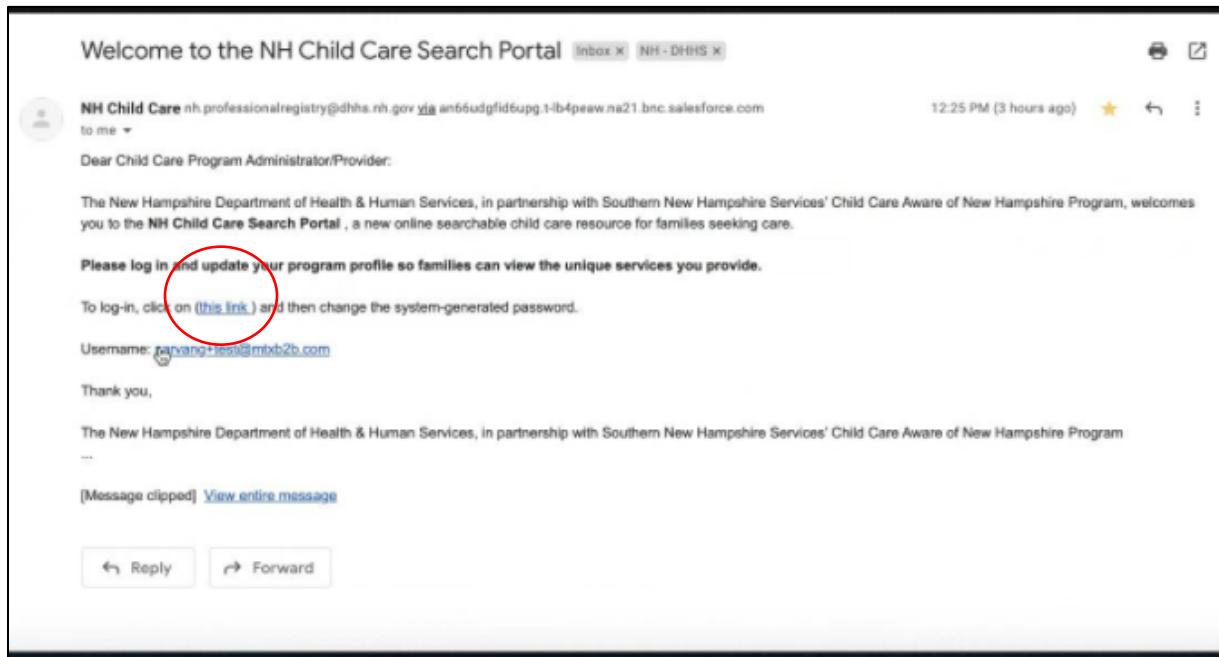
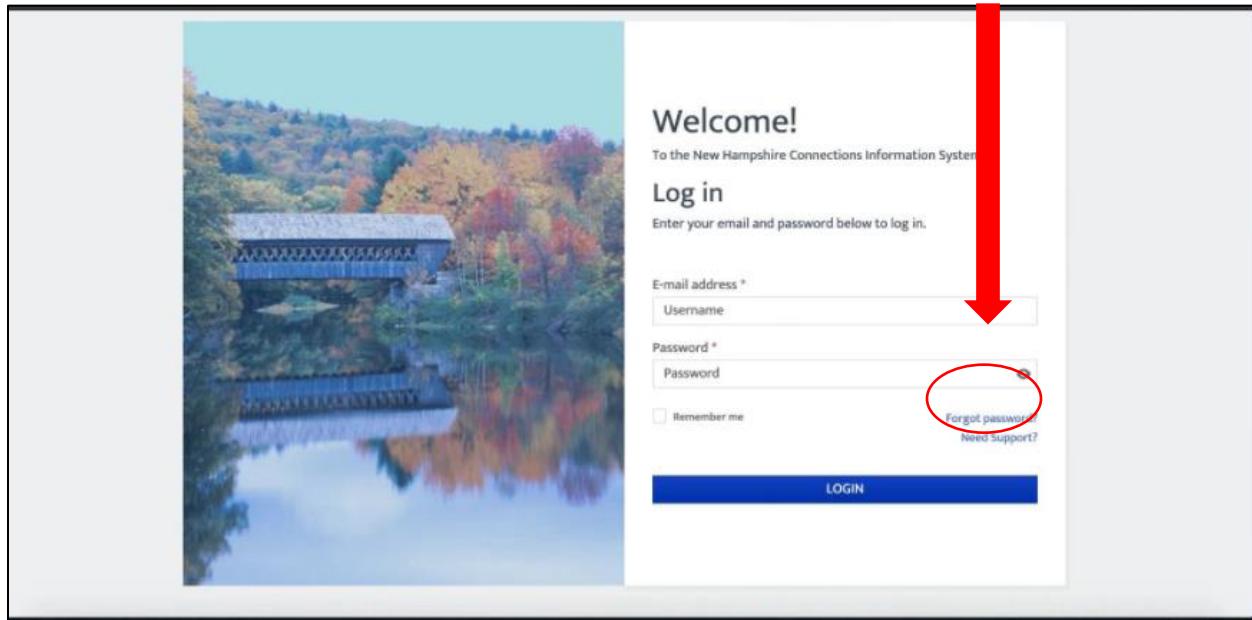


