

Updating Your Application

You can update your application by [logging back in to your account](#). Once you log in, you will see a button labeled "Edit Application." If the button does not appear, it may be that your application is not far enough along in the process to be updated. Please check back again later if you do not see the button.

To withdraw your application from consideration, call [1-855-JOB-2020](#) (1-855-562-2020) and press 3 to reach your area census office. You may also use the Federal Relay Service at [1-800-877-8339](#) for TTY/ASCII.

Understanding Your Status

You will receive an email notification when the status of your application changes. You can also check your status anytime by [logging in to your account](#).

The following are examples of a status you may see:

- **Selected:** Selected applicants are candidates who have been offered a job and accepted the offer. Selected applicants must complete the background check process and report to work before they are officially hired.
 - **Ineligible:** There are a variety of reasons a candidate might be ineligible for a position. To learn more, contact your area census office at [1-855-JOB-2020](#) (1-855-562-2020) and select option 3 (or call [1-800-877-8339](#) for TTY/ASCII).
- If you believe your status is incorrect, contact your area census office for more information.

Protecting the Workforce and the Public

In order to protect the health and safety of our workforce and the public, the Census Bureau has taken the following safety measures prior to resuming field operations:

- Secured Personal Protective Equipment (PPE) and sanitizer for field and office staff;
- Conducted deep cleaning of office workspaces;
- Developed mandatory COVID-19 training (outlining steps for staying safe while performing field duties);
- Practicing social distancing, including shift work, in offices;
- Maximizing telework, when possible.

The phased return-to-work plan adheres to guidance from the Office of Management and Budget and the Office of Personnel Management as well as federal, state and local authorities, including the Centers for Disease Control and Prevention.

Attention Applicants Who Have Been Offered a Job:

You are still selected for the position pending a background clearance. After a job offer is made, each candidate must be fingerprinted. Fingerprinting operations have resumed in select locations across the nation. If you have received a job offer, but have not been fingerprinted, then you will receive an email message with instructions for making a fingerprinting appointment. Since fingerprinting processes are resuming on a flow basis,

as local and state conditions allow, applicants who received offers will receive an email with fingerprinting instructions only when fingerprinting sites in their area are open.