



## You Got This!

*Practical Ways to Serve Families During COVID-19*

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THANK YOU TO OUR SPONSOR

# **FUNERAL HOME GIFTS**

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## **THE FINAL TOUCH**

### Learning Objectives

- View different COVID-19 policy statements
- Learn suggested dialogue to alleviate anxiety and distress
- Design a meaningful micro-funeral service package
- Learn ways to transition into discussing a future remembrance event
- Explore ideas for family participation as they prepare for a future memorial
- Discover ways technology can help to remember the loved one's life
- Prepare for challenging questions and objections
- Identify new ways to engage the community

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### Suggested Areas to Cover

- Response time for transfer of loved one
- Completing funeral arrangements
- Detailing current restrictions for services
- Following guidelines of churches and cemeteries
- Ways people can connect to honor a person's life
- Healthy and safety measures in place

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## Example COVID-19 Policies

### **buschcares.com**

Place of death response, residential or institution: Upon notification of a death occurring, we will maintain our one-hour response unless otherwise instructed by us or the facility where the death occurred.

Off-site guidelines: We have contacted area churches and facilities to understand their guidelines and restrictions for private events. Please contact us.

Cemetery guidelines: We have contacted area cemeteries to understand their guidelines and restrictions for events. Please contact us.

### **oakeys.com**

Center for Disease Control posters with information about the Coronavirus will be posted throughout our chapels. Regular hand-washing by all employees every 30 minutes to an hour for at least 20 seconds. Employees will be offered gloves to wear when they believe it is appropriate. Everyone entering the Roanoke chapels will practice a personal space zone with a distance of 6 ft. between each other.

Hand sanitizer and tissues will be available to all upon availability. Regular wiping down all door handles, knobs, community surfaces such as conference tables, telephones, and fleet interiors and door handles with disinfectant continuously throughout the day. Additional regular cleaning, stocking, and wiping down of bathrooms. Paper products will be used in all Oakey's chapel kitchen facilities with only single-use disposable cups to be available at water fountains. © 2020

## Example COVID-19 Policies

### **baue.com**

Baue has always implemented the latest technologies for the convenience of families we serve. We have made livestreaming and recording of services available to all families at no charge. You may view services at Baue with a closed-circuit private link. You may also support families via guest books and obituaries on our website.

Funerals are important. Recognizing loss is a human instinct and it is important to recognize that we must facilitate beginning the healing process. Please make an extra effort to support those that have lost a loved one during this unusual time. Your support is more important than ever with the added stress of these extraordinary circumstances.

### **horancares.com**

We recommend that all funeral arrangements be made by phone or online. We are able to handle everything we need remotely so that, for your own safety, you don't have to make an additional trip into our offices. Please call us at 303-745-4418 with questions or to make arrangements.

### **sunsetfuneralhome.com**

As per recommendation of the CDC public events need to be kept to a maximum of 10 people or less. Our directing staff will present several options to your family in regard to keeping you safe and still allowing you to have some type of a service. These are unprecedented times so we promise to be reasonable and flexible.

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## Chat Discussion Question

How often have you updated the funeral home's COVID19 Policy since March?

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## COVID-19 Funeral Specialist

Responds to all COVID-19 funeral inquiries from the public

Assist in the creation of all website updates and social media content

Connect with local/state government officials regarding funeral provisions

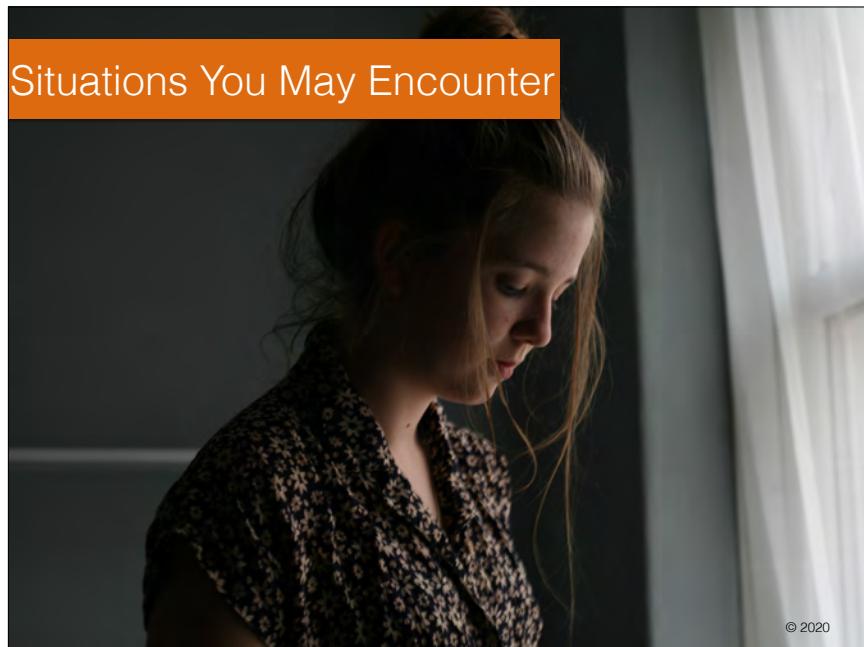
Compile data of all consumer questions/concerns

Identify community outreach needs and opportunities



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## Situations You May Encounter



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## Manage Expectations

This afternoon we will spend time planning a tribute that honors your mother's life and best fits your family's needs. During this time I'll be going into detail about what is permitted and what your choices are for planning a service this week and in the future. Part of this arrangement conference also includes gathering important information for completing legal documents and writing a meaningful obituary. It's important that I do spend time getting to know your mother and the special relationships she had with family and friends. This will help us to plan a service that is reflective of the life she lived. In regards to viewing caskets, outer burial containers and floral arrangements you will be able to see our digital catalog on your screen. While this is a very different way to make arrangements and we've been presented strict requirements to follow I assure you that what we have planned will truly capture the essence of your mother's life.

