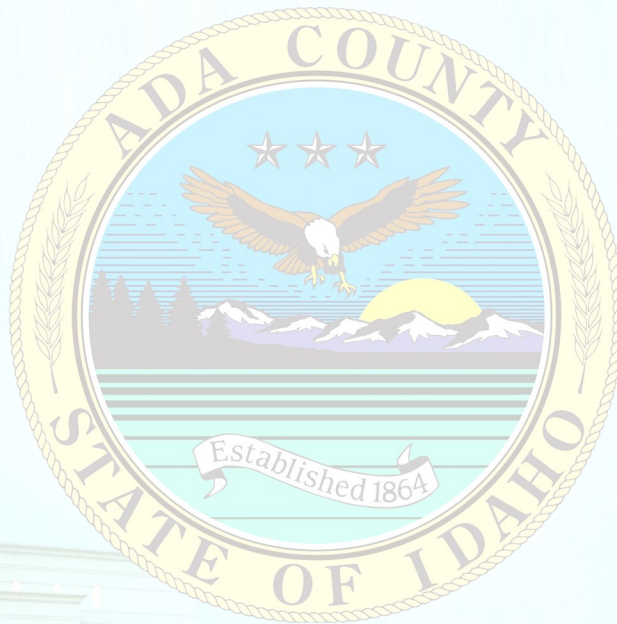


Request for Information

RFI 26018

ADA COUNTY JAIL DOOR CONTROL AND SECURITY INTEGRATION SYSTEM



Issued: December 22, 2025

By: Ada County Procurement

200 W. Front St. Boise, ID 83702

Phone: (208) 287-7140

www.adacounty.id.gov/bids

Rod Beck, Commissioner
Ryan Davidson, Commissioner
Thomas Dayley, Commissioner

REQUEST FOR INFORMATION

RFI 26018

Ada County Jail Door Control and Security Integration System

I. Introduction

The Ada County Sheriff's office (ACSO) is requesting information from qualified vendors on a comprehensive Door Control and Security Integration System for the Ada County Jail facility. Ada County Procurement will act as the administrative agent for the Sheriff's Office. Procurement will assist in gathering, reviewing responses, and will participate in discussions with county representatives pursuant to this Request of Information ("RFI"). **No award will be made from these responses.**

Responses to the RFI are to be submitted electronically to Ada County Procurement at <https://adacounty.bonfirehub.com> no later than 4:00 p.m. local time on January 29, 2026. Responses cannot be accepted if submitted by hard copy, mail, facsimile, or email.

II. Purpose and Goals of RFI

The main goals of this RFI are to:

1. Determine the availability of vendors capable of providing an integrated security control solution suitable for correctional environments.
2. Gather information on hardware, software, and networking components required.
3. Identify the costs of implementing, deploying, and using an integrated security control solution suitable for correctional environments that meets or exceeds the needs described in this RFI.
4. Understand integration capabilities with existing duress, fire detection/waterflow alarms, and the existing video management system (VMS).
5. Evaluate system support, training, warranty, and lifecycle management options.
6. Develop realistic timeframes around the implementation and deployment of an integrated security control solution suitable for correctional environments.
7. Determine vendors capable of providing reliable door control systems and intercom communication with optional touchscreen capability.
8. Determine vendors capable of supporting monitoring and control across multiple work areas and workstations.
9. Determine next steps.

This RFI is not a competitive solicitation and will NOT result in an award of a contract. Ada County reserves the right to retain all responses submitted to this RFI and to use any ideas generated by the same in any subsequent Requests for Proposals or Bids. Any future procurement will be made in accordance with Idaho law and Ada County policy, at the sole discretion of Ada County.

III. Ada County Sheriff's Office Background Information

The Ada County Sheriff's Office (ACSO) is the largest local law enforcement agency in the State of Idaho. The Ada County Jail is the only jail in Ada County, which houses arrestees for all Ada County municipalities, Idaho Department of Correction (IDOC), and US Marshals (USMS). The Ada County jail operates a secure campus with multiple housing units requiring a centralized and decentralized control of doors, intercoms, cameras, and duress alarms.

