New Jersey Healthcare Coalitions (NJHCC) Resource Guide

2nd Edition
Last Revised: 01/2026

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Who & What are the NJHCCs

Mission

The mission goal of New Jersey's Healthcare Coalitions (NJHCCs) is to promote and to enhance the emergency preparedness and response capabilities of healthcare entities throughout the state.

By participating in the NJHCCs, members benefit from emergency management support, collaboration, assistance, networks and expertise from peers and coalition leadership. Leadership has direct lines of communication to state and federal partners to meet member needs, and focus on what they can do for the members to:

- Connect members to share experiences and expertise to improve individual planning efforts.
- Understand member emergency management planning status and needs via one-to-one meetings, calls, meetings for specific HCC member types, coalition meetings and more.
- Engage local, state, and federal entities to provide expertise based on topics of interest to coalition members during meetings.
- Encourage engagement in topic specific workgroups that are member-initiated, such as workplace violence, exercise development, response plan development, etc.
- Assist in organizational regulatory compliance.
- Develop and implement exercises to test plans and identify gaps and solutions to resolve them.
- Provide a structure that focuses on healthcare needs and solutions as well as state and federal requirements, via the NJHCCs, in an active disaster response.

What We Do

The U.S. Department of Health and Human Services (HHS) Administration for Strategic Preparedness and Response (ASPR) and the Centers for Disease Control and Prevention (CDC) promote capabilities to improve healthcare delivery before, during and after an emergency.

New Jersey's Healthcare Coalitions work to achieve these capabilities through activities based on the state's needs. These capabilities give New Jersey's health and medical partners the opportunity to develop and implement a statewide strategic vision for health sector preparedness and response.

Additionally, the NJHCCs provide regularly scheduled meetings to network, discuss topics of interest, strategize ahead of major planned events, and to collectively learn from a variety of subject matter experts across and adjacent to the emergency management field. The NJHCCs also serve as a support apparatus, information sharing/amplification, and intelligence gathering entity that seeks to support all healthcare stakeholders during planned events and ad-hoc incidents. This support may take the form of, but is not limited to, gathering hospital bed data, amplifying authoritative messages such as executive orders, directives, etc., and resource request support for niche/non-traditional resources.

All forms of NJHCC's support embodies the concept of "it takes a village" and relies upon NJHCC members' input, collaborative nature, and general passion for the field.

Regional Coalition Breakdown

North Healthcare Coalition

Counties Served: Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren

Central Healthcare Coalition

Counties Served: Hunterdon, Mercer, Middlesex, Monmouth, Ocean, Somerset, and Union

South Healthcare Coalition

Counties Served: Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem

NJHCC's Leadership Team

North Healthcare Coalition

HCC Leaders:

Steven Sarinelli

Thomas "Tom" Calimano

Central Healthcare Coalition

HCC Leader:

Scott Skrivanek

South Healthcare Coalition

HCC Leaders:

Lawrence "Larry" Phillips

Robert "Bob" Saunders

NJHCC EM Team's Role

The NJHCC EM Team's (Referenced hereafter simply as the "EM Team") primary responsibility is to support all three (3) regional healthcare coalitions during steady state phases through preparedness and mitigation projects, and response and recovery phases through information gathering, technical support, regional collaboration actions, and more.

The EM Team facilitates and manages workgroups, develops regional response, recovery, and disaster specific plans/annexes, and supports the NJDOH ESF-8 desk during regional-level responses. In addition to planning, response, and recovery duties, the EM Team also takes on a support role when information needs to be relayed to wider healthcare audiences, whether through digital messaging efforts or via

HCC in-person meetings every other month. Additionally, when available, the EM Team facilitates the coordination of equipment via donation, state and federal funding opportunities, and in-kind support amongst peer-groups during emergencies.

The team also provides National Incident Management System (NIMS) compliance, Continuity of Operations Plan (COOP) assistance, and exercise/plan development, amongst other regulatory compliance and training-based services.

