

Frequently Asked Questions

Why Does the Census Bureau Refer to April 1?

April 1 is a key reference date for the 2020 Census. When completing the census, you will include everyone living in your home on April 1, 2020. You can choose to respond before or after April 1.

How Can I Confirm That My Form Is Complete?

Once you complete your questionnaire online, a confirmation number will appear to indicate that your response was submitted successfully.

If you closed your browser before seeing a confirmation page, return to the online questionnaire and resubmit. If at any time you experience errors responding to the Census online, we recommend opening a new browser window and trying again.

I did not receive anything in the mail. How do I respond?

You can still respond online to the 2020 Census even if you did not receive a letter or paper questionnaire. Go to my2020census.gov. Select the link that says, "If you do not have a Census ID, click here." It is located below the Census ID login field. Visit [Responding to the Census](#) to learn more.

I have a letter that tells me to go online but I can't. How do I respond?

If you are unable to respond online, you can call [844-330-2020](tel:844-330-2020) and take the census over the phone. Otherwise, you can complete a paper questionnaire that will be mailed in early April. Visit [Responding to the Census](#) to learn more.

I received a paper questionnaire in the mail. Can I still respond online?

Yes, you still have the option of responding online. Visit the [online questionnaire](#) to begin.

How do I correct a mistake on the online form?

If you feel you have made a mistake, you can return to the online questionnaire and resubmit your information. The Census Bureau has procedures in place to resolve duplicate submissions.

If you've already responded using your Census ID, select the link that reads "If you do not have a Census ID, click here" to submit a corrected response for your address. Be sure to respond for everyone who was living at your address on April 1.

Language Support

You can complete the online questionnaire in the following languages: English, Spanish, [Chinese \(Simplified\)](#), [Vietnamese](#), [Korean](#), [Russian](#), [Arabic](#), [Tagalog](#), [Polish](#), [French](#), [Haitian Creole](#), [Portuguese](#), and [Japanese](#).

To access the 2020 Census questionnaire in English, click the "Respond" button on this page or navigate to my2020census.gov. There, click on the globe icon at the top of the page and select the language. You can also select your preferred language there at the bottom of any screen.

On a smartphone, once you are at my2020census.gov, touch the three horizontal lines in the upper-right corner of the window, touch "English," and select the name of the language.