

GRANVILLE TOWERS 2023-2024 RESIDENT HANDBOOK





NOTES



TABLE OF CONTENTS

About Each Tower	3
Key Dates	4-6
Meal Plan Change Dates	7
Room Specifications	8
Room Dimensions	9
Suggested Packing List	10
Move-In Day	11-12
Your Account, Payments	13
• Financial Aid & Partnership with Carolina Housing	14
Your Meal Plan & The Agora	15
Parking	16
Mail/Packages, Maintenance & Internet	17
Amenities	18
• Laundry, Housekeeping & Other Things To Note	19
Roommate/Suitemates & Important Policies	20
Move-Out	21
Staff Directory	22
Community Map	23
Contact Info & Resources	24
• 2023-2024 Rate Sheet	25
Highlights From Last Year	26



ABOUT EACH TOWER

East Tower

Features:

- Gift Wrap Station in basement
- Community Kitchen on 1st floor
- 24-hour Community Print Station in lobby
- 24-hour Fitness Center in basement
- Mailboxes for residents assigned to East Tower in basement
- Laundry rooms in basement equipped with 10 washers & 10 dryers
- Study lounges on floors 2-9

West Tower

Features:

- Group Study Lounge in basement
- 24-hour Fitness Studio
- 24-hour Community Print Station in Cyber Café
- Ping-Pong table in basement
- The Agora on 1st floor
- Leasing Office, Business Office on first floor
- Mailboxes for residents assigned to West Tower in basement
- Laundry rooms in basement equipped with 10 washers & 10 dryers
- Study lounges on floors 2-9

South Tower

Features:

- 24-hour Quiet Study Lounge in basement
- 24-hour Front Desk (key help/lockouts/emergencies/etc.)
- 24-hour Community Print Station in lobby
- Mailboxes for residents assigned to South Tower in basement
- Laundry rooms in basement equipped with 10 washers & 10 dryers
- Study lounges on floors 2-8





KEY DATES

JUNE 1ST

Deferred Payment Agreement Applications due for those wishing to use Financial Aid towards Room/Board. For information about how Granville works with Financial Aid, please email Susan Walker at SWalker@americancampus.com.

JUNE 15TH

Last chance to change your meal plan (increase & decrease)

Submit meal plan change request through your online portal under "lease change request."

JUNE 16TH

RoomSync preferences due

Roommate and suitemate preferences, as well as floor preferences (all-female floor) are handled through RoomSync. First year students are not permitted to indicate a tower preference, unless your lease was signed between February 23rd and April 13th.

If your student does not select someone in RoomSync, a random roommate will be assigned. Please email granvilleroomsync@gmail.com if you have any questions.

JULY 1ST

1st payment due

Everyone owes a payment by <u>JULY 1</u>. Whether you pay by the semester, monthly, or have a Deferred Payment Agreement, the first payment is due on/by July 1st. <u>Reminder: we do not send invoices</u>. Payment amounts and due dates are listed on your student's lease, lease amendment, or Deferred Payment Agreement. Please email Susan Walker with any questions regarding payments at SWalker@americancampus.com.





KEY DATES, CONT'D

JULY 14TH

Room assignments are distributed!

Your student will receive a room assignment with his/her tower, room number and roommate name. Students can check room assignments in the Resident Portal. Please email granvilletowers@americancampus.com if you have any questions.

LATE JULY

Upload Granville ID card photo

Stay tuned to your email in July for instructions regarding how to upload your photo for the Granville ID card.

AUGUST 1ST

Proof of liability insurance due

Submit to granvilletowers@americancampus.com. Basic requirements include:

- The student's name
- Policy begin and end dates
- Policy number
- Liability amount (minimum \$100,000)
- The policy also MUST list Granville Towers as Party of Interest/Interested Party/Additional Interest using our mailing address as follows:

Granville Towers 2100 Granville Towers Ln S Chapel Hill NC 27514

Please note that some insurers require your student's future room number, so we generally advise that you obtain the policy after room assignments come out on 7/14.

AUGUST 15TH-20TH

Move in!

Students will receive a link via email to book their move in appointment. Students will be required to abide by their move-in time.





KEY DATES, CONT'D

SEPTEMBER 5TH

Fall semester meal plan increase requests open (changes will also impact the Spring semester)

If your student wishes to increase their meal plan after the semester has started, email Susan Walker at Swalker@americancampus.com or stop by the Business Office.

OCTOBER 18TH

Meal plan change requests for the Spring semester open (increase & decrease)

Submit meal plan change requests online through your Resident Portal under "lease change request."