In addition to support-based projects, the EM Team develops, with the expertise of NJHCC members, exercises that any NJHCC member can take part in to test their response plans, address any gaps, and learn in a safe and low-stakes environment.

The EM Team also serves as an information repository and information gathering service; if you or your team has a question that only acute care emergency managers, (or any other healthcare role including Public Health, Long-Term Care, etc.), can answer our team will poll the entirety of New Jersey's acute care emergency managers for a response through a "Colleague Question". The results of the colleague question will be shared with the requesting party as well as all other NJHCC members within that member type. It should be noted that no identifying information (I.e. Name, organization, etc.) will be shared throughout the process. In addition to colleague questions, the EM Team will periodically send out relevant emergency management information via email and in-person meetings. This information can include but is not limited to respiratory disease reports from the New Jersey Department of Health, preparedness and readiness resources from HHS-ASPR and resources from regional and state partners.

Additionally, during localized or facility-level responses the EM Team will periodically check in with the emergency manager/health officer/facility director/etc. to ensure that the affected organization and their team has everything they need to respond to the event that is currently impacting their community/facility/residents/etc.

Support that the EM Team can provide includes, but is not limited to: Information gathering, active surveillance of potential natural disasters, active surveillance of potential public health threats, active surveillance of cybersecurity incidents and threats that might impact healthcare entities, assistance in connecting with regional and state-level organizations and assets.

Finally, the EM Team keeps a pulse on events and potential events ranging from locally reported accidents to global catastrophes. This is done through a variety of surveillance methods including traditional media consumption, emergency management specific notification networks such as *Breaking News Network*, the National Biosurveillance Integration Center (NBIC) daily/SPOT reports, and Cybersecurity and Infrastructure Security Agency (CISA) alert digests, among a variety of other trusted sources. If the team believes a potential event rises to the level of notification, a phone call, email, mass-email campaign, or Juvare Incident Management System (IMS) alert, may be utilized to push timely notifications out to NJHCC members. As an example, if the RCM on-call sees that a potential mass casualty incident (MCI) has occurred through a trusted source, the RCM on call will reach out to the closest hospital, local/county OEM, etc. to exchange information regarding the event to ensure all

affected facilities and entities are aware of the incident's onset. The RCM will also be on hand to assist the NJHCC members with any request with which the NJHCCs are equipped to assist with.

More information on EM Team services can be found below in the <u>Conferences, Exercises, Training, and Support</u> sub-section.

NJHCC EM Team's Contact Information

While our team enjoys getting to know as many members as possible, for the sake of operational continuity, we will not be sharing RCM business phone numbers or emails in this document. With that in mind, our hotline is staffed 24/7 by the RCM On-Call. The hotline number can be found bolded, underlined, and centered below:

<div align="center">

<u>1-800-457-2262</u>

</div>

Please use the hotline number as a means of first contact in the event of an emergency for which you would like assistance from the EM Team. The NJHCCs are **<u>NOT</u>** an emergency medical service/response organization; the NJHCCs are an emergency management support agency.

As a secondary form of contact, or in the event of a non-time constrained request please reach out to us at **RHCC@NJHA.com**.

Exercises, Training, and Support

NJHCC develops, facilitates, and supports a variety of engagement opportunities for all three (3) HCCs and the greater healthcare industry. All opportunities that the NJHCC EM Team support directly develops and facilitates educational opportunities that are typically open to all aligned healthcare staff. Some of these opportunities include, but are not limited to the following:

- NJHCC workplace violence (WPV) conference and resources
- Tabletop exercises (TTXs) and functional exercises that focus on a specific hazard as identified by the NJHCC membership and/or the Hospital Preparedness Program (HPP)
  - Previous exercise topics have included:
    - Burn
    - Chemical
    - Infectious Disease
    - Pediatric
    - Radiological
- Hazard vulnerability assessments (HVAs)
- Active Assailant Training
- Advanced Burn Care and Triage Training
- Other avenues of support include but are not limited:
  - Industry and field specific best practice guidance
    - Colleague Questions

