



City of Houston

News Release

Houston Public Works

FOR IMMEDIATE RELEASE

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CONTACT

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HOUSTON PERMITTING CENTER MOVES SERVICES ONLINE

Houston, Texas – The Houston Permitting Center is moving our services predominantly online beginning **Monday, March 23**. This action is being implemented to maintain operations while protecting the community by minimizing the number of customers that congregate in waiting areas

All services (including permits, certificates of occupancy and temporary certificates of occupancy) are available online, except for:

- Fire Prevention Permits (Houston Fire Department)
- Auto Dealers & Identification (Houston Police Department)
- Boiler Operator's Testing
- Stationary Engineer's Testing

Customers will have limited access to the Houston Permitting Center building. In-person visits will be scheduled by appointment, when necessary.

BEGIN THE ONLINE PROCESS:

Visit houstonpermittingcenter.org

MAKE A PAYMENT

Cash transactions are not available. Credit cards and echecks are preferred, or an Advance Pay Account:

houstonpermittingcenter.org/media/2401/download

MAKE AN APPOINTMENT

Contact the group below to set up an appointment over the phone or using an online meeting platform.

GROUP	PHONE	EMAIL
Commercial Plan Review	832.394.8810	commercial.planreview@houstontx.gov
Dangerous Buildings	832.394.8840	structural.inspections@houstontx.gov
Development Services (Planning)	832.394.9093	pd.siteplanreview@Houstontx.gov
Electric Locks	832.394.9215	elocks@houstontx.gov
Electrical Inspections	832.394.8860	hpcelectricalsection@houstontx.gov
Elevator Operating Permits	832.394.8861	hpc.elevatorsection@houstontx.gov
Encroachments	832.394.9122	houston.permittingcenter@houstontx.gov

Engineer Services (Utilities)	832.394.9138	houston.permittingcenter@houstontx.gov
Engineer Services (Right-of-way)	832.394.9153	houston.permittingcenter@houstontx.gov
Fire Marshal's Office	832.394.8853	houston.permittingcenter@houstontx.gov
Floodplain Management Office	832.394.8854	fmo@houstontx.gov
Habitability / Investigations	832.394.8841	hpc.habitability@houstontx.gov
Health (Food Establishments)	832.394.8848	chs@houstontx.gov
Health (Swimming Pools)	832.394.9377	houston.permittingcenter@houstontx.gov
House Move Permits	832.394.8840	structural.inspections@houstontx.gov
Impact Fee Administration	832.394.8888	wcrtechs@houstontx.gov
Manufactured Homes	832.394.8842	structural.inspections@houstontx.gov
Mechanical / Boiler Inspections	832.394.8850	mechanicalsection@houstontx.gov
Occupancy / Life Safety Inspections	832.394.8880	occupancy.inspections@houstontx.gov
One Stop Plan Review & New Residences	832.394.8820	residential.planreview@houstontx.gov
Open Records	832.394.8800	hpc.openrecords@houstontx.gov
Permits (iPermits)	832.394.8899	permits_office@houstontx.gov
Pipelines & Monitoring Wells	832.394.9490	pipelinepermits@houstontx.gov
Plumbing Inspections	832.394.8870	hpcplumbingsection@houstontx.gov
Residential Facilities	832.394.9000	residential.facilities@houstontx.gov
Sign Administration	832.394.8890	signadministration@houstontx.gov
Street Cuts	832.394.9097	streetcutops@houstontx.gov
Structural Inspections	832.394.8840	structural.inspections@houstontx.gov
Traffic / Engineering	832.394.8854	houston.permittingcenter@houstontx.gov
Utility Analysis / Taps & Meters	832.394.8888	taptechs@houstontx.gov

ABOUT HOUSTON PUBLIC WORKS

Houston Public Works (www.HoustonPublicWorks.org) is the largest and most diverse public works organization in the country, responsible for creating a strong foundation for Houston to thrive. Houston Public Works is responsible for streets and drainage, production and distribution of water, collection, and treatment of wastewater, and permitting and regulation of public and private construction covering a 671-square mile service area. Houston Public Works is accredited by the American Public Works Association.

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