



June 24, 2021

RE: Smoke Cancellation Policy for 2021 Fire Season

To All Latitudes Clients & Guides:

Smoke from forest fires is a commonality in western Montana, typically occurring in late Summer to early Fall. As we head into the fire season, Latitudes Outfitting will be implementing the following cancellation policy, effective June 28, 2021 for the remainder of the 2021 fishing season, specific to smoke and air quality degradation:

- Clients, with proof through documentation, of a medical or respiratory health issue that is negatively affected by heavy smoke will be able to cancel their trip with no fee/full refund if the air quality is rated “Unhealthy for Sensitive Groups” or worse on the day of their trip.
- Clients without a documented health/respiratory issue can cancel their trip with no fee/full refund if the air quality is rated as “Hazardous” on the day of their trip.
- Latitudes Outfitting standard cancellation policy will remain in effect for all cancellations that do qualify under one of the above.

In addition to our client's health and safety, our Guide's are equally important. If a Guide needs to cancel due a documented health/respiratory issue related to smoke and air quality, we will do our best to re-book the Client's trip with another guide. If not possible, we will cancel the trip and provide a full refund/no fee or reschedule the trip to another day within the 2021 fishing season.

Latitudes Outfitting will be utilizing a combination of the Air Quality Index (AQI) via <https://www.airnow.gov/fires/> and the MT Department of Environmental Quality's Air Quality Monitoring stations via <https://svc.mt.gov/deq/todaysair/> to keep abreast of current and forecasted air quality.

Thank You,
The Latitudes Outfitting Co. Team