

## CHEYENNE VA PHONE TREE

Call 307-778-7550, then:

- **Pharmacy, Medication Refills** Press 1
  - Press 1 Automated Refill
  - Press 2 To Speak to a Pharmacist
- **Make change cancel Appointment or leave a message to medical team** Press 2
  - Press 1 Automated appointment notification
  - Press 2 for Primary Care
  - Press 3 for Mental health
  - Press 4 for Specialty Care
    - Press 1 Surgery, Orthopedics or Urology
    - Press 2 Cardiopulmonary home oxygen
    - Press 3 Audiology or Podiatry
    - Press 4 Eye Clinic
  - Press 5 Physical therapy, Occupational health, Speech therapy, Chiropractic services
  - Press 6 Neurology, Cardiology, ENT, Hospice, diabetic nurse educator, Gastro enterology
  - Press 7 Chemotherapy
  - Press 8 Dental clinic
  - Press 9 Radiology
  - Press 0 for all other specialties
- **Mental Health** Press 3
- **Enrollment for VHA benefits** Press 4
- **Community Care** Press 5
  - Press 1 to report Non VHA Visit to Emergency room
  - Press 2 request a new community care referral, extension or adjustment from your primary care team
  - Press 3 to report a scheduled appointment
  - Press 4 community provider or VHA staff member to leave a Voice mail
  - Press 5 to speak to Community Care representative
- **Billing questions** 6,
- **Veteran crisis line** Press 7
- **Beneficiary Travel or Veteran Transportation Service**, press 8
- **General Questions** Press 9
- **Operator** Press 0, then Press 0