

By the Numbers:

The Gilchrist Immigrant Resource Center's Impact during COVID*

Since the pandemic started in March, the Gilchrist Center has moved its operations to phone-in and virtual services. Here's a quick look at the impact the Center made from March to December.

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| Total number of calls received: | 3,697 |
| Total number of issues raised/referrals given: | 4,071 |
| Total number of food related calls handled: | 1,300 |
| Total number of financial assistance calls handled: | 1,222 |
| Average Number of Online Conversation Students per week: | 450 |
| Students registered in Online Registration English classes: | 201 |
| Students registered in Online Computer Classes: | 147 |
| Students in Online Citizenship Classes: | 150 |
| Average number of Volunteer hours per month: | 645 |

*While operating remotely, with staff reduced by one third.