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## Micro-Funeral Burial Package

Basic service fee for funeral directors, staff and overhead  
Professional transfer of your loved one into our care  
Virtual arrangement conference with immediate family  
Coordination with cemetery, celebrant, newspaper, etc  
Professional embalming for viewing  
Dressing and necessary cosmetics  
Placement and positioning in casket  
Viewing/service at funeral home (or church)  
Expertly styled video tribute  
Utility vehicle for flowers and equipment if needed  
Eternal tribute website with condolence feature

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## Private Farewell Cremation Package

Basic service fee for funeral directors, staff and overhead  
Professional transfer of your loved one into our care  
Virtual arrangement conference with immediate family  
Cremation permit/authorization/fee  
Coordination with newspapers, crematory, etc  
Professional embalming or refrigeration care for viewing  
Dressing and necessary cosmetics  
Placement and positioning in casket  
Private viewing/service at funeral home (or church)  
Expertly styled video tribute/tribute website  
Utility car for flowers and equipment if needed  
Allowance for personalized urn

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## Creative Additions

Video memories	Prayer candles
Memory tree	Custom playlist
Balloon hugs	Custom song/poem
Flowers of love	Special scent
Support banner	Celebrity message



antasia-marie.com

Video memories	Prayer candles
Memory tree	Custom playlist
Balloon hugs	Custom song/poem
Flowers of love	Special scent
Support banner	Celebrity message



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## Creative Additions

Wall art/quote	Live streaming w/ recording
Woven blanket	Transcript of service
Memorial banner	Drive in memorial
Rental floral tributes	Drive up graveside



KUTV.com



wayfair.com

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## Chat Discussion Question

What's the most creative form of personalization you have used during this time?

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## Future Memorials

- More time to prepare
- Opportunity to discuss in detail
- Valuable behind the scenes participation
- Opportunity for further customization
- Collect more inspiration
- Be more hands on
- Less stress for some families
- Work on the budget
- Time to informed decisions
- Give others time to plan travel



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## Suggested Dialogue

I want to take this time and discuss planning a memorial in the future. For families who have decided to plan a second tribute the determining factor was the opportunity to include extended family and friends. They also see tremendous value in taking this time they have at home to gather more inspiration and be more hands on with the planning. May I take a few minutes and share with you the steps Smith Funeral Home is taking to help families with their second memorial?

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## Virtual Arrangement Conferences

Zoom  
Google Hangouts/Meet  
Facetime  
WhatsApp  
Selfie Light  
JotNot  
DocuSign/SignNow  
Evernote  
join.me  
Digital catalog of selections  
Pictures of visitation room

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## Live Streaming Considerations

Facebook  
YouTube Live  
Periscope  
Instagram Live  
Music license  
Vimeo  
OneRoom  
TribuCast  
SympathyNet  
Funeral One  
Statement decor  
Chat feature  
Display lyrics/readings



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## Instructions for Live Streaming

**Video Equipment**  
Smartphone or tablet  
Laptop with webcam/USB camera  
DSLR digital camera  
Mevo camera  
Tripod

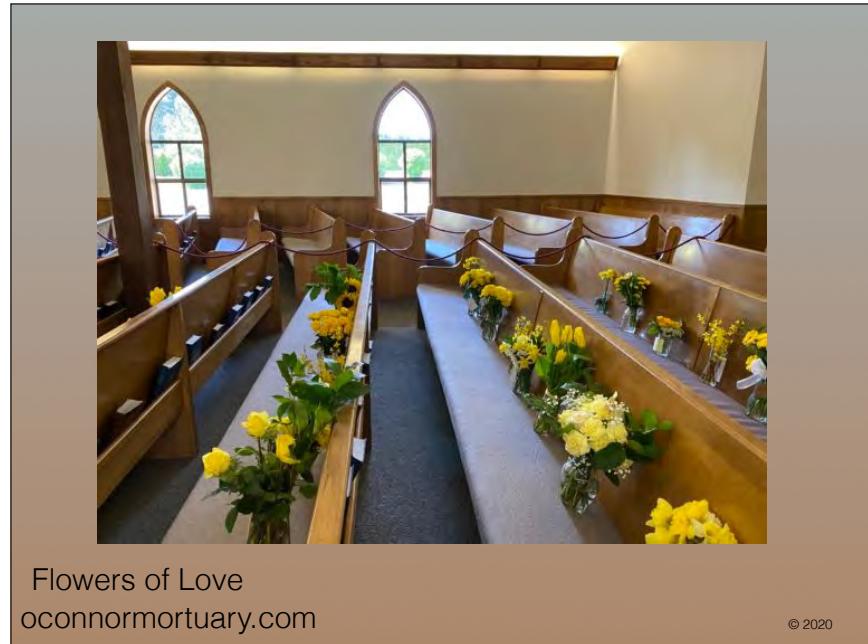
**Audio Equipment**  
Movo phone stabilizer with microphone  
FiFine laptop microphone