- The EM Team will facilitate an anonymous information discovery process by asking peers within your desired professional field tailored questions to answer your query
  - NIMS and regulatory compliance support
    - Emergency Operation Plan (EOP) development support and review
    - Regulatory compliance document and resource discovery
  - Cybersecurity response and recovery support
    - Specifically in the form of connecting impacted entities with cybersecurity subject matter experts (SMEs), state, and federal partners
- Amplifying emergency management and preparedness-related training opportunities, toolkits, playbooks, etc.

Resources to Support Exercise Development

Below are several resources to assist your organization in the development of emergency preparedness exercises. The NJHCC EM Team will work to ensure these links are updated, but these lists are under the stewardship of their original publishers.

Additionally, the EM Team is always on hand to assist in providing resources, advice, and staff to participate in your organization's exercises (dependent upon staff availability), please reach out to our team at RHCC@NJHA.com for any questions or requests.

Exercise Development Standards, Programming, and Courses

- **FEMA National Standard Exercise Curriculum (NSEC)**

  - NSEC Overview
  - Incident Command System (ICS) Resource Center

- **Homeland Security Exercise and Evaluation Program (HSEEP)**

  - FEMA HSEEP Overview
  - Find a HSEEP Course Near You
    - National Disaster & Emergency Management University (NDEMU)
    - Traditional Classroom Setting – Local to Regional
    - Virtual Classroom Setting

- **FEMA EMI Independent Study (IS) Courses**

  - IS-120 – An Introduction to Exercises
  - IS-130 – How to be an Exercise Evaluator

Exercise Templates, Toolkits, and Other Resources

HSEEP Exercise Development Templates – Most Recent Version of Templates (2020)

- Safe Exercise Best Practices (English/Spanish)

- Virtual Exercise Best Practices ([English](#)/[Spanish](#))
- Virtual Exercise Best Practices Consideration Tools ([English](#)/[Spanish](#))

CISA Tabletop Exercise Packages (CTEP)

- [CTEP Documents](#)
  - Includes:
  - Facilitator Invitations
  - Fact Sheet
  - Handbook
  - Feedback Form
  - After Action Report (AAR) Form
- [Cybersecurity Scenarios](#)
- [Physical Security Scenarios](#)
- [Cyber-Physical Convergence Scenarios](#)

FEMA Exercise Starter Kits (ESKs) – Current*

- * = ESKs Includes:
  - Facilitator Invitations
  - Fact Sheet
  - Handbook
  - Feedback Form
  - After Action Report (AAR) Form

- ESK Topics:
  - [Alert and Warning (IPAWS)](#)
  - [Complex Incident Coordination](#)
  - [Critical Infrastructure Cybersecurity](#)
  - [Hurricane](#)
  - [Large-Scale Events](#)
  - [Private Sector](#) [Recovery](#)
  - [Reunification](#)
  - [Supply Chain Resilience](#)
  - [Wildfire Evacuation](#)

FEMA Exercise Starter Kits (ESKs) – Archived**

- ** = Archive-Files Note: ESKs created during the 2019-2020 cycle included small video clips as a part of the scenario update. The large file size significantly slowed down the download speed, so the decision has been made to remove the video clips. If utilizing any of the ESK files from 2019-2020, please note the conduct slides and facilitator guide will need to be modified to remove the reference to the scenario update videos. – FEMA

- ESK Themes:
  - Continuity of Essential Functions Archive

- 2019-2020
- 2021-2022
  - Economic Recovery and Resilience Archive
    - 2019-2020
    - 2021-2022
  - Mass Care and Housing
    - 2019-2020
    - 2021-2022
  - National Security Emergencies and Catastrophic Incidents
    - 2021-2022
  - Operational Coordination and Communications
    - 2019-2020
    - 2021-2022
  - Public Health and Healthcare Emergencies
    - 2019-2020
    - 2021-2022
  - Stabilization and Restoration of Critical Infrastructure
    - 2019-2020
    - 2021-2022

