medical, and cash assistance
- Upload documents

Note: An online account must be created.

## Phone



Call the Eligibility Contact Center at 1-844-640-OHIO (6446) Monday through Friday, 8 a.m. to 4 p.m.

- Apply for food, medical, and cash assistance
- Check benefit status using automated system anytime
- Sign up for text alerts anytime

## Email



Email applications and documents to:

- JFS-Cuyahoga-MIPC@jfs.ohio.gov (for food, medical, and cash cases)

Include your name, case number or last 4-digits of SSN, date of birth, and current phone number. Send documents as attachments and not part of the email body.

## Fax



Applications for benefits and verifications can be faxed using one of the fax number options below. All fax numbers are routed to our mail imaging processing department.

- (216) 987-7700
- (216) 391-5122
- (216) 961-2630
- Long-Term Care (216) 987-7016
- PRC/Child Care (216) 987-8655
- (216) 881-4416
- (216) 635-2924
- (216) 987-8487

## Neighborhood Family Service Center



CJFS Neighborhood Family Service Center locations have a Safe and Secure Drop Box that will still be accessible to submit documents such as applications and verifications.

- Virgil E. Brown - 1641 Payne Ave.
- Quincy Place - 8111 Quincy Ave.
- Jane Edna Hunter - 3955 Euclid Ave.
- Old Brooklyn - 4261 Fulton Parkway
- Westshore - 9830 Lorain Ave.
- Mt. Pleasant - 13815 Kinsman Rd.



Dept. of Health and Human Services  
**Cuyahoga Job and Family Services**



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