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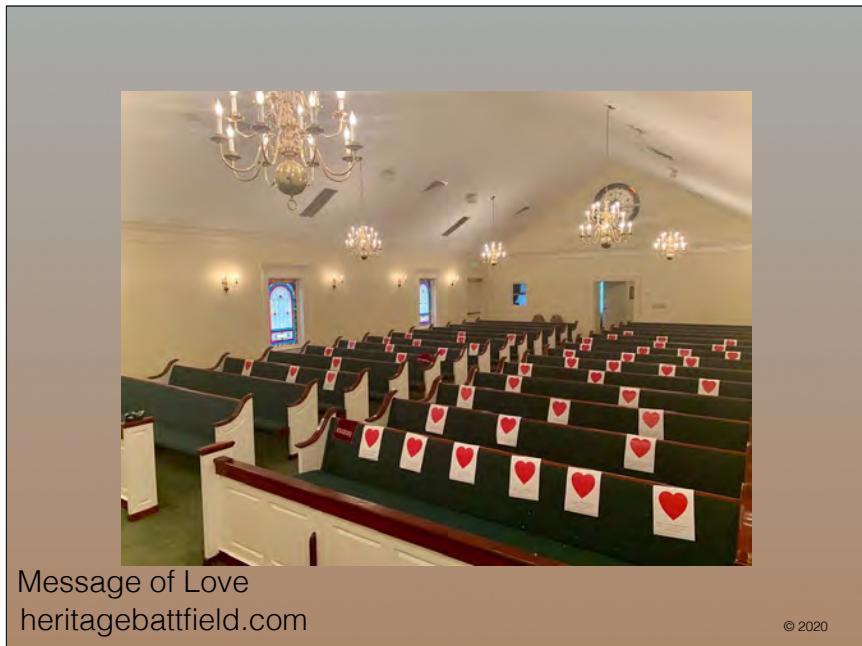


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Flowers of Love  
[oconnormortuary.com](http://oconnormortuary.com)

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Message of Love  
[heritagebattfield.com](http://heritagebattfield.com)

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[conroytullywalker.com](http://conroytullywalker.com)

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[hiers-baxley.com](http://hiers-baxley.com)

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FROM MY  
HEART  
TO YOURS.

*From My Heart to Yours* is a new service we are implementing that will give those not attending a service the chance to express love and support. Click the link below to send a photo of yourself and leave a message of support for the family.

Your note will be placed on the back of the photo for the family to see, allowing the family to read your message and know that you are there for them in spirit.

[From My Heart To Yours](#)

From My Heart To Yours  
[porterloring.com](http://porterloring.com)

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Co Op Funeral

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[WDRB.com](http://WDRB.com)

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[missionparks.com](http://missionparks.com)

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## Mission Park Coronavirus Funeral Update

At Mission Park, we are working around the clock to implement new solutions for families planning a funeral service during the COVID-19 pandemic. Mission Park is offering special services at no additional cost to help families in our community.

- **FIRST EVER Drive In Funeral Theater** At Mission Park, our top priority is taking care of the families we serve. We are announcing today the world's first **DRIVE IN FUNERAL THEATER**. Allowing family and friends the opportunity to attend the funeral service from the safety and comfort of their personal vehicle. This also allows the family to feel the love and support they need at a time of loss and grief. Service concludes with three honks representing **COMFORT, SUPPORT & LOVE** as they drive away.
- **Financing Solution for at-need funeral services** the families we serve should never have to worry about how they're going to pay. We're proud to offer the only at-need financing solutions exclusively at all Mission Park locations. We can help families during this difficult time.
- **Drive through visitations** allows family and friends to pay their respects from the comfort of their own vehicles.
- **Online streaming** makes it possible for family and friends to attend the funeral services electronically from the comfort of their own homes. With a **FOUR-camera system** and streaming from not only the Funeral Chapels but Churches and Gravesite.
- **HUGS from HOME** send a photo of yourself and leave a message. Your kind message and photo will be present during the service as a gift, allowing you to share a token of your love and support!
- **Virtual Guestbook** will allow individuals to sign, leave comments and post pictures for loved ones.
- **Virtual Sympathy Store** show them you care with a memorial gift that brings remembrance, healing and hope.
- **Virtual Grief Support** interactive aftercare, explore the dimensions and dynamics of grief. There's nothing like it online. Mission Park grief support and education with style and substance.
- **Virtual Funeral Arrangements** if you are unable to make it to one of our locations due to travel restrictions, health concerns or any other reason our caring staff can help you accomplish everything virtually. Every situation can and will be accommodated.
- **Online payments** allow families to make payments from home.

[missionparks.com](http://missionparks.com)

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[horancares.com](http://horancares.com)

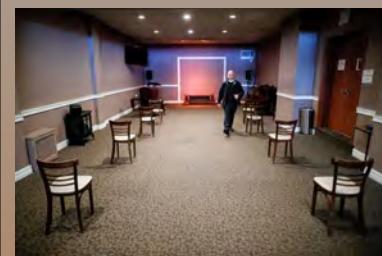
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[lindfamilyfh.com](http://lindfamilyfh.com)  
[echopress.com](http://echopress.com)



[snyderfuneralhomes.com](http://snyderfuneralhomes.com)



[danieljschaeferfuneralhome.com](http://danieljschaeferfuneralhome.com)

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10:03 PM 29°

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wilksfuneralhome.com



riekenfuneralhome.com

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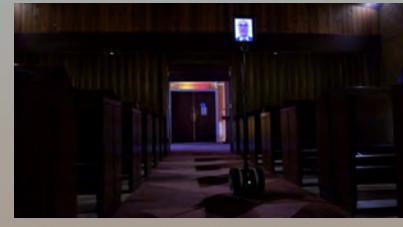
Ashland Avenue Baptist

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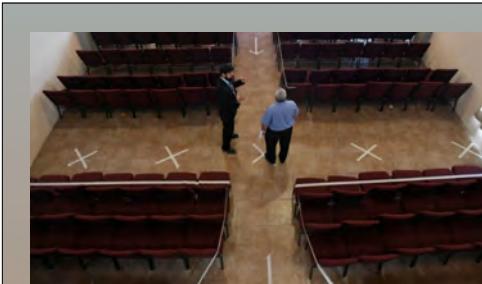
[townleywheelerfh.com](http://townleywheelerfh.com)

