

# *New Exit Procedure at the UT Co-Op Garage*

Starting this week, the University Co-Op is making some changes to the parking garage. The new system works essentially like the current one, with three important changes when exiting the garage:

- Those parking for free will scan a special UPC QR code to “pay” for parking after inserting their parking ticket.
- Help will be available through a two-way video camera at the payment kiosk. This camera will operate 24 hours a day, seven days a week.
- **Validated tickets will no longer be accepted.**

Stop by the office or the hospitality desk to pick up your card.

Be sure not to lose the ticket you received when you enter the garage!

You'll need both the ticket and parking code to exit the garage weekdays and evenings.



## **What happens on Sunday?**

Sunday morning, each driver will take a ticket on entering the garage. The gate will lift and you can park anywhere. The exit gate will be up until 2:00 p.m. Sundays to allow for courtyard fellowship and after worship meetings.

## **What about Sunday afternoon / special events?**

UPC members and guests who are participating in special events after worship that last longer than 2:00 p.m. will need to use their parking code to exit the garage. For memorial services and large special events, we will work with the Co-Op to have the gate up when the event is over.

## **Will visitors need a code?**

Because the gate will be up on Sundays, visitors and guests will not need a code to park for free. When visitors are attending a Sunday event lasting longer than 2:00 p.m., please help them by making sure that they know about and have access to the code. Visitors to UPC during the week will receive a visitor code that will provide up to four hours of free parking that day.

## **When do I use my code?**

To exit the parking garage any time the gate is down, insert the ticket you received on entry. When the ticket is read, scan your code as "payment." The gate will open as soon as you scan the code.

## **Do I need a new code every time I park?**

No. You can use the same code to exit the garage each time you park and come to UPC. Keep the code in your car so it's easily accessible.

## **How long can I park?**

The parking code for UPC is good for up to 12 hours each day. If you are on a UPC-sponsored trip and need additional parking time, please contact the church office for a separate code.

## **How do I get the code?**

You will see the code on the back of Sunday's order of worship and in each Sunday's bulletin insert. You may also stop by the hospitality desk or the church office and pick up a laminated parking code to keep in your car. You can also use the parking code picture on this flyer.

## **Can I keep the code on my phone and scan it?**

Yes! Make sure that your phone is in a vertical orientation, that the code is at the top of your screen, and that the brightness is all the way up. Place your phone on the scan bed when the kiosk asks for payment.

## **Sometimes I come to church in a different car. May I have more than one card?**

Of course! Just ask at the hospitality desk or stop by the church office.

## **What will UPLift clients do?**

The Co-Op will provide UPC with special parking codes for folks who come to UPC at the same time each week. The UPLift financial assistance program will, for example, have parking codes to give to clients that will let them park for four hours only on Tuesday mornings. Other groups, such as Micah 6 volunteers, will have their own day- or time-limited codes.

**Note:** If you volunteer for any of these programs, you do not need a separate code.

Your UPC parking code will work every time you park in the garage.

## **What if it doesn't work?**

The exit gate is equipped with two-way video conferencing, staffed 24 hours a day, 7 days a week. If you have any issues, just ask!

## **I want to park in the garage for another event. What do I do?**

If you plan to park in the garage for non-UPC events, please pay as directed.

**Note: The parking garage no longer takes cash. Credit or debit card only.**

## **Questions?**

The Co-Op is staffing the garage for the next two Sundays, and for the next several weekdays. They are ready to help you if you have any problems exiting the garage. Please let the church office know if you have a problem, and we will work with the garage to get it resolved.

University Presbyterian Church

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