NOVEMBER 15TH

Meal plan decrease requests for the Spring semester close

Submit meal plan change requests online through your Resident Portal under "lease change request."

January 16TH

Spring semester meal plan increase requests open

If your student wishes to increase their meal plan after the semester has started, email Susan Walker at Swalker@americancampus.com or stop by the Business Office.





MEAL PLAN CHANGE DATES

Meal plan change requests will not be accepted outside of the windows below. Students cannot decrease their meal plan after the semester begins. Before the semester begins, students can submit meal plan change requests (increases or decreases) via the Resident Portal. Once the semester begins, meal plan change requests (increase only) will go through the Business Office.

Lease sign date - JUNE 15TH

You may increase or decrease your meal plan during this time. Submit meal plan change request through your online portal under "lease change request."

SEPTEMBER 5TH - End of Fall semester

You may increase your fall meal plan, which would also increase the spring meal plan, during this time. To change your meal plan after the semester has started, please email Susan Walker at Swalker@americancampus.com or stop by the Business Office.

OCTOBER 18TH - NOVEMBER 15TH

You may increase or decrease your spring meal plan during this time. Submit meal plan change request through your online portal under "lease change request."

JANUARY 16TH - End of Spring semester

You may increase your spring meal plan during this time. To change your meal plan after the semester has started, please email Susan Walker at Swalker@americancampus.com or stop by the Business Office.





ROOM SPECIFICATIONS

TRADITIONAL DOUBLE/TRADITIONAL SINGLE (11'5" x 19'3")

- Two XL twin size beds: 22" clearance underneath
- Two desks
- Two desk chairs (optional-you do not have to use the ones we provide)
- One vanity with sink/mirror/storage
- One full-length mirror (on back of bathroom door)
- One cork strip on back wall for decorating the room
- Two closets
- Two five-drawer chests
- Two connected overhead shelves



*Actual room features may vary**

- Two XL twin size beds with pillow top mattresses: 22" clearance underneath
- Upgraded shared bathroom
- Two table style desks
- Two swivel chairs
- One vanity with medicine cabinet storage
- Two upgraded closets
- Two 2-drawer storage chests
- Two connected overhead shelves



THE FRANKLIN (11'5" x 19'3")

- One full XL size bed with headboard: 22" clearance underneath
- One single-drawer, open bottom night table
- Two 2-drawer stackable chests (placed under bed)
- One upholstered loveseat
- One upholstered chair
- One upholstered ottoman
- One desk with mobile 3-drawer pedestal and lighted 2-shelf hutch
- One rolling task chair
- One mini refrigerator
- One microwave
- Mounted 32" TV
- Access to a lounge with exclusive laundry facility



- THE RAMESES (11'5" x 19'3")

 One full XL size bed with headboard: 22" clearance underneath
 - One upholstered loveseat
- One upholstered ottoman
- Two 2-drawer stackable chests (placed under bed)
- One mobile 3-drawer pedestal table (can double as nightstand or under desk storage)
- One single-drawer, open bottom night table
- Open work table with hutch
- One rolling task chair
- Bistro table with two chairs
- Mounted 32" TV
- Kitchenette with two stove burners, sink, efficiency-sized fridge, microwave, and cabinet
- Access to a lounge with exclusive laundry facility



THE GRANVIEW (22' x 40')

- One full XL size Tempurpedic bed with headboard: 22 clearance underneath
- Full kitchen and living area
- Sofa
- One upholstered chair
- One end table
- One coffee table
- Mounted TV (living room only)
- Bistro table with two chairs
- Built-in bookcase
- Full size bedroom with private bathroom
- One single-drawer, open bottom night table
- 6-drawer double dresser
- 2-pencil/1-file drawer desk with lighted 2-shelf hutch
- Year-long parking pass & access to a lounge with exclusive laundry facility



THE CAROLINIAN (9'6" x 19')

- One full XL size bed with headboard: 22" clearance underneath
- One single-drawer, open bottom night table
- Two 2-drawer stackable chests (placed under bed)
- One desk with mobile 3drawer pedestal and lighted 1-shelf hutch
- One rolling task chair
- One upholstered loveseat
- One upholstered ottoman
- One mini refrigerator
- One microwave
- Mounted 32" TV







ROOM DIMENSIONS & MEASUREMENTS

TRADITIONAL DOUBLE ROOM DIMENSIONS:

11 ft. 5 in. x 19 ft. 3 in.(includes closet)

Windows: 3 ft. x 4 ft.