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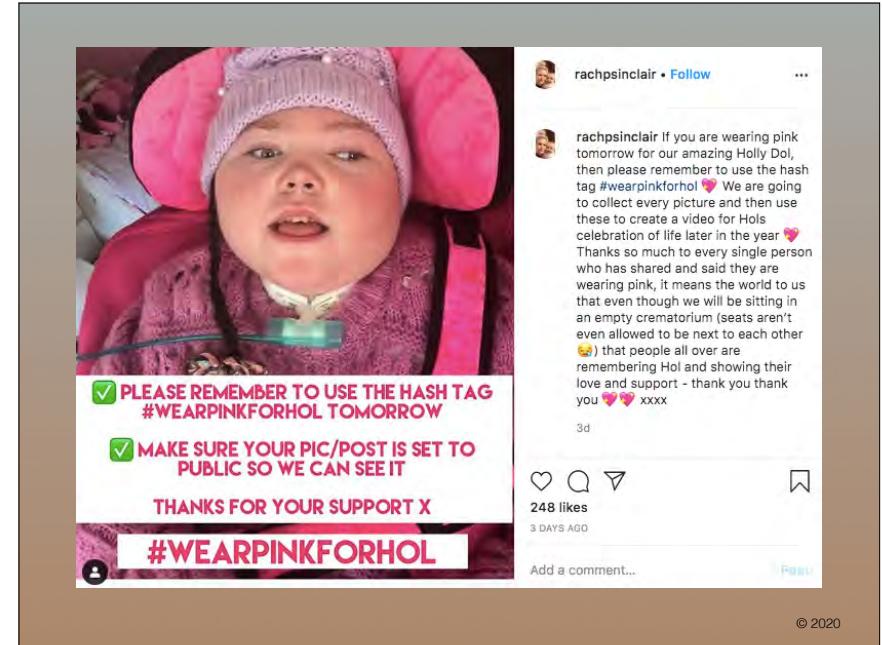
[saskatoonfuneralhome.com](http://saskatoonfuneralhome.com)

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[saxefuneralhome.com](http://saxefuneralhome.com)

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**snyderfuneralhomes.com**

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**CALLAWAY-JONES**  
FUNERAL & CREMATION CENTERS

COVID-19 Update: Our family and team remain ready to serve you 24/7. Call (979) 822-3717 if a death has occurred or to plan ahead. Learn more about what we are doing to keep our families safe. View our "Stay At Home Arrangement Helper".

Call 24 hrs: (979) 822-3717

TrIBUTES About Us Funerals Cremation Pricing Pre-Plan Resources Contact Send Flowers

**CALLAWAY-JONES**  
FUNERAL & CREMATION CENTERS

Call 24 hrs: (979) 822-3717

TrIBUTES About Us Funerals Cremation Pricing Pre-Plan Resources Contact Send Flowers

**Stay At Home Arrangement Helper**

We built this "Stay At Home Arrangement Helper" to help our families during this time of coronavirus pandemic. If you have recently lost a loved one or will soon, our directors will conduct a phone conference with you to help guide and walk you through this journey. We are and will continue to be 100% dedicated to our families with the very best service and quality available in our community.

Our director will schedule a time and this page will serve as an agenda for your phone conference.

There are various items that will need to be discussed during the time of the phone conference. We have categorized them into six groups:

- 1. Information Needed**
  - Statistical information
  - Social security number
  - Cemetery information
  - Family contact information

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**Mission Park Funeral Chapel**

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David T. Bergman, CDF, CFS, CFSN  
DIRECTOR OF FUNERAL SERVICES

While the size of gatherings  
is limited, your options  
are not. The value of honoring your  
loved ones has not changed.

Only the  
way in which  
we do it.



**McMullen**  
FUNERAL HOME  
AND CREMATORY

**VIEW SERVICES ON-LINE**  
on our Facebook page  
@McMullenFuneralHome

Make sure you are on the  
correct McMullen page.  
Be sure to type  
@McMullenFuneralHome

Having trouble?  
Please call (706) 549-8915



**C.P.J. Field.**  
www.cpjfield.com

What can we help you with?

A private funeral  
Personal family time for mutual  
support and reflection

Legacy  
Making a final resting place  
for members of your family  
you loved one by

Virtual support  
Public visitation and  
friends can offer condolences  
and support

Memorials (and funeral receptions)  
Help with a future public ceremony  
to celebrate their unique lives

Planning a funeral requires getting to know the family, learning about the  
deceased person and listening for values and concerns. It is only by doing this  
that we can help families have a relevant and meaningful experience.

Because every life is unique

**Services Streamed Live  
on Facebook**

Official Facebook Page of McMullen Funeral Home & Crematory

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SOMETIMES A LITTLE COMFORT FOOD CAN  
GO A LONG WAY

Melvin & Holloway is proud to work with a local family run caterer to allow friends and relatives a convenient way to show support to the family.

**Comfort Food**



When someone we care about loses a loved one, your first instinct is to do something for them. For many people this is often expressed by giving food. The tradition of taking food to those who have lost someone is old and well-known. People instinctively know to take care of their neighbor, friend and loved one.

**HOW WOULD YOU LIKE TO MEET?**



[mhfh.com](http://mhfh.com)

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**Thank you**

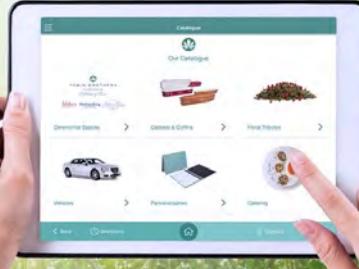
Our heartfelt gratitude to  
McInnis & Holloway's outstanding,  
dedicated staff who are here  
to support the community.

**McInnis & Holloway,**  
**Committed To Our Community**



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**TOBIN BROTHERS**  
FUNERALS  
*Celebrating Lives*









*Memory Maker*

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**FUNERAL HOME GIFTS**  
THE FINAL TOUCH

MADE IN THE USA - DELIVERED OVERNIGHT

### TRIBUTE BLANKETS

BLANKETS MAKE VERY IMPRESSIVE MEMORIAL DISPLAYS AND WILL ALSO COMFORT AND HELP FAMILIES WITH THE HEALING PROCESS. LONG AFTER THE SERVICE IS OVER, THE BLANKET WILL BE THERE TO COMFORT YOUR LOVED ONE. SO, IF YOU ARE LOOKING FOR A GIFT THAT YOUR LOVED ONE WILL ACTUALLY USE, THEY NEED A HUG. GENEROUSLY SIZED AT ALMOST SIX FEET BY 4 1/2 FEET, THIS ENVIRONMENTALLY FRIENDLY BLANKET IS MADE OF 100% COTTON AND IS WOVEN IN THE USA.