Hello Provider,

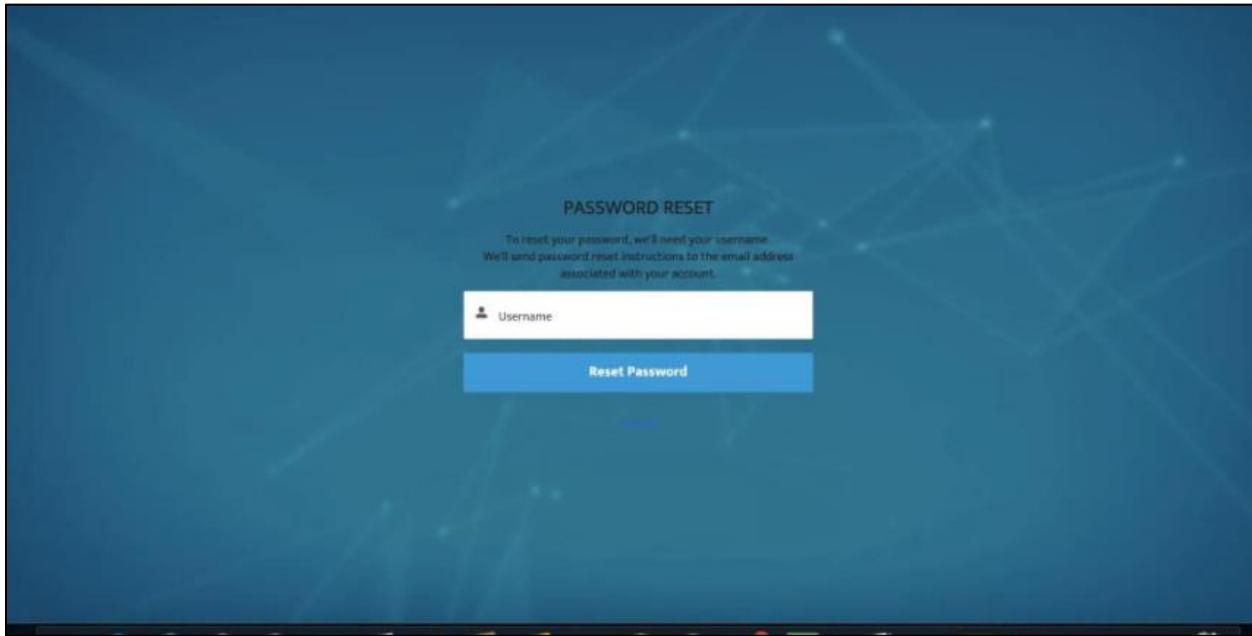
Thank you for accessing the New Hampshire Connections Information System (NHCIS). To access your Program Profile through this portal, **you will need to receive a live link from SalesForce** (See screen shot below). Please note that you also must be the program administrator, site director, or director listed with the NH Child Care Licensing Unit to obtain this access to the system at this time.



Once you **click on the link in the email above**, you will be redirected to the “Welcome” screen. Please **click on the text “FORGOT PASSWORD”**.



Once you click on the “FORGOT PASSWORD” text link, you will be redirected to the page below. Please enter your Username (see original email for this username).



