

---

# HD-GATE Dealer Manager Manual

2023.02.13

# Index

---

- 1. Outline**
- 2. Account Registration & Log-in**
- 3. Initial Screen**
- 4. Menu Description**
- 5. Authorization**
- 6. System account status / User status**
- 7. User permission management**
- 8. Change User Information**

# 1. Outline

---

HD-GATE is a portal that has an integrated screen for business systems accessed through each URL.

HD-GATE was established to enhance user convenience by integrated management of account information and unification of authentication system.

The systems to be integrated are D/P, GPM, Hi MATE, and HETA, and we plan to continuously add systems that will be linked in the future.

(HETA is scheduled to open in March)

## 2. Account Registration & Log-in

1. Connect [HD-GATE.hyundai-ce.com](http://HD-GATE.hyundai-ce.com) (Chrome, Microsoft Edge Browser are recommended)
2. Existing dealers access the HD-GATE with their **dealer portal ID/PW**, if you don't have dealer portal accounts access with the target system ID/PW you were using
3. When signing up, click the [Sign Up] Button
4. When resetting the password of an existing account, click the [Password Reset] button



### HD-GATE SYSTEM

Login ID

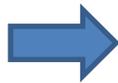
PASSWORD

Language English

Password Reset

Login

3 Sign Up



### Sign Up

ID *	4 to 20 digits / English, numeric, availa	Duplication Check
Password *	8 to 16 digits / Combination of special	
Confirm Password *	Please ReEnter your Password	
Email *	example@email.com	
Manager Email *	example@email.com	
UserName *	Please enter a name.	
Phone Number *	Please enter your cell phone number. /	
Country *	Please select a country.	
Language *	Please select a language.	

Cancel

Registration



Sign Up is Complete.

확인

## 2. Account Registration & Log-in

5. Log-in the Page

6. Terms of service (All check) → Click the Agree button

### HD-GATE SYSTEM

Login ID

PASSWORD

5

Language English

Password Reset

Login

Sign Up

HYUNDAI GENUINE HYUNDAI CONSTRUCTION EQUIPMENT

### MOVING YOU FURTHER

#### Terms of service

All Check

Title 1

Title 2

Title 3

Title 4

Title 5

6

Cancel

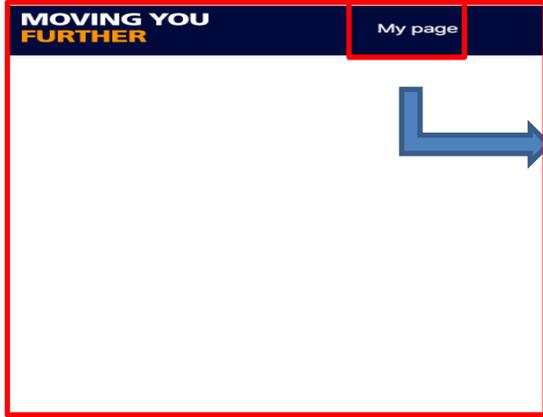
Agree

Terms and Conditions Accepted.

확인

### 3. Initial Screen

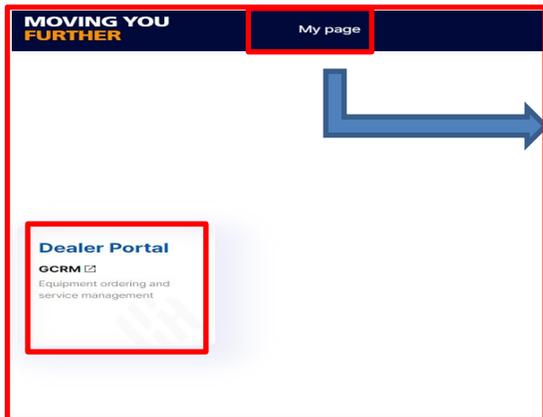
If you don't have target system authority (System not queried)



**Granted account**   Revoked account   Awaiting Authorization

System	System Exnt	Requester	Request Date
--------	-------------	-----------	--------------

If you have target system authority (Privileged systems are queried)



**Granted account**   Revoked account   Awaiting Authorization

System	System Exnt	Requester	Request Date
Dealer Portal	Equipment ordering and service management	A513138(A513138)	2023-01-10