Floor to Ceiling: Varies by floor (ceilings are higher on top and bottom floors)

Beds: 35 in. wide, 79 in. long(Twin XL bed), 22 in. clearance under bed, mattress is a minimum of 6 in. deep

4-Drawer Desks: 42 in. wide, 30 in. high, 24 in. deep; Opening for legs is: 23 in. wide, 24.5 in. high, 21.5 in deep

Chests: Minimum $21\frac{1}{2}$ in. wide, 54 in. high, 23 in. deep (Please note that the chest is permanently installed in the closet)

Vanity: (storage space) 36 in. wide, 17 ½ in. deep

Closet: (Sizes vary based off the presence of structural items/fire safety equipment) 28 in. deep, minimum 45 ¼ in. wide, 12 in. from ceiling to top of organizer, Middle shelf is adjustable, Middle shelf is 28 in. wide, 16 in. deep, Minimum 22 in. clothes bar, 82 in from top bar to floor.

Book Shelf: (mounted to wall) Top of bookshelf: 12 in. deep, 49 in. wide, Interior of bookshelf: 10.5 in. deep, 47 in. wide, 13 in. tall

OTHER HELPFUL INFO:

- Distance between the front closet and the suite bathroom door is 3 feet.
- Full length mirror measures 50 in. tall by 13.75 in. wide.
- Bathroom suite door and room door are both 1.8125 in. thick.
- There are a total of four outlets in each room: 3 on the long wall and 1 by the vanity.
- Distance between the top of the desk and bottom of bookshelf is 32.5 in.
- Distance between the top of the mattress and the bed light switch varies, but is ~17 in.
- Distance between the top of the mattress and the bed light fixture varies, but is ~23 in.
- Common rug size is 5 ft. by 8 ft.
- If you choose to purchase or rent a small refrigerator, the maximum size permitted is 6 cubic feet.
- You may add additional furniture items but please remember that no furniture may be removed from the room.
- The dimensions listed are minimums; actual room/ furniture size maybe slightly larger than what is listed here.







SUGGESTED PACKING LIST

ROOM NEEDS/STORAGE

- Alarm clock
- Storage tubs/bins
- Desk lamp
- Floor lamp (non-halogen)
- Far
- Pushpins and small nails for wall hangings (adhesive tape is not permitted)
- Decorations to make your room your home!

BEDDING

- Mattress protector
- Mattress topper
- Pillows
- Pillow cases
- Sheets
- Comforter
- Blankets

LAUNDRY SUPPLIES

- Laundry basket
- Laundry detergent
- Dryer sheets
- · Iron/mini ironing board
- Drying rack
- Steamer

BATHROOM SUPPLIES

- Towels
- Hand towels/wash cloths
- Toiletries
- Beehive plunger

SCHOOL/OFFICE

- Laptop
- Backpack/book bag
- Rolling desk chair (the desk chair we provide does not roll and is not adjustable for height)
- Ethernet cable (as back up to wireless)
- School supplies

ELECTRONICS

- TV & TV Stand/Bookshelf
- Streaming Device
- Surge protector (must have 3 prongs!)
- Three-pronged extension cords

HOUSEHOLD/FOOD ITEMS

- Keurig-style coffee maker
- Small microwave
- Mini fridge (max size: 6 cubic ft.)
- Cleaning supplies (The room is the resident's responsibility. Think about dusting needs, a Swiffer sweeper, disinfecting wipes, etc.)
- Toaster
- Microwave safe bowl, plate, cup, mug, can opener, silverware

MISCELLANEOUS

- U-lock if bringing bicycle
- Umbrella/raincoat
- Rainboots
- Flashlight
- Batteries
- Paper Towels
- Dish soap

WE PROVIDE

- Trashcans with liners (both for room and bathroom)
- Recycling bin
- Shower liner
- Window mini blinds
- Light bulbs
- Toilet paper
- · Full length mirror

DO NOT BRING

- WiFi router
- Toaster ovens
- Bed loft
- Electric scooters
- Candles/incense
- Self-balancing board
- Pets (only fish are allowed, 12 gallons or less)

This list is not all inclusive. If you have a specific question, contact:
granvilletowers@americancampus.com





MOVE-IN DAY!

MOVE-IN IS BY APPOINTMENT ONLY

Move-in:

- Begins August 15th-20th
- Do not show up before your scheduled time

Students will receive instructions via **EMAIL** notifying them that they can sign up for a move-in appointment. Appointments are available in 90 minute increments and are on a first come, first served basis.

To Make your Appointment:

- Open the link to sign up for your move in appointment.
- Find your preferred move in appointment.
- Click the appointment and sign up!

