

Child Care Aware of NH's 2017 NH Early Childhood Leadership Summit Part I: *Leadership Addressed Through Tact and Culture*



Join us for Part I of our 4th Annual NH Early Childhood Leadership Summit with Scott Noyes. Scott will focus on the finesse required to **Communicate with Confidence and Clarity**. The skills needed to successfully communicate in the workplace include talents that may not be part of our normal expertise. From understanding "Tact and Diplomacy" to avoiding self-defeating patterns, this program explores how to phrase the tough stuff. The fragile bridge of communication can be strengthened or shattered whenever there is a challenge. This training works with typical struggles professionals encounter on a frequent basis. Learning to reword and deliver your ideas can make for a win/win environment.

In the afternoon session Scott will continue with **Positive Workplace Culture**. Come find out how workplaces create and maintain positive attitudes and work habits. Get ideas that help employees develop pride in their work. Learn to look at the *Stress Response* that occurs during frustrating situations, discussing the principles of conflict resolution, discovering *Active Listening*, and learning to use an organizational climate survey that helps programs run smoothly and productively.

Trainer Bio: Scott has been professionally working, playing, writing and talking about children for thirty years. He teaches a graduate level course in "Challenging Behaviors," and an undergraduate course in "Positive Discipline." Scott's first book *Positive Discipline - That Works!* is in its fourth publishing. His second book, *Intentional Language* was released in the fall of 2003. His newest read, *This Child is Driving Us Crazy - What Should We Do?* helps adults develop an effective behavior plan for children with feisty behaviors.

Save the Date: NH Early Childhood Leadership Summit Part II March 15, 2018. Part II registration and information will be available in January 2018.

Questions: Contact CCAoNH at (603) 323-7091 or 1-855-393-1731 or email ccrtraining@snhs.org

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Training Information

Thursday, October 19, 2017
8:30am-4:00pm*

Executive Court Banquet Facility
1199 S Mammoth Rd,
Manchester, NH 03109

\$35 - Registration Fee includes Part I training and lunch buffet.

Schedule of Day

8:30am-9:00am	Registration
9:00am-12:00pm	Communicate with Confidence & Clarity
12:00pm-1:00pm	Lunch & Networking
1:00pm-4:00pm	Positive Workplace Culture

Registration Information

To register, click on
<http://snhscrr.eventbrite.com>

Registration is on-line only and pre-registration is required.
Registration fees are non-refundable and non-transferable.
*6.5 Hours of Professional Development Awarded