Up to four photographs of a lost loved one. You can also combine the photo with any of our hundreds of backgrounds that include themes and hobbies to enhance the personalization. Consider using a picture that includes other family members or one that highlights an event that was special. Whatever you choose, pick an image that will create a lasting happy memory.

[Become a Retail Partner](#) [Start Your Design](#)

Need Help with Our Ordering Process?  
[CLICK HERE FOR TUTORIAL VIDEOS.](#)

funerahomegifts.com

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## FUNERAL BANNERS

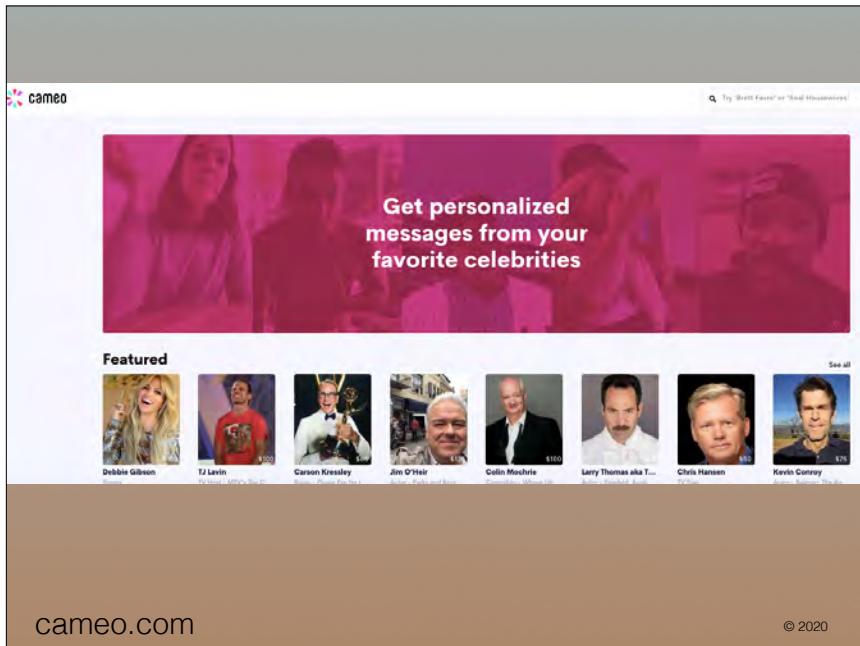
memoriesbydd.com

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The screenshot shows a product page for a custom wall decal. The main image on the left displays a wall decal featuring a cow silhouette above a banner that reads "BUSINESS NAME" and "GRILL HOUSE" below it. Below this main image are four smaller thumbnail images of other custom wall decal designs. To the right, the UPrinting.com logo is at the top, followed by a "Configure & Price" section. In this section, the size is set to "16" x 20\"", the material is "Adhesive Fabric", the quantity is "1", the printing time is "3 Business Days", and the printing cost is "\$16.18". At the bottom right is a green button with the text "UPLOAD YOUR FILE & ORDER NOW" and a "Create Your Design Online" link.

The screenshot shows the minted.com website interface. At the top, there are navigation links: Stationery, Art, Gifts, Home, Kids, and Digital. Below the navigation, a search bar contains the text "legacy memorial minobook cards". The main content area displays a "Legacy Memorial Minobook Cards" template. The template features a black and white portrait of a smiling man, Charles Underhill, with the text "CHARLES Underhill" and "1922-2012" overlaid. To the right of the template is a sidebar with options for "SHAPES" (not available for minibook cards), "COLORS" (with a yellow square selected), and "MORE VIEWS" (including Front, FREE Recipient, Addressing, Open, Close-Up, and Assembled). At the bottom of the page, the minted.com logo is visible.

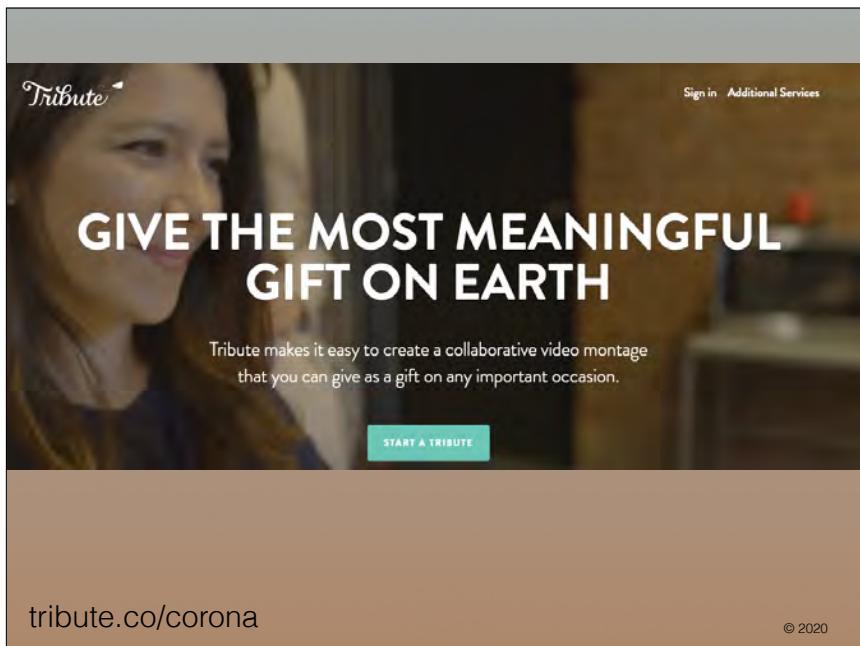
The image displays two memorial cards side-by-side. The card on the left is for George Andrew Stewart, showing a smiling man in a cap. The card on the right is for Jillian Craig, showing an elderly woman with glasses. Both cards include the text 'IN LOVING MEMORY OF' and the deceased's name in large letters, followed by a smaller 'Andrew Stewart' or 'Carterwright' for Jillian. The cards also mention the dates of birth and death, and a brief message of remembrance.



