
HD-GATE Dealer Manual

2023.02.13

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1. Outline

HD-GATE is a portal that has an integrated screen for business systems accessed through each URL.

HD-GATE was established to enhance user convenience by integrated management of account information and unification of authentication system.

The systems to be integrated are D/P, GPM, Hi MATE, and HETA, and we plan to continuously add systems that will be linked in the future.

(HETA is scheduled to open in March)

2. Account Registration & Log-in

1. Connect HD-GATE.hyundai-ce.com (Chrome, Microsoft Edge Browser are recommended)
2. Existing dealers access the HD-GATE with their **dealer portal ID/PW**, if you don't have dealer portal accounts access with the target system ID/PW you were using
3. When signing up, click the [Sign Up] Button
4. When resetting the password of an existing account, click the [Password Reset] button



HD-GATE SYSTEM

Login ID

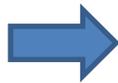
PASSWORD

Language English

Password Reset

Login

3 Sign Up



Sign Up

ID *	4 to 20 digits / English, numeric, availa	Duplication Check
Password *	8 to 16 digits / Combination of special	
Confirm Password *	Please ReEnter your Password	
Email *	example@email.com	
Manager Email *	example@email.com	
UserName *	Please enter a name.	
Phone Number *	Please enter your cell phone number. /	
Country *	Please select a country.	
Language *	Please select a language.	

Cancel

Registration



Sign Up is Complete.

확인

2. Account Registration & Log-in

5. Log-in the Page

6. Terms of service (All check) → Click the Agree button

HD-GATE SYSTEM

Login ID

Language English

Password Reset

Login

Sign Up

HYUNDAI GENUINE HYUNDAI CONSTRUCTION EQUIPMENT

MOVING YOU FURTHER

Terms of service

All Check

Title 1

Title 2

Title 3

Title 4

Title 5

Cancel

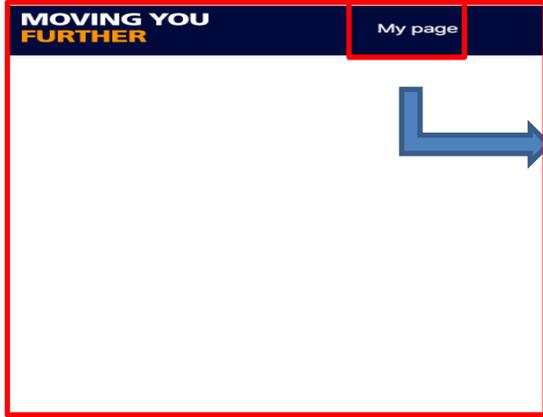
Agree

Terms and Conditions Accepted.

확인

3. Initial Screen

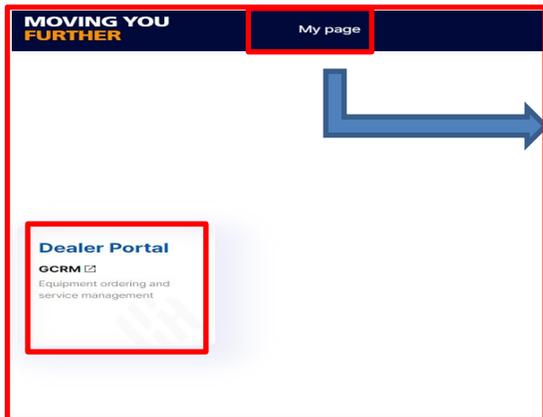
If you don't have target system authority (System not queried)



Granted account Revoked account Awaiting Authorization

System	System Exnt	Requester	Request Date
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If you have target system authority (Privileged systems are queried)



Granted account Revoked account Awaiting Authorization

System	System Exnt	Requester	Request Date
Dealer Portal	Equipment ordering and service management	A513138(A513138)	2023-01-10

4. Request Authorization

1. **Request permission to your dealer manager by e-mail or phone**
2. Can check the authorization process at [My page → Awaiting Authorization]