Prior to your arrival, your RA has inspected the room. You'll also want to inspect the room and complete your Unit Condition Form (UCF) after you inspect the condition of your room. You'll receive instructions for accessing this form upon check-in. Any issues that need immediate attention will need to be submitted through a maintenance ticket from your Resident Portal.



Please bring a hand truck, dolly, cart with wheels, etc. to help move in your belongings as we are unable to provide those items at move-in.





MOVE-IN DAY CONT.

WHEN YOU ARRIVE...

Parking will be **VERY** limited therefore we must limit your time in the lot to <u>45 minutes</u> for unloading and checking-in. After that, vehicles must be relocated to parking in other areas. A list of parking decks and lots that are close by will be available.

When you arrive, head to the Cyber Café in West Tower to check in. Check-in stations are separated by tower which is where students will check in using their picture ID. You'll receive your packet containing mail box key, key fob, and instructions for accessing your Unit Condition Form (UCF). You're all set now and can begin moving in your belongings!

As you move in, please remember to flatten cardboard boxes and dispose of them in the big blue trash dumpsters located next to each tower;

NOT IN TRASH ROOM!



THE AGORA

Move-In Hours:
Tuesday, Aug. 15: CLOSED
Wednesday, Aug. 16 from 11am-2pm
Thursday, Aug. 17-Sunday, Aug. 20 from 11am-7pm
Monday, Aug. 21 Opens at 7am (first day of class)

Meal plans for residents will begin on your move-in day on August 15th - 20th with special guest pricing of \$8 per entrance. You may also use guest meals for family for one-time entrance (remember, these are limited).

MEAL PLAN & ID CARD

More information will be sent on how to upload your photo for the Granville Towers ID card over the summer.

Pick up your Granville ID card (from the Business Office) once you check in.





YOUR ACCOUNT & PAYMENTS

YOUR ACCOUNT

Please refer to your lease for your meal plan, payment amounts, and due dates. The lease can be found in the Resident Portal. If you qualified for a Deferred Payment Agreement, your payment schedule will be found on that document.

Everyone owes a payment July 1st.

Payment Schedule:

Installment Plan: July 1, August 1, Sept 1, Oct 1, Nov 1, Dec 1, Jan 1, Feb 1, March 1, April 1
Semester Plan: July 1 & Dec 1

HOW TO MAKE A PAYMENT

Granville Towers does not send invoices.

Residents and guarantors must follow the payment schedule listed on page two of the lease agreement.

NOTE: If your rent is not paid by 5 PM on the fifth (5th) day of the month, your rent is late and you will be charged \$45.00 in addition to your rent. Post-dated checks will not be accepted.

- In-person payments: Paid at the Business Office (West Tower) using check, cashier's check, or money orders. The Business Office is open Monday-Friday from 9:00am to 5:00pm.
- Check payments: Made payable to <u>Granville Towers</u> and can be mailed to <u>2100 Granville</u>
 Towers Ln South, Chapel Hill, NC <u>27514</u>. Please put to the attention of the Business
 Office. The resident's full name must be on the memo line.
- Online payments: Must be made through the Resident Portal using eCheck, Visa (debit & credit), MasterCard (debit & credit), Discover (debit & credit), or American Express (credit only). Processing fees will apply and vary based on method of payment used and frequency of payment scheduled (one time vs. recurring).

Please note that if you choose to use your personal bank's online bill pay feature, you must send your payment well in advance of the due date to ensure it will be received on time. We are not electronically linked to any banking system.

If you have any questions, please contact Susan Walker at SWalker@americancampus.com.





FINANCIAL AID & PARTNERSHIP WITH CAROLINA HOUSING

FINANCIAL AID/SCHOLARSHIP

If you qualify for a Deferred Payment Agreement you will be required to be on the semester payment plan.

Payment amounts and due dates are shown on the Deferred Payment Agreement. All residents must make an initial payment, regardless of aid amount July 1st. The remaining semester balance will be due during the first week of classes each semester. UNC will not send room and board payments to Granville Towers. Residents and/or parents are responsible for obtaining the UNC refund from the UNC Cashier's Office once funds are disbursed. You should deposit funds into your personal account and then submit payment to Granville Towers.

If you are a Carolina Covenant Scholar, please note that your aid awarded is based on living in a double room. If you have signed a lease for a single room, you will need to revise your lease to a double room or be prepared to pay the difference in room cost out-of-pocket. Please understand that most merit based scholarships also base their room and board funding on the cost of a double room.