## 4. Menu Description

---



1. Can check, modify user information and target system account information
2. Target system permission application menu (Can request dealer's permission)
3. System account status, User status menu (Can search only affiliated Dealer)
4. User HD-GATE permission management menu (Can search only affiliated Dealer)
  - Excluding 10<sup>th</sup> IP, Google OTP required

# 5. Authorization

1. Click the [Apply for system account/permission] Button
2. Add the target system
3. Add the user (Add yourself or add another user)
4. **Enter the dealer code correctly**
5. Click the [Apply] button
6. Wait for the approval of the target system manager

**MOVING YOU FURTHER** My page

Apply for system account

Apply for system account/permission  
Apply for system account

Select system\*

+ Add system Delete the selected item

<input type="checkbox"/>	SystemName(Acronyms)
<input type="checkbox"/>	Dealer Portal(GCRM)

Select user \*

+ Add applicant himself/herself + Add another user Delete the selected item

Name (account)	Department	Dealer Code	Dealer Name
HDMANAGER(HDMANAGER)		0032000162	INTERNATIONAL CONSTRUCTION PARTS

4 Input Dealer Code

0032000162

5 Apply

## 6. System account status / User status

**MOVING YOU FURTHER** My page Apply for system account/permission **Report**

System account status  
User status

**System account status**

System Dealer Portal Find User Click Find button Find Search Download

System	Account	Name	Department	Dealer Code	Dealer Name	Creation date
Dealer Portal	HDMANAGER	HDMANAGER		0032000162	INTERNATIONAL CONSTRUCTION PARTS	2023-02-14

1. Report → Click [System account status]

2. Add the system name you want to check

3. Add the user name you want to check (Can search only affiliated Dealer)

4. Click the [Search] button

→ As shown in number 4, the user's system account status can be inquired (Can search only affiliated Dealer)

5. The list can be downloaded as an excel table

## 6. System account status / User status

1 System account status  
User status

2 User HDMANAGER Find

3 Account status All

4 Entrance date YYYY-MM-DD ~ YYYY-MM-DD Retirement date YYYY-MM-DD ~ YYYY-MM-DD

5 Search

6 Download

Account	Name	User type	Department	Dealer Code	Dealer Name	Entrance date	Resignation date	Account status
HDMANAGER	HDMANAGER	Dealer		0032000162	INTERNATIONAL CONSTRUCTION PARTS	2023-02-14		Employment

1. Report → Click [User Status]

2. Add the user name you want to check (Can search only affiliated Dealer)

3. Set the account status (Employment, Resignation)

4. Set the Entrance date, Retirement date

5. Click the [Search] Button

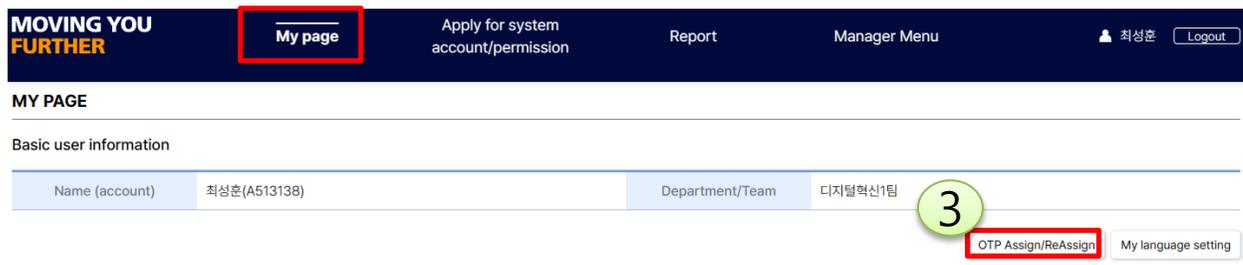
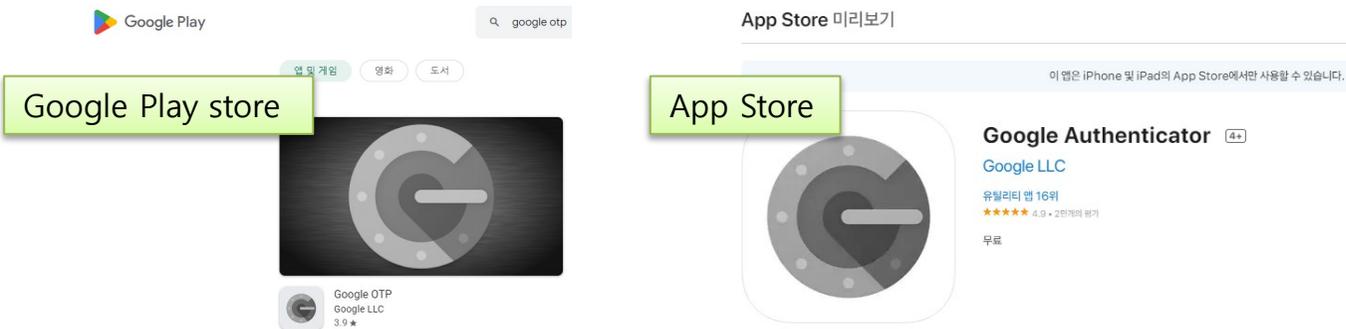
→ → As shown in number 5, the user's system account status can be inquired (Can search only affiliated Dealer)