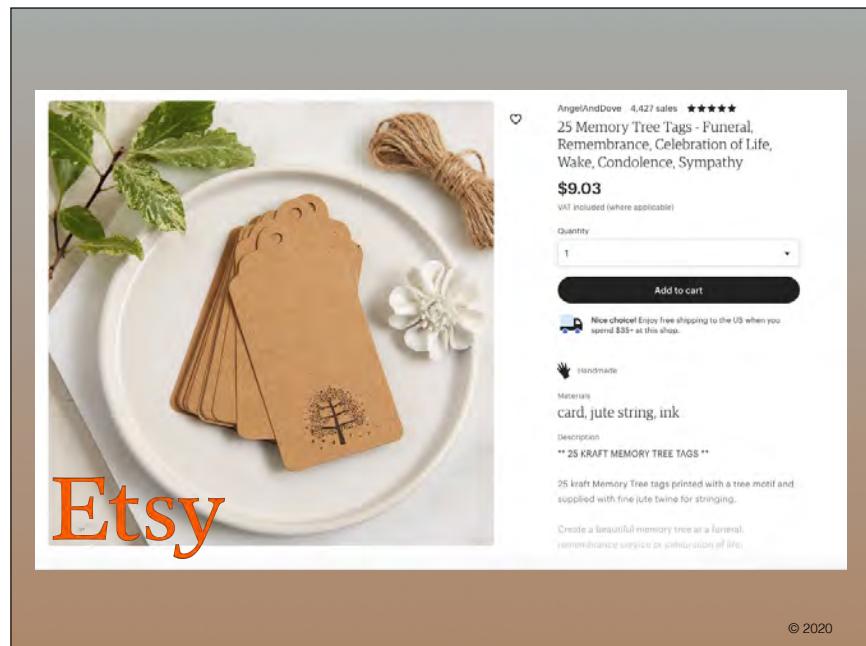
The Cameo website homepage features a pink header with the Cameo logo and a search bar. The main banner has a pink gradient background with the text "Get personalized messages from your favorite celebrities". Below the banner is a "Featured" section with eight thumbnail images of celebrities: Debbie Gibson, TJ Lavin, Carson Kressley, Jim O'Heir, Colin Mochrie, Larry Thomas aka T..., Chris Hansen, and Kevin Conroy. Each thumbnail includes a price tag (e.g., \$100, \$150, \$175). A "See all" link is at the bottom right of the thumbnails. The footer contains the Cameo logo and the text "© 2020".



The Flying Wish Paper website product page shows a "MINI WISHING KITS" kit. The kit includes 15 pieces of Flying Wish Paper, 5 Wish Platforms, and 1 Pencil, all assembled in durable lenticular pouches. The pouches are printed on heavy card stock with a high-gloss finish. The pouch size is 5 x 5 x .25". The kit contains 26 designs, with individual designs costing \$11 each. The page includes a product image showing the kit's components: a yellow pouch with sunflowers, a blue pouch with a sunflower, and a pink pouch with a sunflower. A gold pencil is also shown. The footer contains the Flying Wish Paper logo and the text "© 2020".



The Tribute website homepage features a woman's face in profile on the left. The main text "GIVE THE MOST MEANINGFUL GIFT ON EARTH" is in large white letters. Below it, a subtext reads "Tribute makes it easy to create a collaborative video montage that you can give as a gift on any important occasion." A "START A TRIBUTE" button is at the bottom. The footer contains the Tribute logo and the text "© 2020".



The Etsy product page for "25 KRAFT MEMORY TREE TAGS" shows a stack of brown tags with a tree motif on a white plate. The tags are made of card, jute string, and ink. The listing includes a price of \$9.03, a rating of 4.427 sales with 4.5 stars, and a description of the product. The footer contains the Etsy logo and the text "© 2020".

## For The Obituary

"Matthew's family would like to express their appreciation and thanks to Norton Hospital for their loving care in his final hours. In the wake of the COVID-19 pandemic, public services will be scheduled until we can again gather in groups larger than 10. Matthew's family encourages his friends and loved ones to stay tuned for more information on a date when we can come together to celebrate his life."

"Those who were touched by Paul's life are invited to watch the live stream of Paul's memorial service which will take place on April 2, 2020 at 1:00PM. The link to virtually attend his tribute is [www.thelink.com](http://www.thelink.com). A recording of Paul's memorial service will be available for viewing."

"In compliance with health and public safety directives, the funeral arrangements for Bob Jones will be private. This private service will be live streamed on the Facebook page of The Christ Church, April 3rd at 11:00AM.

"Family and friends of Jenni are invited to share their favorite photos and video memories to be included during the live stream of her service. Please follow this link to share your memories."

"Family and friends are invited to show their support by joining the "Hugs from Home" program where your heartfelt message will be attached to a white balloon. These balloons will fill our chapel as hugs for the Smith family. They will be able to read your message of support and know that many others are there with them in spirit."

**Due to the current public health situation, private services were held.**

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## Prepare for Questions

How will we get mom's urn back?

Can't we just let 10 people in at a time?

Will we get COVID-19 from the deceased?

What if someone doesn't have Facebook to watch the service?

Are there some families not doing anything for their loved one?

What do I say to people who call and want to help in some way?

Can our family attend the cremation?

I hate my brother. How can we keep him out of this?