PARTNERSHIP WITH CAROLINA HOUSING

Granville Towers is owned by Chapel Hill Foundation Real Estate Holdings, UNC's real estate arm, and managed by American Campus Communities. While privately owned and managed, Granville Towers enjoys a unique partnership with Carolina Housing. All of our Resident Advisors (RAs) and our two full-time Community Directors (CDs) are employed by UNC. Our Leasing, Business Office, Maintenance, Housekeeping and Dining departments, front desks and general admin offices are staffed by the American Campus Community team. While we all work very collaboratively on all aspects of life here at Granville Towers, generally all leasing, student accounts, parking, facilities, and dining issues are handled by American Campus Communities and issues involving residence life, including: conduct issues, policy violations, etc. falls within the scope of Housing and their conduct process. For a description of the Housing Conduct Process, please visit: https://housing.unc.edu/policies/housing-conduct-process/.

Our mission as a team is to create a strong community where residents can thrive academically and socially. This also involves holding each resident to an expectation where they conduct themselves in a responsible manner and are respectful to one another. The Granville Towers lease states the contractual obligations between students and Granville Towers.

This document also includes a section of Rules and Regulations that are legally binding and it is each resident's responsibility to abide by these policies. In addition to the Rules and Regulations outlined in the lease, residents are also bound to the Community Living Standards as referenced in the lease. The Community Living Standards govern all students living in any UNC residence hall community which also includes Granville Towers. https://housing.unc.edu/policies/housing-contract/.



YOUR MEAL PLAN & THE AGORA

The Agora is our on-site eatery and offers 3 different meal plans for Granville residents as well as several non-resident meal plans. A meal plan is included in the lease and cannot be excluded. The Agora operates as an all-you-care to eat facility so once you are in, you are welcome to eat as much as you'd like. Therefore, a "meal" is referred to as a swipe rather than literal meals. Meal plans are not interchangeable with campus dining facilities. The Granville Towers meal plan gives students access to the Agora only. Meals on campus must be purchased a-la-carte or with Carolina Dining Services.

MEAL PLANS

UNLIMITED MEAL PLAN:

These meals are only for use by the resident and includes 10 guest passes **BLOCK PLANS**:

- 100 meals per semester: approx./ 6 swipes per week
- 160 meals per semester: approx./ 10 swipes per week

Block meals reference the number of entries into the Agora that a student has throughout the course of the semester. Residents can use their block meals for themselves and for quests. The block plans reset at the end of the Fall Semester.

10 BLOCK RELOAD:

If a resident does not wish to upgrade from the 100 block to the 160 block because they only need a small number of meals, a 10-block reload can be purchased for \$100 in the Business Office. These additional 10 meals will be added to the resident's Granville ID where the meal plan is stored and these meals will expire at the end of the semester.

CHANGING YOUR MEAL PLAN:

The deadline to make changes for the Fall semester is June 15, 2023. Those requests are handled by the Leasing Office and should be submitted through your Resident Portal under "Lease Change Request." Requests to increase meal plans for the Fall Semester may be submitted from September 5, 2023 through the end of the semester to the Business Office. Any change requests for the Spring Semester must be made from October 18, 2023 to November 15, 2023. The change request must be submitted through your Resident Portal. Additional requests to increase meal plans for the Spring Semester may be submitted January 16, 2024 through the end of semester through the Business Office.

Agora Hours of Operation



MONDAY-THURSDAY 7AM-8PM
FRIDAY 7AM-7:30PM
SATURDAY & SUNDAY 10AM-7:30PM
LATE NIGHT DINING SUNDAY-THURSDAY 8:30-11PM





PARKING

We've covered Move-In Day parking, but what about other days? Granville Towers' parking lot is strictly reserved for permit holders. Towing of unauthorized vehicles is enforced 24/7.

TOWING IS HEAVILY ENFORCED.

PARENT PARKING

• Visiting for 2 hours or less?

Visitors must obtain a temporary pass at South front desk. This is only available to **parents**.

SCOOTER PARKING

All motorized vehicles must be registered with NC DMV and require a permit. Scooter parking may be purchased on Move-In day for \$50/year in the Business Office. Motorcycle owners may purchase a scooter pass but will be required to park in the scooter area. Owners wishing to park their motorcycle in a regular parking space must purchase a regular Granville vehicle permit and go through the same application process as other vehicle owners.

BIKE PARKING

Designated bike parking racks are located next to each tower. (South, East & West) At no time should bicycles be chained to a hand rail of any kind or rail fencing. Those found in violation risk having their bikes removed by management. We highly recommend that you register your bike with UNC Department of Public Safety.

