Users who utilize Internet Explorer (IE) to navigate to the e~Funds payment portal will need to download a modern browser to continue smooth use of the site.

Microsoft has ended support, though not maintenance, of their Internet Explorer browser. That means that they will not provide updates for compatibility but will give necessary security updates while users switch to a new browser. As new updates and brand-new sites are developed, they simply will not be compliant with Internet Explorer, which means IE will not be able to successfully load those pages, if it can access them at all.

Most parents and school staff are likely not utilizing Internet Explorer at all; as of October 2019, IE was only utilized by 2% of people navigating the internet. Those who do use Internet Explorer are likely doing so on business workstations. As Windows became the dominant operating system, Internet Explorer also subsequently grew in popularity, as it came preloaded on Windows machines since 1995 and was necessary for all Windows updates and help desk functionality. In fact, between 2002 and 2003, 95% of all internet access was accomplished via Internet Explorer. Many businesses developed their sites and internal systems to rely on Internet Explorer and changing away from IE has been a slow process. Still, in private homes and from mobile devices, IE has fallen out of favor. In the same October of 2019 report, Chrome was king, controlling 64% of internet browser traffic.

As updates are implemented to the e~Funds site, IE will fall further and further out of compliance. The sites will not load correctly, in a timely manner, and eventually will not be able to be reached at all. For some users this has begun already, many on IE see a loading page for EFS, though the page never loads. To help those on out of date browsers, e~Funds staff added a tip box at the top of the page informing users of IE that they will need to update or download an entirely new browser to continue making payments and funding lunch. Once they have accomplished that, they should have no further issues with the EFS site.