The Ada County Jail is located at:
7200 Barrister Drive
Boise, Idaho 83704

IV. Current System Information

Currently, the ACSO uses an existing system that is not meeting our growing needs for flexibility and service requirements. The County is exploring options for a replacement or upgrade using our existing software and equipment that provides robust security, redundancy, and future scalability. Section V(1), below, outlines our current System Environment.

V. Solution Approach

Respondent shall respond with comprehensive information regarding their solution (including installation, configuration, licensing, etc.) and with information regarding any optional add-on capabilities, including hardware, offered by Respondent. Response shall include:

1. System Environment

- a. Work Areas: 6
- b. Workstations: 8 operator stations with touchscreen controls
- c. Doors: Approximately 350 controlled doors
- d. Intercoms: Over 400 intercoms with call buttons
- e. Speakers: Over 500 speakers for paging and communication
- f. Cameras: Approximately 762 security cameras, this includes both internal jail cameras, campus cameras and cameras at our downtown court holding (J2)
- g. Integration points: Duress alarms, lighting/outlet control, fire detection/waterflow alarms, HVAC and video management system (VMS)
- h. System workload: Must be able to process over 25,000 events in a 24-hour period.

2. System Architecture

- a. Describe your proposed system architecture (client/server, web-based, hybrid, etc.)

- b. Outline required server and workstation hardware specifications.
 - c. Describe the network topology and any bandwidth or latency requirements.
 - d. Detail system redundancy, failover, and disaster recovery capabilities.
- 3. Hardware Requirements
 - a. List all proposed hardware components (e.g., control panels, relays, servers, operator stations, I/O boards, network switches).
 - b. Provide specifications, manufacturer, and model numbers if available.
 - c. Describe power and UPS requirements.
- 4. Software Requirements
 - a. Describe the operating system and database platforms supported.
 - b. Explain the user interface design, control screen capabilities, and customization options.
 - c. Outline integration available for duress, fire alarm, HVAC, camera (VMS), and intercom systems.
 - d. Describe what logging & event auditing retention looks like.
 - e. List cybersecurity features and user authentication controls.
 - f. How do you obtain third-party penetration testing results?
- 5. Integration Capabilities
 - a. Describe integration methodology with:
 - i. Existing duress alarms
 - ii. Existing video management systems (VMS)
 - iii. Intercom and paging systems
 - iv. Fire detection/waterflow alarms systems
 - v. HVAC/purge system
 - b. Indicate whether integrations are direct, via API, middleware, or through third-party components.
- 6. Implementation, Deployment, Training, Licensing
 - a. Provide details on:
 - i. Implementation process and timeline
 - ii. Deployment process and timeline
 - iii. Training procedures
 - iv. Licensing requirements.
- 7. Maintenance, Support, and Warranty
 - a. Provide details on:
 - i. System and component warranty periods.
 - ii. Support options (on-site, remote, 24/7, response time)
 - iii. Software updates and upgrade policy.
 - iv. Availability of local or regional support technicians.
 - b. Recommended training programs for operators and maintenance staff.
 - c. What are the minimum system uptime requirements (e.g., 99.9% for critical control systems)