PARKING COST:

\$1,200 for academic year

Permit Holders: Those who were offered parking will see this add-on in their lease. Students with parking passes will obtain their passes at move-in and should place their decal on the passenger front window immediately. Parking payments are built in as part of your rent payment (for those with permits).

If you no longer require parking, we MUST know by June 30th. NO EXCEPTIONS. Please submit a lease change request or email granvilletowers@americancampus.com.



MAIL / PACKAGES, MAINTENANCE & INTERNET

Your new address is your room number with a lane corresponding to your tower. If you live in 2530 South Tower, your address will look like this:

Your Name 2530 Granville Towers Ln South Chapel Hill, NC 27514



Mailboxes are located in the basement of each tower and residents will be issued a key to their shared mailbox. All packages and larger flat envelopes are delivered to our Package Center located at West Desk. When packages are delivered, we log each package and sort within the package storing area. The resident is then sent an email notifying them of their delivery. All residents must show a photo ID (preferably their Granville card) to pick up their package.

We strongly recommend for those who want to send cards containing gift cards, checks, etc. do so by mailing in a larger flat envelope as we have noted that some of the regular sized card envelopes take a beating through the Chapel Hill post office and are often delivered torn. We do not recommend sending cash through the mail.

MAINTENANCE REQUESTS

We depend on each resident to let us know if something is amiss in their room. Students will need to submit a maintenance request online through the Resident Portal.

For emergency situations such as a leak or water overflow, please call the front desk immediately. We will also respond after hours for these types of situations.

INTERNET CONNECTIVITY

Pavlov Media is our internet company. They will need to be contacted directly by students if they are experiencing any connectivity issues. They can be reached at 888-472-8568.





AMENITIES

THE FITNESS CENTER (OPEN 24 HOURS)

Our 24-hour Fitness Center is located in the lower level of the East Tower and includes several cardio equipment options as well as resistance training machines, free weights, and floor workout accessories.



COMMUNITY PRINTING/CYBER CAFE

Community printers are available in East and South Tower lobbies as well as on the West side of the Agora in the Cyber Café. Granville Towers uses PrintWithMe software to facilitate printing. Paper is provided and black and white printing is free.

COMMUNITY KITCHEN

Here's the space that students can use those culinary skills! The key to access this space can be checked out from the South front desk, which is also where they can check out cookware and bakeware.

THE WEST BASEMENT & FITNESS STUDIO (OPEN 24 HOURS)

The basement of West Tower is a great spot for studying, working out, or playing a game of ping-pong. Home to the Group Study Room, students can meet for group projects or study sessions. This is also where the 24-hour Fitness Studio is located which has multiple spin bikes, cardio/resistance accessories, kickboxing, yoga equipment, and much more. It also offers ample floorspace for a variety of aerobic and stretching workouts.

GIFT WRAPPING STATION

This fun little station is located in East Tower basement and has everything you need for that last minute gift giving! The key to use this can be checked out from South tower front desk.

SOUTH BASEMENT QUIET STUDY ROOM (OPEN 24 HOURS)

This study space offers table and chair space along with a few soft seating areas for you to study. This is a 24 hour quiet study room so please visit the Group Study Room located in the West Basement if you need to study with a buddy or a group.





LAUNDRY, HOUSEKEEPING & OTHER THINGS TO NOTE...

LAUNDRY

Laundry rooms, equipped with high-efficiency washers and dryers, are located in the basement of each building. The facilities are for residents' use only and are open 24/7. Laundry is included in the lease. Residents can download the Speed Queen app if they wish to monitor the availability of washers and dryers in their tower and receive notifications when a cycle ends. Your student should remove their laundry when the cycle is complete and check their clothing frequently, as Granville Towers is not responsible for any lost or damaged items.

If residents would prefer not to do their laundry themselves, they can sign up for Extraordinary Ventures (EV) Laundry Service, a weekly laundry pickup service. If you would like more information on EV Laundry, scan the QR Code here! Extraordinary Ventures is a local non-profit that provides neurodivergent individuals with jobs.



HOUSEKEEPING

Bathrooms are cleaned every week by our housekeeping staff (schedules of days and times are posted on your floor). Please do not refuse housekeeping as this is a tight space with a lot of use. Residents are responsible for disposing of their own recycling, room, and bathroom trash. Residents are also responsible for cleaning their rooms.

TRASH

Trash chutes are located on each floor. All bagged trash should be placed down the chute. DO NOT dispose of hazardous/medical waste in the trash chutes. Use the provided recycling bins in your rooms to collect recyclable materials and place those recyclables in the appropriate container outside of the Agora loading dock. Please refrain from leaving trash in the hallways.