NETEC/High Consequence Infectious Disease (HQID) Exercise Templates

- Frontline Hospitals
  - Frontline Facility Ebola Drill, Functional & Full-Scale Exercise Template
  - Frontline Facility Special Pathogen [Airborne] Tabletop Exercise Template
  - Frontline Facility Ebola Tabletop Exercise Template
- Assessment Hospitals
  - Assessment Hospital Ebola Tabletop Exercise Template
  - Assessment Hospital Ebola Drill, Functional & Full Scale Exercise Template
  - Assessment Hospital Special Pathogen [Airborne] Tabletop Exercise Template
- Special Pathogen Mystery Drill Toolkit
  - Special Pathogen Mystery Drill Toolkit Drill, Functional & Full-Scale Template
- Healthcare Coalitions
  - Health Care Coalition Operations-Based Ebola or Other Special Pathogen Toolkit
  - Health Care Coalition Special Pathogen [Airborne] Tabletop Exercise Template
  - Health Care Coalition Ebola Tabletop Exercise Template
- State-Designated Ebola Treatment Centers
  - State-Designated Treatment Center Ebola Tabletop Exercise Template
  - State-Designated Treatment Center Ebola Drill, Functional & Full Scale Exercise Template
  - State-Designated Treatment Center Special Pathogen [Airborne] Tabletop Exercise Template
- Regional Ebola and Special Pathogen Treatment Centers & Regional Partners

- Regional Treatment Center Special Pathogen [Airborne] Tabletop Exercise Template
- Regional Treatment Center Special Pathogen [Airborne] 10 Patient Tabletop Exercise Template
- Regional Ebola and Special Pathogen Treatment Centers & Regional Partners - Ebola Drill, Functional & Full-Scale Exercise Template + 2 Patient template
- Regional Treatment Center Ebola Tabletop Exercise Template
- Regional Transport Plan***
  - *** = Note: This is **NOT** NJ or ASPR Region 2's HQID/Ebola Transport Plan, these are exercise templates provided by NETEC.
  - Regional Transport Special Pathogen [Airborne] Tabletop Exercise Template
  - Regional Transport Ebola Tabletop Exercise Template
- Research Exercise

Helpful Contacts/Resources/Support Agencies

Below are several resources to assist your organization throughout the emergency management cycle. These resources are subject to change based on their original authors and publishers. The NJHCC EM Team will work to ensure these links are updated, but these lists are under the stewardship of their original publishers.

NJ Specific Resources

Municipal, County, and Regional EM Aligned Agency Directories

- Office of Emergency Management (OEM) & Access and Function Needs (AFN) County Coordinators
- Municipal, County, & Regional Public Health Officers
- County Alcohol and Drug Use Directors & County Mental Health Administrators

State Agency Resources, Websites, & Phone Numbers

- NJDOH
  - NJDOH Office of Disaster Resilience
- NJLINCS
- NJOEM
  - Main #: 609-963-6900
  - EMMIT Homepage
  - GIS Hub & Resources
    - Weather Dashboard
    - Flood & Stream Gauges
- NJOHSP
  - Main #: 609-584-4000
  - Email: OHSP@njoshp.gov
- NJ Board of Public Utilities (NJPBU)

- NJDEP
  - New Jersey Forest Fire Service
- NJDOT
- NJ Poison Center
  - Main #: 1-800-222-1222
- NJTRANSIT
  - NJTRANSIT - OEM
- NJ Turnpike Authority – Turnpike and Garden State Parkway
- HHSNJ
  - NJ211
  - Disaster and Terrorism Branch
    - Disaster Mental Health Helpline (8 AM – 8 PM)
      - Main #: (877) 294- HELP (4357)
      - TeleTYpewriter (Text Telephone) (TTY) #: (877) 294-4356