- d. Describe the remote access security model.
 - e. Describe the lifecycle management of components to include notification of end of support declarations.
8. Scalability and Future Expansions
- a. Describe the system's ability to expand to additional workstations, doors, or integration points. Including off-site/satellite locations.
 - b. Outline methods for adding new hardware or software modules with minimal disruptions.
9. Cost Estimate
- a. Provide costs for budgetary purposes for the following:
 - i. Setup/Configuration Costs
 - ii. Training Costs
 - iii. Yearly Maintenance Costs
 - iv. User license Cost (if applicable)
10. References
- a. Provide three (3) current references from customers for which you have implemented a product/solution similar in size and scope to the product/solution needed by Ada County.
 - b. Customers from the public sector, including local governmental entities, are of particular relevance.
11. Demonstration
- a. Include a demo or link to a demo for use by Ada County illustrating the application of your product/solution.
12. Other
- a. Provide any additional information and materials applicable to the specifications outlined above.
13. Response Format
- Please include the following sections in your response:
- a. Company profile: Overview, years in business, correctional experience, references, address of U.S headquarters, address of service office, service office phone number,
 - b. RFI Contact Name/Title
 - c. RFI Contact Email
 - d. RFI Contact phone
 - e. System overview: High-level description of your proposed solution.
 - f. Technical response: Address Section V, 2-12.
 - g. Support and warranty: include sample SLAs and warranty terms.
 - h. Provide detailed timeline of how long this project would take to complete.
 - i. Appendices: product brochures, diagrams, certifications, or case studies.

VI. RFI Contact Information

From the issue date of this RFI until the response deadline date, the sole point of contact will be:

Ada County Procurement
200 W. Front Street, Room 2210
Boise, ID 83702
Phone: (208) 287-7140
Email: procurement@adacounty.id.gov

Queries addressed to other Ada County Offices, Departments, or employees will be referred back to Ada County Procurement.

Any and all questions and requests for explanations, clarifications, or exceptions regarding this RFI from potential respondents must be submitted to Ada County Procurement in writing through the Vendor Discussions section of the Bonfire project listing and received no later than **January 8, 2026, by 4:00 p.m. local time**. If explanations, clarifications, or exceptions to this RFI are necessary, a response will be provided in the form of an addendum, a copy of which will be made available on Bonfire **on or about January 15, 2026**.

VII. RFI Submittal Instructions

1. Responses to this RFI must be submitted online to Ada County Procurement at <https://adacounty.bonfirehub.com> **no later than 4:00 p.m. local time on January 29, 2026**.
2. RFI responses should be concise and focused on the questions asked. Responses may include pictures, charts, graphs, tables, and text, but should clearly be relevant to the questions asked. Please do not include marketing material in your responses.
3. RFI responses should address all issues and items identified in Section V. If a particular issue or item contained in this RFI is not applicable, please state the reason. If a particular issue or item cannot be addressed, please state the reason.

VIII. Key Dates

The following dates are guidelines during the RFI process and are subject to change, with notice.

Date	Description
December 22, 2025	RFI posted/emailed to vendors
January 8, 2026	Due date for questions and requests for explanations, clarifications, or exceptions due by 4:00 p.m. local time
January 15, 2026	Addendum issued
January 29, 2026	RFI responses due by 4:00 p.m. local time

IX. Proprietary Information in RFI Response

Data contained in responses to this RFI, and all documentation provided therein becomes the property of Ada County and becomes public information upon submission. If a vendor wishes to have any confidential or proprietary information withheld from the public, such information must fall within the definition of “trade secret” contained within the Idaho Public Records Act. **All “trade secret” information that the vendor desires Ada County to withhold must be clearly marked “Trade Secret,” with each page containing such information being clearly marked.** Failure to mark such information as “Trade Secret” shall deem such information open to public inspection. All documents not marked as “Trade Secret” are subject to release in compliance with the Idaho Public Records Act. Should Ada County be challenged in court by a third party for a decision to withhold or redact information so identified by the vendor, the vendor agrees, by submitting its RFI response, to indemnify, defend, and hold Ada County harmless for any judgments, attorney fees, and court costs associated with asserting that the documents contain “trade secret” information. Ada County reserves the right to make an independent discretionary decision whether or not the documents marked as “Trade Secret” qualify as such pursuant to the Idaho Public Records Act.

X. Disclaimer

This RFI does not, under any circumstances, obligate Ada County to incur the vendor’s costs, or any portion thereof, associated with the preparation of a response to this RFI nor does it obligate Ada County to pursue any contractual relationship with any vendor that responds to this RFI. There are no promises, terms, conditions, or obligations other than those contained herein. This RFI does not require any action or response from Ada County, administratively or legally, after the due date stated for RFI responses.