

HCDSS wants to assure the community that we remain committed to providing continuous, quality services, and thank you for embracing new, safer, and more convenient ways of doing business with us.

Our closure to the public is intended for the sake of those who we serve, as well as those who serve. Individuals may apply for Benefits (Temporary Assistance to Needy Families, Supplemental Nutrition Assistance, and Medicaid) online at www.commonhelp.virginia.gov or by phone at 1-855-635-4370, or for Medical Assistance only at 1-855-242-8282 (TDD: 1-888-221-1590). For Deaf or Hard of Hearing, please call 1-800-828-1120 or 711 for relay communication assistance.

Submit needed information/case documentation by U. S. Mail (HCDSS PO Box 1189, Halifax VA, fax to 434-476-5258, or, information can be placed in the agency drop box. Should you need a replacement EBT card, you may call 1-866-281-2448.

In addition to the benefits listed above, Emergency Services are also available. These services include food assistance, help with disconnect bills, water bills, medication assistance, clothing, and other needs as our community faces the challenges imposed from loss of jobs and health care as a result of COVID-19. Please contact an Emergency Assistance worker at 476-6594 for screening information to determine eligibility.