You can find your Username here (see below sample of the first SalesForce email):

A screenshot of an email inbox. The email is from "NH Child Care" with the address "nh.professionalregistry@dhhs.nh.gov" and a redacted subject line. The email was sent "12:25 PM (3 hours ago)". The body of the email reads:

Welcome to the NH Child Care Search Portal [Inbox](#) [NH - DHSS](#)

NH Child Care nh.professionalregistry@dhhs.nh.gov via [am66udgfid6upg.1-lb4peaw.na21.bnc.salesforce.com](#)
to me

12:25 PM (3 hours ago) ★ ↗ ⋮

Dear Child Care Program Administrator/Provider:

The New Hampshire Department of Health & Human Services, in partnership with Southern New Hampshire Services' Child Care Aware of New Hampshire Program, welcomes you to the **NH Child Care Search Portal**, a new online searchable child care resource for families seeking care.

Please log in and update your program profile so families can view the unique services you provide.

To log-in, click on [\(this link\)](#) and then change the system-generated password.

Username: jerryang+test@mixb2b.com

Thank you,

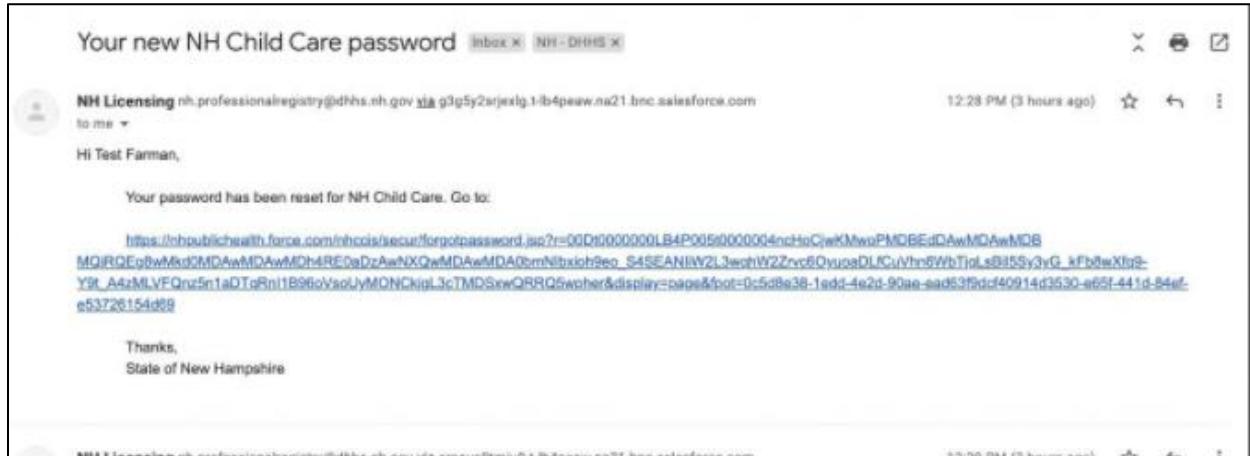
The New Hampshire Department of Health & Human Services, in partnership with Southern New Hampshire Services' Child Care Aware of New Hampshire Program

...

[Message clipped] [View entire message](#)

Reply Forward

Once you enter your Username, you will receive an email in your inbox similar to the sample below. Please click on the full link within this email to reset your password. Once you complete this step, you should be able to update your program information in your profile.



Your new NH Child Care password Inbox NH - DHSS

NH Licensing nh.professionalregistry@dhs.nh.gov via g3g5y2srjxlg.1-b4peuw.na21.hnc.salesforce.com 12:28 PM (3 hours ago)

to me star forward print edit

Hi Test Farman,

Your password has been reset for NH Child Care. Go to:

https://nhpublichealth.force.com/nhcis/secur/forgetpassword.jsp?r=00D0000000LB4P005000004nch0CjwKMwoPMDBEd0AwMDAwMD8MQjRQFp8wMd0MDAwMDAwMDH4RE0aDzAxNQwMDAwMDAw0bmNlxioh2eo_S45EANiW2l3wphW2Zrc6QyuaDLfCu/vhn6WbTqpl_s0j55y3yG_kFbJwXlb9-Y9t_A4zMLVFCru51aDTgRn1tB96vUsdUyMONChpl_3cTMDSwQRQ5wcher&display=page&pot=0c5d8e38-1edd-4e2d-90ae-aad63f5dcf40914d3530-a65f-441d-84ef-e53726154d89

Thanks,
State of New Hampshire

In the event, you are unable to complete this step, please contact Child Care Aware of New Hampshire at (603) 578-1386, ext. 2528 or ext. 2533 or via email at ccrr@snhs.org. Please use subject line “NHCIS Program Profile Access” when emailing. Thank you.