



Carla Ayala joined the Gilchrist Immigrant Resource Center in 2015. She is currently stationed at its Upcounty locations where she assists county residents in accessing and locating resources and information.

Carla was born in Bolivia and immigrated to the United States with her family as a young child in the early 90's. Her family settled in Montgomery County and has called the County home for the past 27 years. Carla holds a bachelor's degree in Sociology from Marymount University. After obtaining her degree, Carla made it her mission to help the community that has helped and given so much to her and her family. Her previous work includes various roles in both the special education and social service fields. Carla currently resides in Gaithersburg with her husband and children. She enjoys traveling and learning about new cultures all around the world.

Jean Jacques Luboya joined the Gilchrist Immigrant Resource Center as an Information and Referral Specialist in 2018. He is multilingual in French, English, Swahili and other Congolese languages.

Born in Democratic Republic of the Congo, Jean Jacques holds a bachelor's degree in Accounting and Financial Management from Université Protestante au Congo. He worked for more than 12 years in the accounting and international security solutions field. In July 2017, he moved to the U.S. with his family to start a new life. As newcomers, both Jean Jacques and his spouse registered for ESOL classes to improve their English, offered by the Literacy Council of Montgomery County, a Gilchrist Center partner, at the Gaithersburg Library .

Jean Jacques is active in the community. As a financial professional, Jean Jacques volunteers for the VITA/TCE program as a volunteer tax preparer. This first-time volunteer experience gave him a great opportunity to learn about the U.S. tax system and to prepare himself to further his education while serving the community. Jean Jacques is always up to new challenges and willing to learn new things.