**MOVING YOU
FURTHER**

My page

MY PAGE



Granted account

Revoked account

Awaiting Authorization

System

Dealer Portal(Dealer Portal)

System Exnt

Dealer Portal

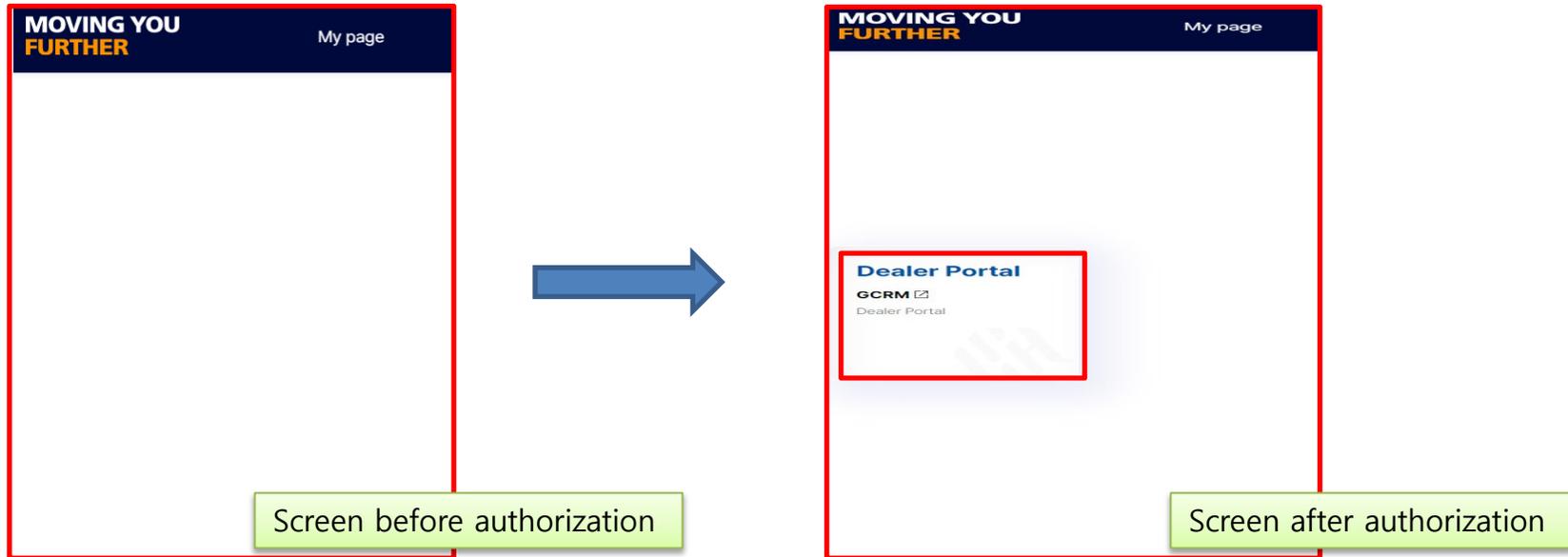
Request Date

2022-12-05 14:52:00

Can check the accounts waiting for authorization

4. Request Authorization

3. After permission approval by the target system manager, target system tile is activated and it is possible to access the target system through HD-GATE



5. Change User Information

- 1. Language Setting (Korean, English, Chinese)
- 2. Info Change (Name, E-mail, Phone number)
- 3. Password Change
- 4. **Withdrawal (All system accounts/privileges you have are deleted, Unrecoverable)**

MOVING YOU FURTHER My page

MY PAGE

Basic user information

Name (account)	HDMANAGER(HDMANAGER)	Department/Team
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1 2 3

OTP Assign/ReAssign My language setting Info Change Password Change

Granted account Revoked account Awaiting Authorization

System	System Exnt	Requester	Request Date
Dealer Portal	Equipment ordering and service management	A513138(A513138)	2023-02-14

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Withdrawal