6. The list can be downloaded as an excel table

# 7. User permission management – Need Google OTP

1. **Google OTP** mobile install (Google Play Store → search [Google OTP] / App Store → search [OTP])
2. Google Play Store → Download [Google OTP] / App Store → Download [Google Authenticator]
3. [My page] → Click [OTP Assign/ReAssign]

There is no OTP authentication procedure in the IP like 10.xxx.xxx.



hd-gate.hyundai-ce.com의 메시지  
Do you want to assign/reassign OTP?



# 7. User permission management – Need Google OTP

- 4. Scan the OTP URL with the [Scan a QR code] on downloaded app → add a OTP
- 5. [Manager Menu] → [User permission management] Click → Enter the 6 number OTP code on your OTP app
- 6. Click the button

**OTP**

OTP QR CODE



OTP URL

otpauth://totp/HD-GATE%3AA513

The OTP QR code and URL are visible only once for the first time and must be reissued upon OTP loss and Authenticator initialization.

Cancel

10:00

Setup your first account

Use the QR code or setup key in your 2FA settings (by Google or third-party service). If you're having trouble, go to g.co/2sv

4

Scan a QR code

Enter a setup key

Import existing accounts?

**MOVING YOU FURTHER**

My page   Apply for system account/permission   Report   **Manager Menu**

**MOVING YOU FURTHER**

5

OTP Code   481625

6

Cancel   인증

**hd-gate.hyundai-ce.com**의 메시지

Authentication complete.

확인

# 7. User permission management – Need Google OTP

## User permission management

Account/Name	<input type="text"/>	Account status	All
Entrance date	YYYY-MM-DD ~ YYYY-MM-DD	Resignation date	YYYY-MM-DD ~ YYYY-MM-DD

**1**

**2**    **3**    **4**    **5**

Account	Name	User type	Locked state	Entrance date	Resignation date	Account status
---------	------	-----------	--------------	---------------	------------------	----------------

1. Search for users who meet the above conditions - **Only the relevant dealer are searched**
2. Unlock user (Unable to connect using HD-GATE SSO)
3. Lock user (Able to connect using HD-GATE SSO)
4. Function of HD-GATE system authorization/ revoke  
(**Authorization to other target systems can't be granted or retrieved**)
5. Forced user withdrawal function (**Recovery of HD-GATE and all target system accounts, Unrecoverable**)

# 8. Change User Information

- 1. Language Setting (Korean, English, Chinese)
- 2. Info Change (Name, E-mail, Phone number)
- 3. Password Change
- 4. **Withdrawal (All system accounts/privileges you have are deleted, Unrecoverable)**

**MOVING YOU FURTHER** My page

MY PAGE

Basic user information

Name (account)	HDMANAGER(HDMANAGER)	Department/Team
----------------	----------------------	-----------------

1 2 3

OTP Assign/ReAssign My language setting Info Change Password Change

Granted account Revoked account Awaiting Authorization

System	System Exnt	Requester	Request Date
Dealer Portal	Equipment ordering and service management	A513138(A513138)	2023-02-14

4

Withdrawal