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STATE OF NEW HAMPSHIRE

DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIVISION OF ECONOMIC & HOUSING STABILITY

BUREAU OF CHILD DEVELOPMENT & HEAD START COLLABORATION

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December 10, 2020

IMPORTANT NOTICE: EMERGENCY POLICY EXTENSION NH Child Care Scholarship Program Payment for School-age Care

Dear Child Care Provider:

This notice is to inform you of a change to the NH Child Care Program Payment for School Age Care emergency policy. The end date for this policy is **January 3, 2021**. Because GOFERR funding is ending, the billing and payment processes for the last week of this emergency policy will change. Please review "Payment Process" items #1 and #2 (in bold) regarding this important change. There are no other changes to the previous notice on this policy.

UPDATE TO ORIGINAL NOTICE ISSUED AUGUST 27, 2020

You are receiving this notice to inform you of a temporary change to the NH Child Care Scholarship Program due to the COVID-19 pandemic. This change will benefit school-age children and their families who need child care during hours children would normally attend school. This policy is effective from September 7, 2020 to January 3, 2021. However, DHHS reserves the right to change this policy at any time based on changes in circumstances due to the pandemic. All changes will be in writing.

Overview of Policy

- 1. Due to COVID-19, DHHS will temporarily extend the emergency policy that allows Child Care Development Fund (CCDF)-enrolled providers to bill full-time for school-age children who:
 - Participate in the NH Child Care Scholarship Program; and
 - Are authorized at the full-time service level.
- 2. Office of Child Care guidance allows providers to bill for time *supervising/supporting* but not *directly teaching* children in the child care program when children are completing remote, virtual, or online schoolwork. Providers may offer and bill for homework assistance.

Payment Process

1. DHHS will continue to make payments to providers via an electronic invoicing process (*not* via web billing) through Sunday, December 27, 2020. Invoices up to and including December 27 must be received by 5:00 p.m. on Monday, December 28, 2020. Invoices for this time period received after the deadline will not be paid.

- 2. Billing for the week of December 28, 2020 through January 3, 2021 must be submitted via CCDF web billing.
- 3. To obtain an invoice packet, please send an email to DHHS.ChildDevelopment@dhhs.nh.gov with a subject line of "Request School-age Invoice." If you do not receive your packet within two business days of your request, please call or email Provider Relations (see contact information in the "Questions" section below).
- 4. **Providers need to have a vendor number** from the State of NH in order to receive payment. This number is different from your CCDF RID. If you do not have a State of New Hampshire vendor number, please follow the instructions at the end of this notice.
- 5. **Billing via invoice applies only for school-age children authorized for full-time child care**. For children with part-time and half-time service levels, **providers will bill through web billing as usual**.
- 6. The child care provider must submit to DHHS:
 - A **weekly** invoice that includes the dates and hours the child attended, the authorized service level, the cost share, and the payment amount for each child.
 - A signed provider self-attestation that supervision and not direct teaching was provided during times the child participated in remote, virtual or online learning, and there is a parent-signed attendance sheet on file at the program.
- 7. BCDHSC will review and approve the invoice.
- 8. Approved invoices will submitted to our Fiscal Unit and Accounts Payable for processing. It is our goal to process invoices and make payments just as quickly as possible. Given the large volume of invoices for all of DHHS COVID-related programs and policy changes, however, payment may take up to three weeks. Please note that incomplete or incorrect invoices may delay the payment process.

State of New Hampshire Vendor Number

If you do not already have a State of New Hampshire number, you must apply to receive one. This is not the same as your NH Child Care Scholarship Resource number. If you received ECCP staff Incentive or CCRSP payments, you can use the same vendor number. You cannot receive a check from the State of New Hampshire unless you have a vendor number. Apply at NH Vendor Number Application click here or go to https://das.nh.gov/purchasing/vendorregistration. Typically, applicants receive a vendor number in less than a week of applying.

Questions about this Notice

If you have questions about this notice, please contact the following:

- Employment related child care providers:
 Bureau of Child Development and Head Start Collaboration
 Provider Relations at <u>Sarah.Nelson@dhhs.nh.gov</u> or (603) 271-4242
- Families:
 Bureau of Family Services Customer Services at (603) 271-9700.

Warmest Regards,

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Debra Nelson, Bureau Chief Bureau of Child Development and Head Start Collaboration