

NATIONAL PATIENT EXPERIENCE WEEK 2023

Let's take time to celebrate each other!

April 24–28, 2023



This week celebrates all of our contributions in creating outstanding patient experiences. What is most important about this week is taking time to recognize your fellow colleagues for their contributions. It may be a "thank you" for when they helped you, or for enhancing a patient's experience. So, take a moment this week to let them know how much you appreciate them!

We raise a glass

This patient experience week, we raise a glass to you, quite frankly,

To all who care for and serve the sick, the tired, and at times, the cranky.

For giving your reassurance, comfort and a shoulder to lean,

Diagnosing, coordinating and doing what is necessary to properly intervene.

Moving through our days with careful repetition,

Ensuring each patient receives the highest quality care, never looking for recognition.

Your expertise and genuine compassion are always your focus,

Creating trusting bonds that are heartfelt and what our patients notice.

So, take a moment to raise a glass to your health care colleagues and friends,

Because your kind words of gratitude for each other is what truly transcends.

With Gratitude,

Optum Tri-State Leadership Team

[View the "We raise a glass" video](#)

Here are some ways to show appreciation:



[Scan or click to send a "Bravo!" to a colleague](#)



**Who doesn't love cake?
Celebrate with cupcakes**



Be creative - Decorate your communication board showing gratitude to your team



Take a team photo with a sign reading PX Week 2023 and your practice / department location

[Share your team photo to: tristatecontent@caremount.com](mailto:tristatecontent@caremount.com)