Can we take people's temperature before letting them in the funeral home?

Our mom is in assisted living how can we help her watch dad's funeral?

Is it okay to prearrange right now?

Do we need to wear masks when we come to family viewing?

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## Prepare for Questions

Can we have a home funeral?

We didn't get to see my mom when she died. How soon can we come in?

Can we bring food?

Can we have a procession to the cemetery?

Will your funeral home still be open when we do a funeral in the fall?

Can we still make pre-arrangements?

We've both lost our jobs. What are our options?

How do we pick the 10 people allowed?

The funeral home down the street will let us have more than ten. Why not you?

What do we do about flowers?

I can't pay on my pre-arrangement any longer. What are my options?

How can I help my kids understand what has happened?

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## Community Outreach Ideas

Amp up social media

Frequent blog posts

Send notes to clinical teams

Drop off baked good for seniors

Grocery shopping for senior adults

Collect video messages, cards and drawings for seniors

Parking lot concerts at senior living facilities

Thank You yard signs for healthcare workers

Complimentary birthday/Mother's Day tribute videos

Host a virtual food drive for local food banks

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AND ALONG CAME  
**COVID-19...Healing Your**  
*Grief During a Pandemic*

**Evan J. Strong Funeral Services**  
invite you to attend a virtual presentation  
by **Maureen Theberge** (registered psychologist)  
on **Thursday, April 23, 2020 at 7:00pm**  
RSVP  
by email: **kelly@evanjstrong.com**  
by phone or text: **403-542-9059**

**About Maureen:**  
Maureen Theberge is a Calgary registered psychologist specializing in grief, loss, and life transitions. Maureen trained under the mentorship of some of North America's leading death educators, in the hopes of becoming a "death expert" herself. She learned instead that the only expert in grief is the one who is grieving. Maureen now sees her role as one who companions the bereaved as they navigate the world without their loved ones. She is someone who loves to hear stories, who will attend to the pain of loss, and who will create a safe holding space where grief may soften. Maureen also recognizes that grief occurs with all losses, not just loss due to death. With this sensitivity and respect for all forms of grief, Maureen addresses the complicated mourning that may occur when one is grieving in the midst of the COVID-19 pandemic.

**© 2020 Evan J. Strong Funeral Services**

 Symonds-Madison Funeral Home -  
Family & Veteran Owned added an event.  
Thursday at 12:05 PM · 0

 **CHICAGOLAND  
FUNERALS  
DURING  
COVID-19**  
Join Us LIVE!  
Symonds-Madison Funeral Home

**WED, APR 8 AT 11:30 AM CDT**  
ChicagoLand Funerals During  
Covid-19

**INTERESTED**

 **Hiers-Baxley Funeral Services**  
April 17 at 9:39 AM · 0

Please join us Tuesday, April 21, at 2pm and hear from Vice President and Licensed Funeral Director, Justin Baxley, as he answers questions and concerns about how funeral planning and services have been affected by the Coronavirus. Join us on Facebook Live to hear about how we are managing these changes and guiding our team through this uncertain time.

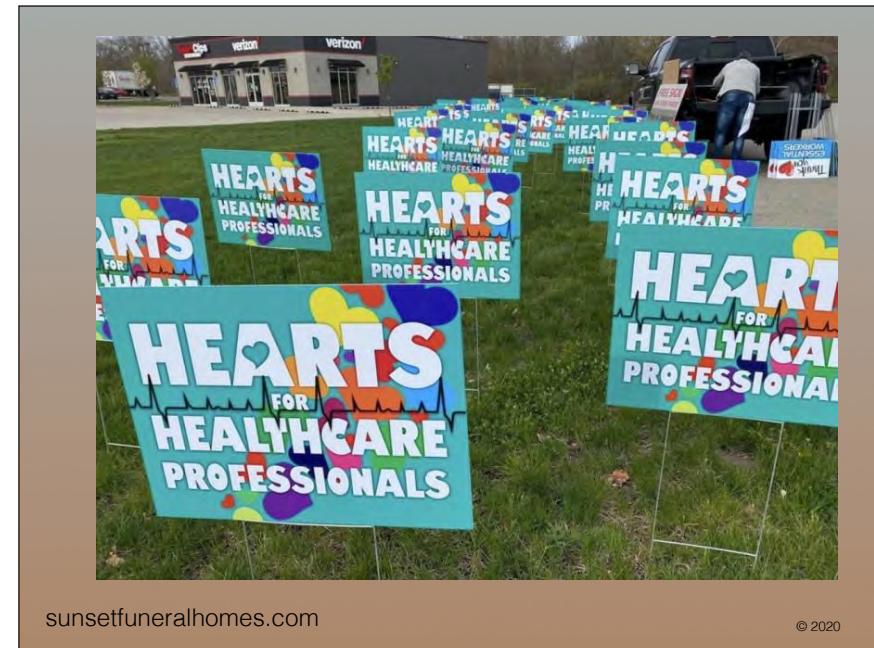
  
**Community Chat**  
with  
Justin Baxley  
**HIERS-BAXLEY**   
Funeral Services

James H. Davis Funeral Home and Crematory  
1 min • 5

Green lights show compassion, and our unity shows our commitment to beating this virus.  
#TeamKentucky #TogetherKy #Patriot #Hope

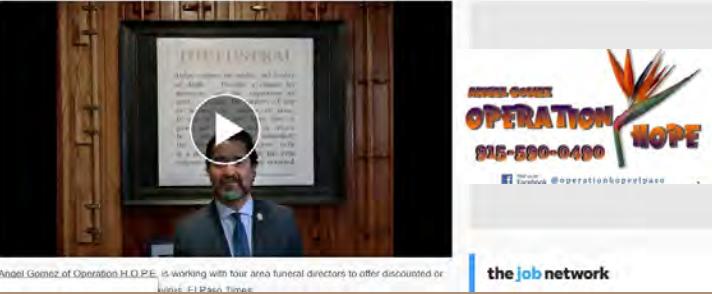
Johnson's Funeral Home  
2 hrs • 5

Honoring our fellow Kentuckians and praying for their families, who've lost the battle with COVID19.  
#TeamKentucky #TogetherKY



**Operation H.O.P.E. teams with funeral directors to offer reduced-cost coronavirus funerals**

Mark Lamble, El Paso Times Published 2:27 p.m. MT April 24, 2020



Angel Gomez of Operation H.O.P.E. is working with four area funeral directors to offer discounted or free funerals. (El Paso Times)

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**Thanks to Our Community!**



Cedar Memorial  
@CedarMemorial

We salute everyone who is doing their part during these trying times.