HEATING/AC

The thermostat is located near your restroom door and runs exclusively for your room. The thermostat is in-unit controlled and can be adjusted to various settings.









MORE THINGS TO NOTE

ROOMMATES, SUITEMATES AND HALLMATES

For any issues, big or small, please don't hesitate to talk to your RA. You may also meet with your Community Director to help resolve any issues. Please note that there are Resident Advisors on duty nightly, from 8pm that night to 8am the following day. If you need the assistance from the RA on duty during those times, please call 919-316-9338.

KEY USE/LOCKOUTS

You may not loan your key to anyone, not even your parents or roommate. If you are locked out of your room, come to the South Tower Desk to check out a temporary key. This key must be returned within 24 hours. A key fob replacement is \$50 and a mailbox key replacement is \$25. The first and second lockouts are free. The third and fourth are \$25 each. The 5th is \$50 and each subsequent lockout increases in price.

GUESTS

Guests should call you upon arrival for entry into the building and they must be escorted at ALL times – entering and exiting the building. Please be aware of the limited parking and that we do not offer guest parking.

FIRE SPRINKLERS

It is very important that you do NOT touch or hang anything from them or within six inches of the fire sprinkler. The entire property is equipped with fire sprinklers. They are located in the room, each closet area, and in the bathrooms.

A FEW CONDUCT NOTABLES

Granville Towers is a smoke-free property so smoking is not permitted inside or within 100 feet of any tower entrance. Only individuals 21 years and up may have alcohol in their room, and it can only be consumed with their door closed. No alcohol may be consumed in public areas, regardless of age. No playing sports, riding bikes, roller blading, or skateboarding indoors or in the hallways. Do not remove furniture from your room or common areas with the exception of designated desk chairs during move-in. For more information on the various rules and regulations, please consult your lease as well as UNC's Community Living Standards.





FAST FORWARD TO MOVE-OUT...

Before you know it, spring semester will be underway and residents will need to start thinking about moving out. The key to a successful move out is planning ahead! The exam schedule is posted on UNC's website (in their academic calendar) so everyone can see when their last exam will take place. Residents are required to move out within 24 hours of their last exam with the exception of the last day (Friday, May 10). At that point, they must move out by 10am on the day following the last exam day. Deadlines are firm as our summer schedule does not allow for extended stays. Travel and move out plans should be planned and scheduled accordingly.

To make this move out process easier, we recommend that students begin moving home any out of season clothing and items that are not necessary to finish out the semester over the course of the Spring term. This process should start during the Spring Break and Easter weekend time frame and continue as much as possible until final exams begin.

Students should also carefully read any correspondence received regarding this process.

Stay tuned for further details in the spring!

THANK YOU AGAIN FOR CHOOSING GRANVILLE
TOWERS AS YOUR PLACE TO BE AT UNC!





STAFF DIRECTORY



General Manager
Ronnie Davis
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@americancampus.com



Assistant General Manager Operations Makyla Williams

MaWilliams @americancampus.com



Assistant
General Manager
Leasing
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UNC Community Director Stephen Salazar

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Food & Beverage Director Brandon Wilson

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Assistant Food Service Director
Joshua Williams

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2023-2024 RATES

The Traditional Room (double occupancy, shared bath)

Unlimited meals per week 160	\$7,156.99/semester*	\$1,476.92/installment**
block meals per semester 100	\$6,411.99/semester*	\$1,327.92/installment**
block meals per semester	\$5,841.99/semester*	\$1,213.92/installment**

The Traditional Private Room (single occupancy, shared bath)

Unlimited meals per week 160	\$10,373.81/semester*	\$2,145.35/installment**
block meals per semester 100	\$9,628.81/semester*	\$1,996.35/installment**
block meals per semester	\$9,058.81/semester*	\$1,882.35/installment**

The Carolinian (single occupancy, private bath)

Unlimited meals per week 160	\$11,157.96/semester*	\$2,308.29/installment**
block meals per semester 100	\$10,412.96/semester*	\$2,159.29/installment**
block meals per semester	\$9,842.96/semester*	\$2,045.29/installment**

The Franklin (single occupancy, shared bath)

Unlimited meals per week 160	\$10,595.47/semester*	\$2,191.41/installment**
block meals per semester 100	\$9,850.47/semester*	\$2,042.41/installment**
block meals per semester	\$9,280.47/semester*	\$1,928.41/installment**

The Rameses (single occupancy, shared bath)

