



## iSocial and The Children's Learning Center (TCLC) at Cheshire Medical Center/Dartmouth Hitchcock in Keene, NH



In August 2019 [The Children's Learning Center](#) (TCLC) at Cheshire Medical Center/Dartmouth Hitchcock in Keene began participating in **iSocial** to implement the **Pyramid Model**. Within seven months COVID 19 challenged the Team to rethink their family engagement strategies.

Recognizing the need to increase support and resources to families (and staff), they created a **Family First Aid Binder** full of resources related to COVID 19, responding to challenging behavior, building resiliency, and safety but also those that address basic economic needs related to housing, utilities, food, and childcare, transportation, substance abuse, mental health supports.

TCLC moved forward with rolling out program wide **STAR expectations (Be Safe, Work Together, All are Included and Be Respectful)**. Miss Lori (the designated mascot), visited the classrooms to remind them they're STAR's and a short social story going over what it means to be a STAR **was drafted and shared with families**.

Most recently TCLC staff dedicated time to become trained in [Positive Solutions for Families](#) and teamed up with **Healthy Starts** to offer the series to families virtually. This partnership introduced families to Healthy Starts, a program that partners with families to offer parenting education and additional connections to local resources and support.

Lastly, through all of COVID 19, TCLC did not close its doors to families in need of quality child care.

For more information about TCLC, [click here](#).  
For more information about iSocial, [click here](#).