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Weeks Funeral Homes

**Chat Discussion Question**

How has your funeral home stayed connected to the community during COVID19?

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**FUNERALS IN THE TIME OF A PANDEMIC**  
A TOOLKIT FOR CHILDREN & FAMILIES

<https://good-grief.org/wordpress/wp-content/themes/x-child/pdf/Children-Funerals-and-a-Pandemic.pdf>



**SAMPLE RITUAL FOR A MEMORIAL AT HOME**

1. **MUSIC** Play an opening song
2. **CANDLE CEREMONY** Light a candle and sit in silence for a few minutes
3. **READING** Read a poem or letter to someone reading online
4. **ART** Draw a picture of the person you love and your family together
5. **MUSIC** Play a song
6. **SHARING** Share memories, feelings, and reflections
7. **GRATITUDE** Write in a gratitude journal or share words of thanks
8. **RITE** Place an object or memento, like a letter to the person who died, in the earth
9. **MUSIC** Play a closing song

**CHECKLIST FOR PLANNING A MEMORIAL RITUAL AT HOME**

- IDENTIFY WHO WILL PARTICIPATE IN THE RITUAL**
  - Will you use video to include others?
- CREATE A PLAYLIST**
- IDENTIFY 3 READINGS**
  - Poetry
  - Story from a book
  - Shared text
- IDENTIFY AN ACTIVITY**
  - You can do this on a small group or by yourself
- ASK PARTICIPANTS TO REFLECT ON WORDS THEY WANT TO SHARE**
  - Memories
  - Words of gratitude
- ASSIGN TASKS TO PARTICIPANTS**
- GATHER OBJECTS AND MATERIALS FOR YOUR RITUAL**
  - Cards
  - Pens
  - Supplies for any group or individual activities
- CREATE AN ORDER PROGRAM FOR YOUR RITUAL**
  - What comes first, second, and third etc.?
- BE KIND TO YOURSELF. THIS IS NOT ABOUT PERFECTION**

**THIS IS MY FAMILY MY PERSON WHO DIED**

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**Digital Grief Help**

**Online Grief Forums and Communities**

- griefincommon.com
- grieving.com
- missfoundation.org
- nationalshare.org
- refugeeingrief.com
- 7cups.com

**Mental Health Apps**

- Anxiety Reliever
- Calm
- Talkspace
- What's Up
- Woebut

**Virtual Therapy Sessions**

- betterhelp.com
- icounseling.com

**Online Teen Counseling**

- teencounseling.com

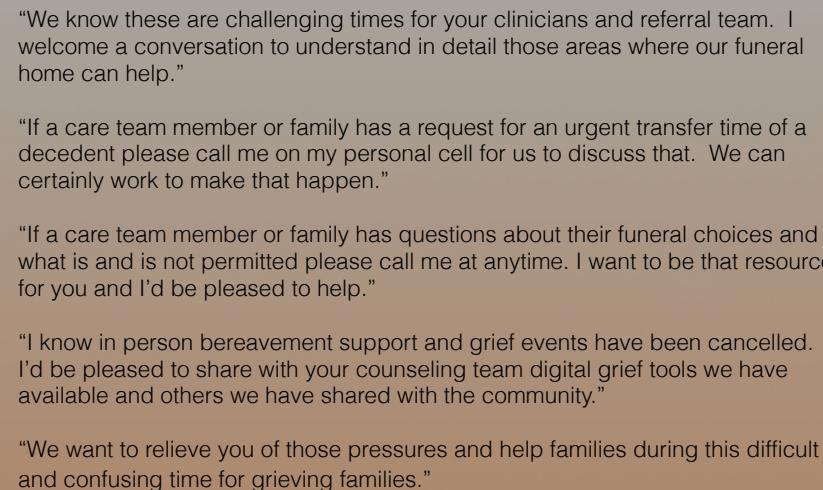
**Online Couples Therapy**

- regain.com

**Digital Journaling Apps**

- Day One
- Diarium
- Jour
- Journey
- Penzu

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**Contact Hospice**

"We know these are challenging times for your clinicians and referral team. I welcome a conversation to understand in detail those areas where our funeral home can help."

"If a care team member or family has a request for an urgent transfer time of a decedent please call me on my personal cell for us to discuss that. We can certainly work to make that happen."

"If a care team member or family has questions about their funeral choices and what is and is not permitted please call me at anytime. I want to be that resource for you and I'd be pleased to help."

"I know in person bereavement support and grief events have been cancelled. I'd be pleased to share with your counseling team digital grief tools we have available and others we have shared with the community."

"We want to relieve you of those pressures and help families during this difficult and confusing time for grieving families."

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Exclusive webinar opportunity for local hospice providers to share how your funeral home is helping families honor their loved one's life during COVID19.

<https://bit.ly/37ezeMu>

# THANK YOU!

# FUNERAL HOME GIFTS

## THE FINAL TOUCH

[www.funeralhomegifts.com](http://www.funeralhomegifts.com)

828-859-7415

[karlw@funeralhomegifts.com](mailto:karlw@funeralhomegifts.com)

J. Allen Hooper Funeral and Cremation Services





# FUNERAL HOME GIFTS

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