Electric Utility Company Resources

- Private Entities
  - Atlantic City Electric Outage Map
  - Jersey Central Power and Electric Outage Map
  - Orange and Rockland Outage Information
  - PSE&G Outage Information
- Municipal Electric Departments
  - Borough of Butler
  - Borough of Lavallette
  - Borough of Madison
  - Borough of Milltown
  - Borough of Park Ridge
  - Borough of Seaside Heights
  - Borough of South River
  - City of Vineland
  - Sussex Rural Electronic Co-Op (Sussex REC)
- Power Outage Tracker
  - Power Outage Tracker – New Jersey

New Jersey – Emergency Department Status Board

- New Jersey – Emergency Department Status Board

Transportation and Port Authority-Related Resources

- Traffic Alerts & Traffic Cameras
  - 511 NJ
  - Delaware River Joint Toll Bridge Commission

- o NJ TRANSIT
  - ▪ NJ TRANSIT Office of Emergency Management
- o Amtrak
  - ▪ Amtrak Police Department
- o NJDOT
- Port Authority Resources
  - o Delaware River Port Authority
  - o Port Authority of New York and New Jersey

Severe Weather-Related Resources

- National Weather Service (NWS)
  - o Forecast Office Philadelphia/Mt Holly (PHI)
    - ▪ Main #: 609-261-6600 (M-F, 8am – 4pm)
    - ▪ Direct #: 609-261-6600 (24 Hours)
    - ▪ Email: phi.skywarn@noaa.gov
    - ▪ Forecast Tools:
      - Local Forecast
      - Snow and Ice Forecast
      - Hazardous Weather Outlook
      - Hazardous Weather Briefing
      - Emergency Managers Hazardous Weather Briefing
      - River Gauges and Forecasts – Advanced Hydrologic Prediction Service
    - ▪ NWS Situational Awareness for Emergency Response (SAFER) Hazard Dashboard
  - o Forecast Office New York, NY (OKX)
    - ▪ *Please Note:* The NWS OKX Office covers portions of Northern New Jersey
    - ▪ Main #: 631-924-0037 (M-F, 9am – 5pm)
    - ▪ Direct #: 631-924-0383 (24 hrs)
    - ▪ Email: okx.operations@noaa.gov
    - ▪ Forecast Tools
      - Probabilistic Winter Weather Forecasts
      - Hazardous Weather Outlook
      - NWS New York Emergency Manager's Page - Summer
      - NWS New York Emergency Manager's Page - Winter
      - NWS New York Coastal Flooding Page
      - NWS New York Hydrology Page
      - River Gauges and Forecasts – Advanced Hydrologic Prediction Service
    - ▪ NWS Situational Awareness for Emergency Response (SAFER) Hazard Dashboard

Tri-State Area Agencies (DE, NY, PA)

Delaware

- Delaware Department of Health and Social Services
- Delaware Department of Transportation
- Amtrak
  - Amtrak Police Department
- Delaware Emergency Management Agency
- All Ready Delaware

Pennsylvania

- 511 Pennsylvania
- Pennsylvania Department of Health
  - Pennsylvania – Emergency Department Status Board
- Pennsylvania Department of Transportation
- Amtrak
  - Amtrak Police Department
- Pennsylvania Turnpike Commission
- Southeastern Pennsylvania Transportation Authority
- Pennsylvania Emergency Management Agency

New York

- 511 New York
- New York State Department of Health
  - New York – Emergency Department Status Board
- Amtrak
  - Amtrak Police Department
- Metropolitan Transit Authority (MTA)
  - Incident and Emergency Preparedness
- Forecast Office New York, NY (OKX)
  - Main #: 631-924-0037 (M-F, 9am – 5pm)
  - Direct #: 631-924-0383 (24 hrs)
  - Email: okx.operations@noaa.gov
  - Forecast Tools
    - Probabilistic Winter Weather Forecasts
    - Hazardous Weather Outlook
    - NWS New York Emergency Manager's Page - Summer
    - NWS New York Emergency Manager's Page - Winter
    - NWS New York Coastal Flooding Page
    - NWS New York Hydrology Page
    - River Gauges and Forecasts – Advanced Hydrologic Prediction Service

