



Southern New Hampshire Services Child Care Aware of New Hampshire



Child Care Aware of New Hampshire – Main Office 88 Temple Street, Nashua, NH 03060
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www.nh.childcareaware.org or www.SNHS.org



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Dear Child Care Provider,

Child Care Aware of New Hampshire (CCAoNH) powered by Southern New Hampshire Services strives to provide child care providers with high-quality professional development opportunities. Every year, Child Care Aware of New Hampshire sends out an Annual Program Survey. The Survey is a tool we use to assist us in assessing current program services and to inform future planning. Therefore, we are seeking input on your experiences with your program receiving referrals, outreach, marketing materials, our website, Live Chat feature, training, TA, consultation and coaching services. Please note, this survey is regarding services provided directly by Southern NH Services' Child Care Aware of NH program. Thus, we are not seeking feedback on the ECCP or CCRSP process as these are services we partner on; they are services provided through the Bureau of Child Development and Head Start Collaboration.

In order for us to best serve you and your program, please take a few moments to complete the 2020 Annual Program Survey. Your feedback is important to us. Answers from the Survey questions are used to improve our practices, replicate what has been successful and pinpoint where our focus should be in the upcoming program year.

This Survey will take approximately 20-30 minutes to complete. We realize this is a lengthy Survey, however, this Survey is what we use to adapt and assess our services, so we can better support you in the future.

We thank you in advance for completing the 2020 Annual Program Survey and look forward to hearing your feedback about our services. As a thank you, the first 200 programs to respond to the survey will be invited to join CCAoNH for a Welcome Fall, Zoom Storytelling with Shawn. Shawn Middleton is an Award winning storyteller and author. You must complete the first three questions of the survey to be eligible for the Storytelling. Programs will be notified mid-August if they were one of the first 200 programs to return the Survey.

If you have any questions regarding the 2020 Annual Program Survey or any other child care related matters, please feel free to call one of our Training and Technical Assistant Specialists or the Program Manager at 1 (855) 393-1731. You can also email us at ccrtraining@snhs.org. Thank you in advance for taking the time to share your thoughts and opinions with us. We appreciate all that you do for New Hampshire's children and families.

Sincerely,

Tracy Pond
Program Manager