Unlimited meals per week 160	\$10,945.34/semester*	\$2,264.11/installment**
block meals per semester 100	\$10,200.34/semester*	\$2,115.11/installment**
block meals per semester	\$9,630.34/semester*	\$2,001.11/installment**

The Granview Apartment (single occupancy, private bath)

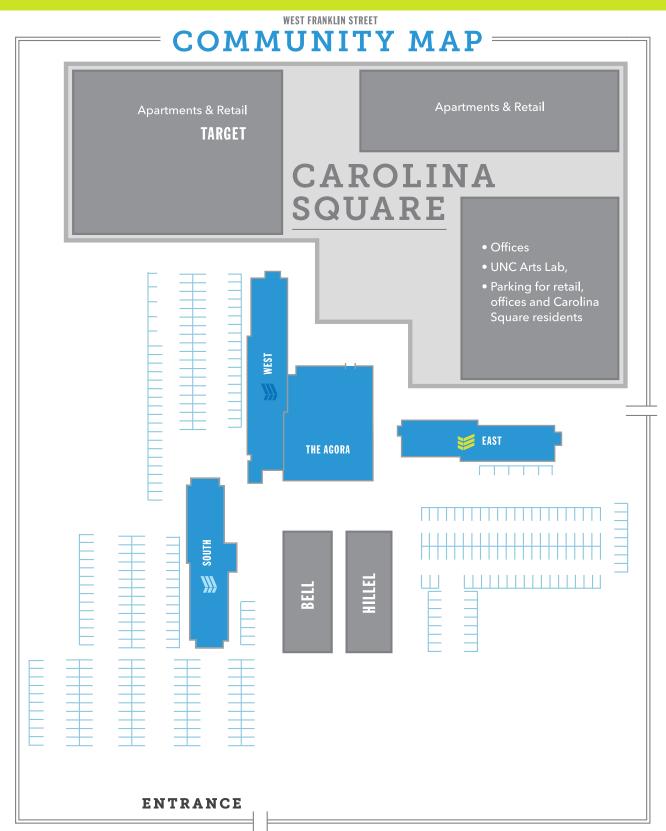
Unlimited meals per week 160	\$14,099.70/semester*	\$2,919.56/installment**
block meals per semester 100	\$13,354.70/semester*	\$2,770.56/installment**
block meals per semester	\$12,784.70/semester*	\$2,656.56/installment**

^{*}Two semester installments: Semesterly payments due 7/1/2023 and 12/1/2023. Please note that your contract amount will be less if you pay by the semester versus monthly installments.

^{**}Monthly Installments: Ten installments total. The first payment is due on 7/1/2023. Every subsequent payment will be due on the first of each month beginning on 8/1/2023 and ending 4/1/2024.



COMMUNITY MAP



LAUNDRY SERVICE AND FRIDGE RENTAL



GRANVILLE TOWERS WEEKLY WASH / DRY / FOLD LAUNDRY SERVICE

HOW IT WORKS

LEARN MORE



- 1 You sign up for weekly laundry service.
- 2 We pick up weekly from Granville Towers.
- Your clean clothes are returned in 48 hours.
- You enjoy more time for studying and fun!



If order is placed before the advertised cut off date, the unit will be waiting in your room when you arrive!

ORDERING OPTIONS

Web: www.CollegeFridge.com

Phone: 515.597.2303

Quality features found ONLY in MicroFridge models:

- True zero degree freezer.
- Only one plug to the wall to save outlet space.
- · Glass turntable in microwave oven.
- 2-liter bottle storage on the door.
- Energy star rated.
- Patented internal circuitry reduces the risk of circuit overload.











CONTACT INFO & RESOURCES

Granville Towers South Desk (Open 24/7)	(919) 370-4500
Granville Towers Leasing Office	(919) 424-0047
UNC Financial Aid Office	(919) 962 8396
UNC Registrar's Office	(919) 962-3954
UNC Campus Health	(919) 966-2281
UNC Athletic Ticket Office	(919) 962-2296
UNC Cashier Office	(919) 962-1368
Point to Point P2P Shuttle	(919) 962-7867
Dean of Students Office	(919) 966-4045
Pavlov Media (Internet)	(888) 472-8568
Unlimited Towing (Granville Parking Lot)	(919) 790-9393

FOLLOW US!

INSTAGRAM



TIKTOK



YOUTUBE



FACEBOOK



GUIDEBOOK



PINTEREST





Enjoy Granville Towers? We would love to hear from you!





HIGHLIGHTS FROM LAST YEAR



















