

Child Care Aware of NH's 2017 NH Early Childhood Leadership Summit Part I: *Leadership Addressed Through Tact and Culture*

Join us for Part I of our 4th Annual NH Early Childhood Leadership Summit with Scott Noyes. Scott will focus on the finesse required to **Communicate with Confidence and Clarity**. The skills needed to successfully communicate in the workplace include talents that may not be part of our normal expertise. From understanding "Tact and Diplomacy" to avoiding self-defeating patterns, this program explores how to phrase the tough stuff. The fragile bridge of communication can be strengthened or shattered whenever there is a challenge. This training works with typical struggles professionals encounter on a frequent basis. Learning to reword and deliver your ideas can make for a win/win environment.

In the afternoon session Scott will continue with **Positive Workplace Culture**. Come find out how workplaces create and maintain positive attitudes and work habits. Get ideas that help employees develop pride in their work. Learn to look at the *Stress Response* that occurs during frustrating situations, discussing the principles of conflict resolution, discovering *Active Listening*, and learning to use an organizational climate survey that helps programs run smoothly and productively.

Trainer Bio: Scott has been professionally working, playing, writing and talking about children for thirty years. He teaches a graduate level course in "Challenging Behaviors," and an undergraduate course in "Positive Discipline." Scott's first book *Positive Discipline - That Works!* is in its fourth publishing. His second book, *Intentional Language* was released in the fall of 2003. His newest read, *This Child is Driving Us Crazy - What Should We Do?* helps adults develop an effective behavior plan for children with feisty behaviors.



Save the Date: NH Early Childhood Leadership Summit Part II March 15, 2018. Part II registration and information will be available in January 2018.

Questions: Contact CCAoNH at (603) 323-7091 or 1-855-393-1731 or email ccrtraining@snhs.org

The preparation of these events was financed under a Contract with the State of NH, Department of Health and Human Services, Division for Children, Youth, and Families, Child Development Bureau, with funds provided in part by the State of NH and the US Department of Health and Human Services.

Training Information

Thursday, October 19, 2017
8:30am-4:00pm*

Executive Court Banquet Facility
1199 S Mammoth Rd,
Manchester, NH 03109

\$35 - Registration Fee includes Part I training and lunch buffet.

Schedule of Day

8:30am-9:00am
Registration

9:00am-12:00pm
Communicate with Confidence
& Clarity

12:00pm-1:00pm
Lunch & Networking

1:00pm-4:00pm
Positive Workplace Culture

Registration Information

To register, click on

<http://snhscrr.eventbrite.com>

Registration is on-line only and pre-registration is required.
Registration fees are non-refundable and non-transferable.

*6.5 Hours of Professional Development Awarded