- o NWS Situational Awareness for Emergency Response (SAFER) Hazard Dashboard
- New York Department of Transportation
- New York Homeland Security and Emergency Services – Office of Emergency Management

Federal Agency Resources and Websites

- US Department of Health and Human Services (HHS)
  - o Administration for Strategic Preparedness and Response Technical Resources, Assistance Center (ASPR-TRACIE)
    - ▪ Plans, Tools, and Templates (EOP)
      - Member Type Focuses: Acute Care, FQHCs, Long Term Care, Home & Hospice Care, etc.
    - ▪ Plans, Tools, and Templates (EOP)
      - Member Type Focus: Public Health
    - ▪ Center for the Biomedical Advanced Research and Development Authority (BARDA)
  - o CHEMPACK Program SharePoint – **Registration Required**
    - ▪ Click here to request access to the CHEMPACK SharePoint site.
  - o Office of the National Disaster Medical System (NDMS)
  - o National Special Pathogen System (NSPS)
    - ▪ National Emerging Special Pathogens Training and Education Center/National Ebola Training and Education Center (NETEC)
      - NSPS Region 2 (NJ, NY, PR, VI)
        - o Tools and Resources Page
          - ▪ H5N1 Resource Page
          - ▪ Marburg/Viral Hemorrhagic Fever (VHF) Resource Page
          - ▪ Mpox Resource Page
  - o Centers for Disease Control and Prevention (CDC)
    - ▪ Emergency Preparedness and Response
- Cybersecurity & Infrastructure Security Agency (CISA)
- US Department of Homeland Security
  - o US Coast Guard
  - o US Coast Guard Auxiliary
    - ▪ Emergency Management & Disaster Response
  - o National Center for Biosurveillance Integration Center (NBIC) - **Registration Required**
    - ▪ To request access to the NBIC SharePoint site please email CWMD.NBIC@hq.dhs.gov.
- Environmental Protection Agency (EPA)
  - o Office of Land and Emergency Management
- National Transportation Safety Board (NTSB)
  - o Transportation Disaster Assistance Division (TDA)
- National Oceanic Atmospheric Association (NOAA)
  - o National Weather System Office of Water Prediction

- o   [National Hurricane Center](#)
- United States Geological Survey (USGS)
  - o   [USGS | National Water Dashboard - NJ](#)
  - o   [USGS Alerts and Notification Services](#)
    - ▪   [WaterAlert](#)
    - ▪   [Earthquake Notifications, Feeds, and Web Services](#)

What is the Juvare Incident Management System (IMS)

Juvare is an incident management system (IMS) software development studio that the HCC EM Team contracts with to utilize several IMS platforms including EMResource and eICS. Each platform offers a different solution to emergency management related activities which are described briefly below.

<u>All Juvare platforms that are managed by the NJHCC EM Team are accessible and free to use by NJHCC members.</u> We encourage you and your team to utilize both eICS and EMResource, provide feedback, and ask questions regarding the platforms.

EMResource

EMResource Summary

EMResource (EMR) is the primary platform that members think of when you mention Juvare. EMR has a variety of use-cases depending on the challenge and response needs. As an example, acute care HCC members will typically use EMR to update emergency department (ED) divert statuses to indicate to EMS partners that they cannot accept certain types of patients (unless absolutely necessary) due to a variety of circumstances. EMR also allows the NJHCC EM Team the ability to conduct an inpatient bed survey in the event of a mass casualty incident (MCI). This information is vital to first responders as they perform field triage and begin to transport patients.

EMR also allows users to start events that trigger notification to organizational staff, affiliated facilities, county, regional, and statewide partners of the specific event. An example of this could be regional flash flooding that might impact several facilities.

HCC members from settings outside of acute care have worked with the team to develop a variety of customized solutions and tools within the platform to better suit their teams. Below are a few tools that are currently being trialed or are already rolled out to the HCC membership.

- Certification tracking and expiration reminders EOC/JIC activation status
- Emergency department divert and facility status tracking
  - Including mobile, email, text, and app notifications
- Equipment/inventory tracking and record keeping
- Mobile Clinic/POD/Shelter activation and supply statuses Supply par tracking

eICS Summary

eICS is an easy to use and quick to deploy emergency management platform that allows an organization to rapidly assign ICS command positions, assign response and recovery responsibilities, and to expedite your team's response to an incident. This platform, in contrast to EMResource, is geared more towards operations and preparedness. eICS has the capability to stand up a virtual emergency operations center (EOC) without the hassle of tracking down job action sheets in a cloud environment or developing responsibilities for each command position. Once your organization has been configured in eICS, your team simply logs in and they can immediately begin their event-related duties.

While eICS' common use-case is active event-response, it can also be used across the entirety of the emergency management cycle. eICS features a robust and customizable hazard vulnerability assessment (HVA) tool as well as an in- depth and auto-generated AAR/IP process that makes debriefings more effective.

This platform also allows you the opportunity, once configured, to notify your staff, partners, and other collaborators of an active emergency. At this time, this platform is not intended to be a replacement system for a community/organization wide emergency notification system. Rather, this platform is meant to assist small to medium sized emergency management teams prior to, during, and following an emergency event.

In conclusion, you can do quite a lot with eICS, ranging from conducting an HVA, to consolidating and accelerating your team's response to an emergency, and of course taking on the task of writing AARs.

Juvare IMS Frequently Asked Questions

Q: Do these platforms cost my organization anything?

A: All NJHCC-managed Juvare platforms are free to use. All platforms are managed and supported by NJHCC EM Team Staff.

Q: Is this system required by the NJ Department of Health or any accrediting body?

A: No, but we highly recommend its use for the sake of situational awareness, in addition to the added benefit of streamlining a variety of daily and emergency event specific tasks.

Q: Does this system replace EMMIT/Can I place EMMIT requests through Juvare?

A: No, at this time we request that you continue to place supply requests through your municipal/county OEM's existing infrastructure.

Q: Does NJHCC offer training for the Juvare platforms?

A: Yes! On-demand, instructor-led, small group, and self-paced trainings are free and available via NJHCC and Juvare's training page. Please contact our team at **RHCC@NJHA.com** or via our 24/7 hotline at **1-800-457-2262**.

Q: Can either of these platforms be customized?

A: Yes! Both platforms are highly customizable and new features are constantly being suggested, built, and tested by HCC members, the JAB, and the HCC EM Team Staff.

Closing

The NJHCCs are grateful for members' continued support and passion for the field of emergency management and preparedness, as well as for the generous support from the New Jersey Hospital Association, New Jersey Department of Health, ASPR, and our partners across the state of New Jersey.

The NJHCC EM Team is on call 24/7, 365 days a year; please don't hesitate to contact our team via our 24/7 emergency hotline at **1-800-457-2262** or via our email at

rhcc@njha.com. The EM Team will update this document at least once a quarter; any major changes will result in a new edition being delivered to all NJHCC members' emails in a PDF format. If you encounter any challenges accessing or utilizing this resource, or if you have any suggestions to improve this resource, please contact our team via the general department email listed above.

Finally, please use this **link** to access our *Become a Member* page to ensure your contact information is included on our roster. Additionally, please share this link with your peers as membership is entirely voluntary and free of charge!

If you are reading this document physically, please visit our website at **http://www.NJHCC.org/contact-us**.

Once again, thank you for taking the time to utilize this resource and for your continued dedication as we work together to safeguard the great state of New Jersey!

Best regards,

The NJHCC EM Team